



## CITY OF PARK RIDGE

505 BUTLER PLACE  
PARK RIDGE, IL 60068  
WATER BILLING: (847) 318-5223  
TDD: (847) 318-5252

# IMPORTANT INFORMATION ABOUT YOUR NEXT WATER BILL

Congratulations on the installation of your new water meter! You do not need to make any changes to your water account. If you are enrolled in automatic payments ("AUTOPAY"), that will continue. You are no longer required to read your water meter. Meter readings transmit automatically to the City once per day.

**Your next water bill will represent a longer service period (this will happen one time).** You were previously billed for water used 2-4 months ago. Going forward, you will be billed for water used within the immediate two months prior to billing. Therefore, your service period is shifting forward. The combined usage from the old and new meter will appear on the same bill creating a longer service period. The usage from each meter will be notated on your bill. Subsequent bills will represent 60 days of service. A record of the final meter reading is on file along with a photo. Replaced water meters will be kept by the City of Park Ridge for a period of 90 days.

<b>NAME:</b>	<b>BILL DATE:</b> 04/30/2020
<b>SERVICE ADDRESS:</b>	<b>ACCOUNT NUMBER:</b>
	<b>CUSTOMER NUMBER:</b>

  

METER INFORMATION:						
PREVIOUS READING	READING DATE	READING TYPE	PRESENT READING	READING DATE	READING TYPE	USAGE (1000 Gallons)
0	03/05/2020		5	04/30/2020		9

Usage includes 4K Gallons on replaced meter between 01/09/2020 and 03/05/2020

In the example above, the new water meter was installed on March 5, 2020. Therefore, the April 30, 2020 billing statement represents water used between January 9, 2020 through April 30, 2020 (113 days).

Since the balance due will likely be higher than previous bills, you may contact Water Billing at 847-318-5223 to request a payment extension. Please note that meter installations that occur near the end of the month may not be updated in our system before your bill is issued. In this case, the combined usage/extended service period will appear on the following bill.

Remember to log in to the WaterSmart customer portal to view your consumption and setup up leak alerts. To view hourly consumption simply click "View Use" under the "My Daily Use" tile. You can set your desired parameters for leak alerts under the "Settings" tab by selecting "Communication Preferences." This portal is easily accessible by computer or mobile phone. Go to:

<https://parkridgeil.watersmart.com>