



# **Park Ridge Uptown Parking Study**

City of Park Ridge

June 8, 2017

Prepared by  
Gewalt Hamilton Associates, Inc.

# Table of Contents

---

**Executive Summary.....2**

*Section 1*  
**Existing Conditions.....3**

*Section 2*  
**Uptown Parking Survey/Public Outreach.....8**

*Section 3*  
**Future Development Parking.....10**

*Section 4*  
**Strategies and Recommendations.....13**

*Section 5*  
**Technical Addendum.....20**

# Executive Summary

Gewalt Hamilton Associates Inc. (GHA) was commissioned by the City of Park Ridge to perform a Parking Study for the Uptown area of Park Ridge, Illinois. The study provides a basis for addressing parking issues within the Uptown area. The study also included input from the City, elected officials, Teska Associates, business owners, and Park Ridge residents.

The Uptown Parking Study is broken down into five different sections including: Existing Conditions, Uptown Parking Survey/Public Outreach, Future Redevelopment, Strategies and Recommendations, and the Technical Addendum.

GHA documented existing conditions within Uptown to evaluate the public parking supply and demand characteristics. A “boots-on-the-ground” approach was taken to collecting data to ensure accuracy and acquire local knowledge of the Uptown area.

The Uptown Parking Survey was conducted by the City of Park Ridge with community outreach input provided by Teska Associates (an Urban Planning + Design firm). The survey was comprised of a total of 12-questions and was open for just over 7-weeks, from December 19th, 2016 to February 8th, 2017. During this time a total of 669 responses and 1,283 comments were collected.

The Uptown area is continuously growing and expanding; therefore, it is important to consider future redevelopments within the defined study area. GHA coordinated with the City of Park Ridge Staff to identify future redevelopments and identify potential impacts they may have on parking operations.

After a thorough review of existing conditions and the Uptown Parking Survey, GHA concluded that the Uptown area has a sufficient amount of parking. However, residents and patrons expressed difficulty finding parking spaces, which suggests there is a lack of balance in parking supply at primary locations or destinations within Uptown.

The purpose of this study is to document viable recommendations for consideration by the City of Park Ridge. The suggestions are summarized in two different categories: operational strategies and recommendations. Operational strategies encompass goals that are achievable by the City without further permission from outside sources; whereas, recommendations require assistance to complete. Both forms of suggestions provide the City with multiple avenues of addressing parking congestion in Uptown. A comprehensive approach is suggested to efficiently provide the residents of Park Ridge with a more pleasant experience while parking within Uptown.

*Section 1*

# **Existing Conditions**

---

## Part I. Introduction

Gewalt Hamilton Associates, Inc. (GHA) has conducted an evaluation of the existing parking conditions in the Uptown area (See Exhibit 1) of Park Ridge, Illinois. The purpose of this section is to identify the existing parking supply and demand characteristics of the Uptown area. This initial study included conducting inventory and occupancy surveys of the on-street and public parking lots in the study area. Information about the Uptown area was also gathered through interviewing Park Ridge elected officials (See Appendix 1).

Exhibits referenced in the following text are located in the Technical Addendum at the end of this document.

## Part II. Background Information

### Study Area Characteristics

Exhibit 1 provides a project location map of the Uptown area. The study area boundaries are as follows: Crescent Avenue (South), Washington Avenue (East), Northwest Highway (North), and Morris Street/Third Street (West).

The study area is well served by an adequate network of sidewalks along the study area roadways and established crosswalks at most of the study area intersections.

The Uptown area is also well served by public transportation. Pace operates multiple bus routes in the study area: #209 – Busse Highway; #241 – Greenwood Avenue – Talcott Road; and #290 – Touhy Avenue. The Chicago Transit Authority (CTA) also serves the study area via route #68 – Northwest Highway. Metra provides commuter rail service along the Union Pacific Northwest Line that begins in Harvard and ends at the Ogilvie Transportation Center in Chicago. The Park Ridge Station is located on Summit Avenue between Touhy Avenue and Prospect Avenue.

