Complimentary Letters and Awards

April 2017

Kaminski, Frank

From: Carolyn Marsalek <noreply@parkridge.us>
Sent: Tuesday, April 11, 2017 11:45 PM
To: Kaminski, Frank
Subject: Officer David Cacioppo

Dear Chief Kaminski,
I was in Park Ridge shopping on Saturday April 1st and in a parking lot when another car pulled out right into my car. I was shocked that this woman just pulled out and did not look that someone was behind her. I called 911 and Officer Cacioppo was sent out. He was very courteous and made a very unpleasant situation better. My report number is 1700897. I wanted to let you know what a professional and astute police officer your department has. I was very impressed with his knowledge and how he handled the situation. Once again thank you for the great service from your police department.
Sincerely,
Carolyn Marsalek Sent on: 4/11/2017 11:45:01 PM
Reply to: Marsalek@urbancom.net

Dear Sir or Madam,

Our records indicate you recently received a police service. We would like your feedback. Please take the time to complete this short survey and return it. The Park Ridge Police Department is committed to provide the best possible service to our community. Your opinion is important. Thank you for your response.

Frank J. Kaminski
Chief of Police

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1. What was the nature of your recent contact with the Park Ridge Police Department?

☐ Reported a problem
☐ Requested information
☐ Crime prevention program
☐ Contacted about a problem
■ Involved in/witnessed a vehicle crash
☐ Community contact
☐ Victim or Witness of a crime/incident
☐ Traffic Stop
☐ Other: _____

2. Please check the following boxes, with whom you had contact:

■ Police Officer
☐ Detective
☐ Records Personnel
☐ Police Desk Personnel
☐ Community Relations Officer
☐ Community Service Officer
■ 9-1-1 Dispatch Center
☐ Other personnel _____
☐ Supervisor

3. Please rate your overall contact with department personnel:

Excellent	Good	Fair	Poor	N/A
■	☐	☐	☐	☐

4. How would you rate the level of trust between the Park Ridge Police Department and the community:

Excellent	Good	Fair	Poor	N/A
■	☐	☐	☐	☐

5. How would you rate the overall performance of the department?

Excellent	Good	Fair	Poor	N/A
■	☐	☐	☐	☐

6. Please share any comments on our priorities, what we have done well, or what we need to improve upon:
I WANT TO COMMEND YOUR OFFICER DORNER ON HIS QUICK RESPONSE AND HANDLING OF THE ACCIDENT. OFFICER DORNER'S PROFESSIONALISM, KNOWLEDGE AND HELPFULNESS WERE GREATLY APPRECIATED.

7. What is your age? ☐ Under 18 ☐ 18-34 ■ 35-49 ☐ 50-65 ☐ Over 65

8. What is your gender? ■ Male ☐ Female

9. Location of this service? ☐ Residence ☐ Business ■ Traffic ☐ Other: _____

If necessary, may we contact you to address any concerns? Please list your name and telephone number below, and if you would like a copy of our periodic Community Relations Report, please include your E-Mail.

Name: MARK MODERT Phone: (224) 676-8811

E-Mail: NEFARIOUS@COMCAST.NET

Any additional comments:

Residents and non-residents alike can also sign up for the Police Department's information network, NIXLE. Participants can receive real time updates from the department about accidents causing congestion, other hazardous situations, crimes which recently occurred and more. Participants can sign up, FREE, at www.NIXLE.com and can decide if they want to receive notifications via text messaging, through email or both.

Just saying "thank you"
doesn't seem enough.
I hope you know
how appreciated you
really are.

Thank you both Mario
and Chief Mellama.

Hey Chief Mellama I wanted to thank you for allowing me the opportunity to experience a ride a long with your department of staff. Mario did a great job in touring/guiding me, he explained everything that was inside of the vehicle, he also explained to me that the proper requirement for the use of a speed radar is to use a tuning fork to make sure that the device is producing accurate readings. Which I thought it was intresting. Shortly after Mario heard a radio call about a lady with a heart problem and requires immediate attention, he said "We are going to go there just in case we get there before the ambulence, and to see if the lady is alright or if she requires a defibrillator." As we were heading that way, Mario hit the switch for the lights and siren alarm, at that moment I had an adrenalin rush and noticed that this is serious and dangerous, but with Mario's good driving and safety procedure for example: like slowing down on a intersection, we made it safely to our destination, as we arrived we noticed that the medics were taking the victim into their vehicle and confirmed with us that everything was alright and taken care of. Once again I appreciate the opportunity

Sincerely, Carlos Rangel

Ofc Sanetra
Ofc. Genvaldi
Sgt. Hildebrant

#17-00727
3-14-17

...with big thanks
from me!

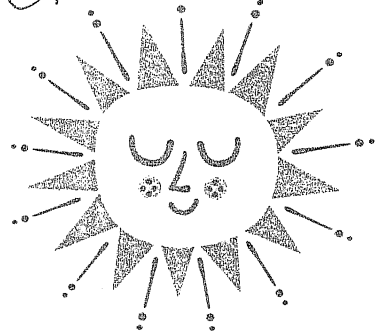
We truly appreciate you
& the entire P.R.
Police Dept.
Thanks for helping
out yesterday.
Truly Awesome —
Beth & Larry +
Trisha

and the
entire Staff
@ Centennial Fitness
Center.

#17-00727
3-14-17

We truly appreciated your taking care of us.

Officer Sanetra



Your kindness added
a bright spot of sunshine
to my day.

and the entire staff @ Centennial Fitness Center -

Bethany + Trista