

CITY OF PARK RIDGE

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OFFICE OF THE CITY MANAGER

Comments from City Manager Joe Gilmore made at the Special Meeting of the City Council on March 18, 2020

The City of Park Ridge is taking the COVID-19 outbreak very seriously and focusing our efforts on the safety of employees and residents and continuity of essential city services. Senior staff has been meeting daily to define key personnel, processes and alternate operating approaches. We have been in contact with our community partners, hospital personnel and key stakeholders to exchange information and ensure our approach to the issue is coordinated.

Information from the CDC, and other reputable sources have been used to guide our approach and communications with employees and the community. Best practices – hand washing, social distancing, and enhanced disinfecting procedures are just a few ways we are seeking to minimize the spread of the virus. In addition, both fire houses and the police station have been closed to outside visitors.

The Public Works Service Center, and City Hall have restricted access to only essential city functions. Residents and visitors are encouraged to call, email, or utilize the City's website to conduct business and inquire if their needs can be met during this time. Payments can be made online, via the mail, or by utilizing the drop boxes provided outside City Hall. The Vine Street police entrance is the only means to access City Hall and visitors will need to provide details on their essential service needs. Public safety personnel are on hand tonight to give a brief overview of their operations, or answer any questions.

We appreciate the patience of the community and our residents, along with our employees as we work through this challenging time. We are confident that we can continue to meet the needs of the community.

Our Mission:

THE CITY OF PARK RIDGE IS COMMITTED TO PROVIDING EXCELLENCE IN CITY SERVICES IN ORDER TO UPHOLD A HIGH QUALITY OF LIFE, SO OUR COMMUNITY REMAINS A WONDERFUL PLACE TO LIVE AND WORK.