### Uptown Public Parking Supply

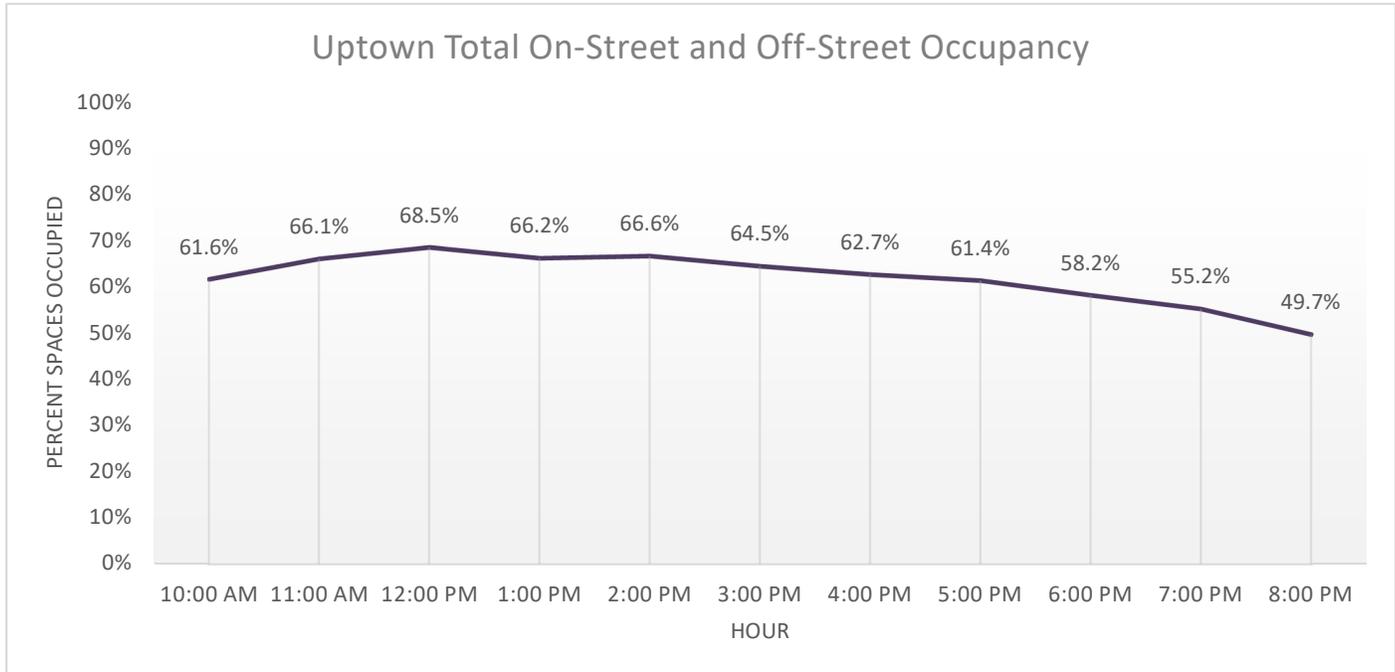
Exhibit 1 shows the parking options within the Uptown area, both in public parking lots and on-street parking. GHA conducted an inventory of the parking spaces available in each area shown. Over 1,300 spaces were surveyed in total and the number of spaces by parking area is listed below. Some of the spaces surveyed are permit or time restricted and signed. A more detailed breakdown of the type of space or posted restrictions is shown on Exhibits 2A-D.

Area	Parking Description	Parking Supply
1-7	Off-Street Parking	667
A-V	On-Street Parking	718
<b>Total</b>		<b>1,385</b>

### Existing Parking Occupancy

In order to determine the existing parking demand, GHA conducted parking occupancy surveys at each of the public parking lots and on-street parking areas listed above. The parking surveys were conducted hourly

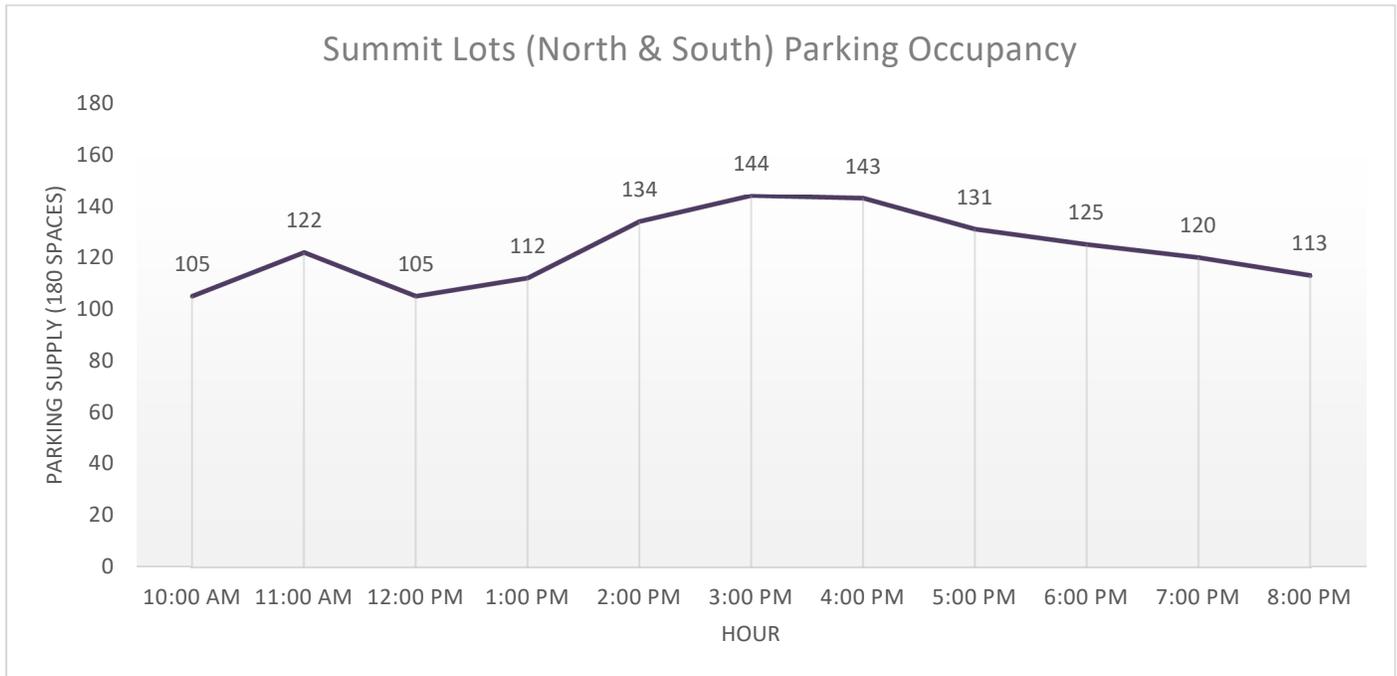
from 10:00 AM and 8:00 PM between Tuesday and Thursday, October 25-27, 2016. These times were chosen as they represent the peak hours of occupancy based on predicted usage during the day for Uptown employees, City Hall and Library visitors, shoppers, Metra commuters, and restaurants.



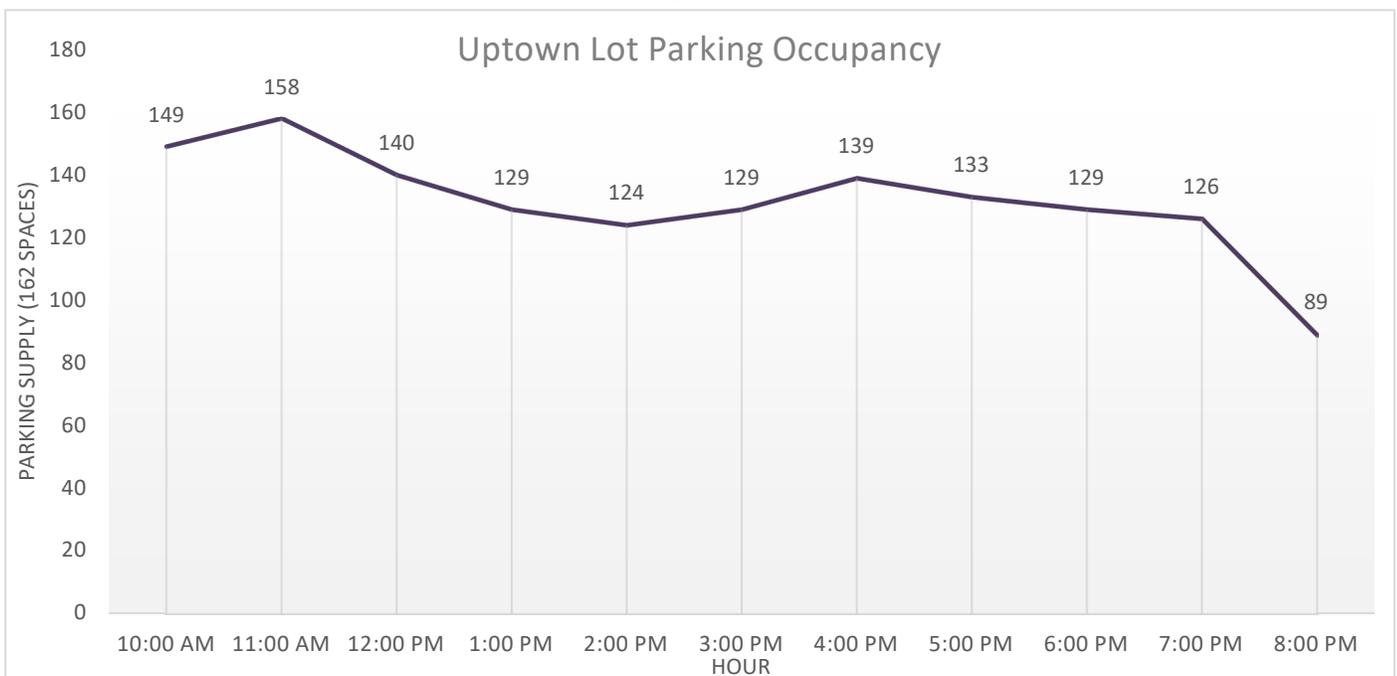
*Exhibits 2A-D* summarize the results of the parking survey. Key findings and observations include:

- The weekday peak parking demand occurred at 12:00 PM, when 949 total spaces were occupied. In general, parking demand dropped off steadily, thereafter, for the parking lots and on the streets within the study area.
- At least 250 (90 min to 3-hour) free parking spaces are available during the peak period of 12:00 PM on a weekday.
- At least 130 metered (5-hour to 12-hour) parking spaces are available during the peak period of 12:00 PM on a weekday.
- Parking was well utilized in the Prairie Avenue Pay Box Lot (*See #1 on Exhibit 1*) as it was above 85% capacity until 5:00 PM. It then drops off sharply starting at 6:00 PM. The City of Park Ridge has scheduled to convert this lot into free parking starting after 4:00 PM.
- The \$1.50 pay lot parking along the south side of Summit Avenue (*See R on Exhibit 1*) was well utilized during the weekday commuter peak periods. After 5:00 PM there was a minimum of 35 spaces available.
- The capacity of parking along Main Street (*See D on Exhibit 1*) never dropped below 60% for the 3-Hour Free spaces.
- Parking along Prospect Avenue (*See N on Exhibit 1*) was busy, with capacity dropping below 85% only at 5:00 PM and 6:00 PM.
- Fairview Avenue (*See E on Exhibit 1*) reaches maximum capacity at 7:00 PM. It is also of note that the City of Park Ridge will be converting two 3-Hour Free spaces to 15-Minute Loading Zone spaces.
- Parking during the later evening hours is noticeably less occupied than during the day.

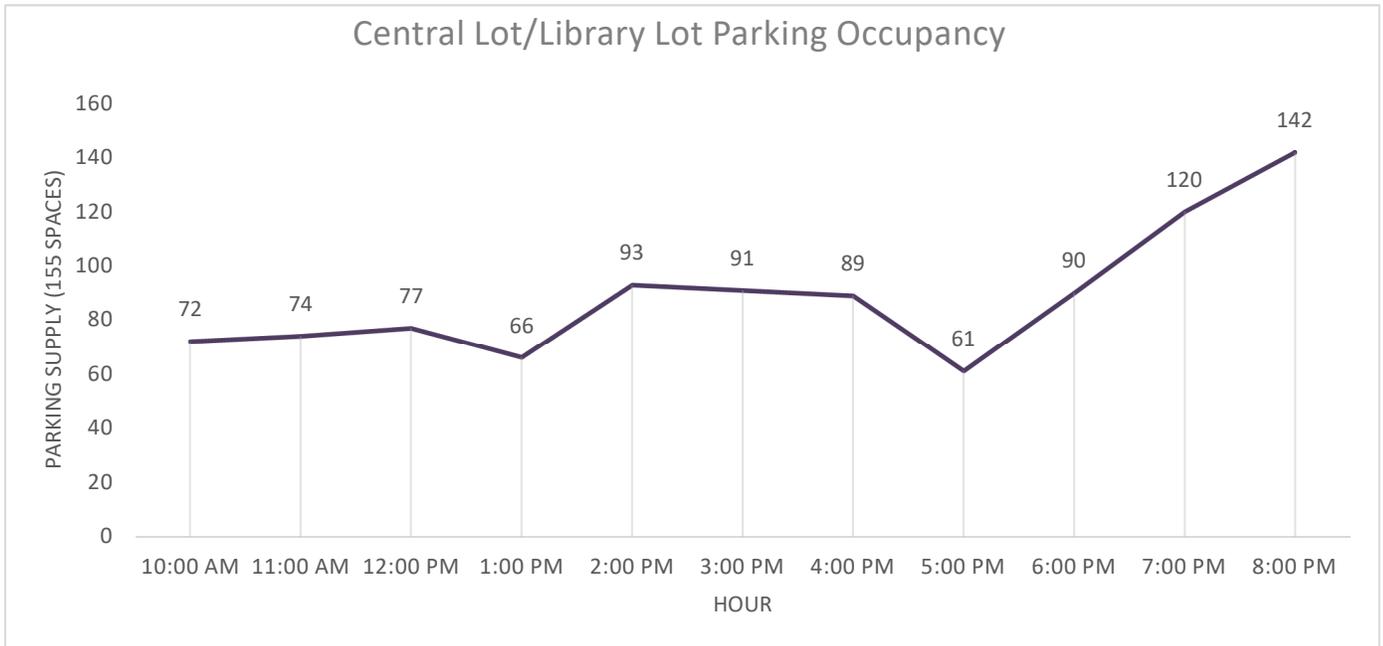
- The Summit Mall public lots (See #5 & #6 on Exhibit 1) experienced a good amount of use, as the 3-Hour Free spaces in either lot never dropped below 60% occupancy. The lot saw its peak periods at 3:00 PM and 4:00 PM which is likely due to the type of businesses located there, such as a bank, hair salon, and tax advisory office.



- The free parking within the Uptown public lot (See #7 on Exhibit 1) was well utilized during the weekday at all hours. The metered parking in this lot saw approximately 80% use during its peaks at 10:00 AM and 11:00 AM; however, it was used less during all other hours. The 17 permits spaces were used heavily until around 6:00 PM when occupancy started to decline.



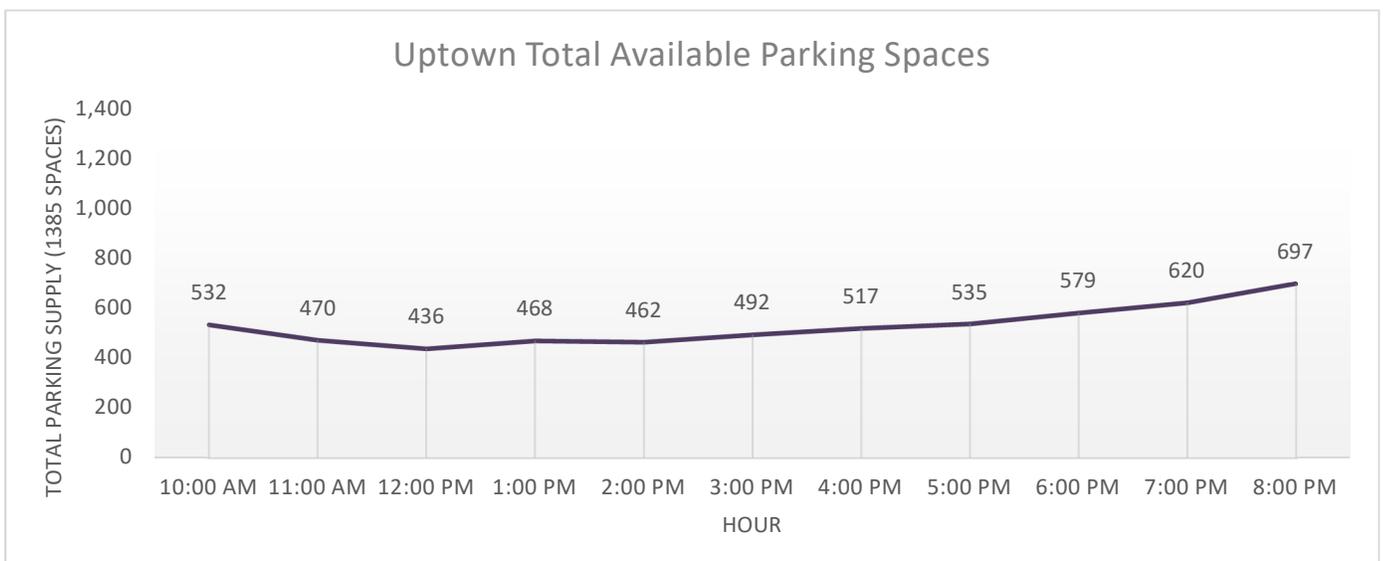
- The Park Ridge Central lot/Library lot (See #3 on Exhibit 1) did not experience capacity issues until 8:00 PM when it was approximately 92% full, which is likely due to an event such as a movie at the Pickwick Theatre.



### Parking Availability

At the bottom of *Exhibit 2D* we have provided a calculation of the available parking spaces in the study area. Throughout the weekday, there is a minimum of 436 spaces available at any time.

**Key Finding.** Based on the results of the data collection surveys, in general, there is an adequate supply of parking in Uptown. There are some areas where the demand is close to reaching the available supply, which gives the impression that the parking supply is inadequate. Thus, the challenge is to provide as much prime patron parking as possible, while still finding parking for business employees.



*Section 2*

## **Uptown Parking Survey/Public Outreach**

---

The Uptown Parking Survey was conducted by the City of Park Ridge, with community outreach input provided by Teska Associates (an Urban Planning + Design firm). Teska Associates also provided a summarization memo documenting the main findings of the survey which is included in *Appendix 2*. The survey included the following 12-questions and was available (via an online survey) for just over 7-weeks, from December 19th, 2016 to February 8th, 2017.

1. Please select your top three (3) reasons for parking in Uptown.
2. Please rank your top three (3) destinations in Uptown.
3. Please rate the level of ease or difficulty in finding parking in Uptown.
4. What is your average park and walk time to your Uptown destination?
5. What is your average length of time that your parking space is occupied?
6. How do you typically travel to Uptown? (choose 2 modes)
7. What parking time limit would you prefer in Uptown?
8. How satisfied are you with the cost to park in Uptown?
9. How satisfied are you with parking enforcement in Uptown?
10. How satisfied are you with the availability of vehicle parking in Uptown?
11. How satisfied are you with the availability of bicycle parking in Uptown?
12. Please let us know if you have any additional comments regarding parking in Uptown.

A total of 669 responses and 1,283 comments were collected. The types of users who took the survey (per Question 1), showcases a very representative and even distribution, including commuters, visitors/shoppers, library visitors, library employees, business owners, and local employees. The findings from Question 2, notes a similar diversity in responses, with an overall even breakdown between the Metra, Library, cafes/restaurants, retail shops, movie theater and other. (See *Appendix 2*)

Teska also notes that, “In summary, the representative nature of survey respondents, the 600+ completed surveys, 1,300 comments (including those received to the project website), and use/traffic statistics of the project website showcase a depth of insight and engagement from Park Ridge and Uptown stakeholders. These statistics and results, when taken together, demonstrate successful outreach...The insights of this feedback will be applied to the Uptown Parking Study findings and recommendations. Detailed findings and results of the survey, including bar-charts and specific comments, can be reviewed via the 2017 Uptown Parking Survey Results document” located in *Appendix 2*.

*Section 3*

## **Future Development Parking**

---

## Part I. Background Information

While preparing any type of parking recommendations or changes, it is imperative to consider future developments and redevelopments within the study area. Without this evaluation, the recommendations considered may not be appropriate. GHA has coordinated with the City of Park Ridge Staff to identify future developments and redevelopments within the Uptown study area and identify the impacts they will have on parking operations.

## Part II. Evaluation

*Exhibit 3* depicts the six future developments that have the potential to impact parking operations within the study area. The sites are all located within the Uptown core area and the associated B-4 Zoning District. As such, the specific parking requirements which apply to the proposed uses are listed below and outlined in the following table:

- Parking is required at the rate of 1 space per 60 square feet (SF) of seating space using the restaurant calculation from Table 9 of the Zoning Ordinance.<sup>1</sup>
- Parking is required at the rate of 0.2 spaces per bed plus 1 space per 2 employees using the assisted living facility calculation.<sup>1</sup>
- Parking is required at the rate of 4 spaces per 1,000 SF of public use area using the health/fitness Center calculation.<sup>1</sup>
- Parking is required at the rate of 4 spaces per 1,000 gross floor area (GFA) using the professional office calculation.<sup>1</sup>
- Parking is required at the rate of 3 spaces per 1,000 GFA using the personal services establishment calculation.<sup>1</sup>
- Parking is required at the rate of 2 spaces per 1,000 GFA using the retail good establishment calculation.<sup>1</sup>

**Table 1. Parking Calculations**

Land Use	City Requirement (Table 9 of Zoning Ordinance)	Units	Parking Required	Parking Provided
1. FFC Fitness Center	4 spaces per 1,000 SF public use area	67,000 SF	268	260
2. Memory Care Unit	0.2 spaces per bed plus 1 space per 2 employees	Unknown beds & employees		EX <sup>2</sup>
3. Silver's Bar & Grill	1 space per 60 SF of seating space	Unknown SF		EX <sup>2</sup>
4. Nancy Sells Flowers	3 spaces per 1,000 SF GFA	Unknown SF		EX <sup>2</sup>
5. Million Dollar Roundtable	4 spaces per 1,000 SF GFA	12,000 SF	48	50
6. Mixed-Use (Restaurant, Salon, Mattress Store)	1 space per 60 SF of seating space, 2 spaces per 1,000 SF GFA <sup>1</sup> , 3 spaces per 1,000 SF GFA <sup>1</sup>	1,320 SF dining space, 500 SF salon, 2,300 SF Mattress Store	30	13
<b>Totals =</b>			<b>346</b>	<b>323</b>

<sup>1</sup> Information obtained from Table 9 of Park Ridge's Zoning Ordinance.

<sup>2</sup> Existing parking provided will be satisfactory for proposed use.

The values within the “Units” and “Parking Provided” columns utilized above, excluding the Mixed-Use development, were provided by the City of Park Ridge and are approximate representations. The data for this use was obtained from a parking study performed for 112 South Northwest Highway, Park Ridge, by GHA in September 2015 (See Appendix 2).

### **Part III. Conclusion**

The difference between the amount of parking that is required and what is to be provided (23 spaces) is very small. Half of the future redevelopments will utilize the existing on-street and off-street parking facilities which will provide an adequate amount of spaces. Furthermore, patrons whose destination is the Mixed-Use development at 112 South Northwest Highway have access to the Summit Mall South Lot (#6) which never exceeded 85% capacity and provides 98, 3-Hour free spaces, as well as 25, 5-Hour meter spaces. Also, the FFC Fitness Center, which recently opened, appears to be utilizing the parking lot across Cumberland Avenue to the west for employees, which opens more spaces to patrons in the FFC parking lot. Ultimately, the future developments and redevelopments within the Uptown study area will have a minimal impact on recommendations to improve parking circulation and alleviate congestion.

*Section 4*

**Strategies and Recommendations**

---

## Part I. Introduction

After reviewing existing conditions, the Uptown Parking Survey, and coordinating with the City of Park Ridge, GHA established recommendations to enhance parking operations within the Uptown study area. Viable recommendations are provided for consideration by the City of Park Ridge in two different categories: operational strategies and recommendations. Operational strategies encompass goals that are achievable by the City without further permission from outside sources, such as parking enforcement and signage changes. Recommendations require assistance to complete and include improvements such as leasing parking spaces. Both forms of suggestions provide the City with multiple avenues of addressing areas where there is parking congestion in Uptown. A comprehensive approach is suggested to efficiently provide the residents of Park Ridge with a more pleasant experience while parking within Uptown. Most of the strategies and recommendations are outlined on *Exhibit 4*.

## Part II. Operational Strategies

As stated above, the following recommended operational strategies are designed to not require any support from agencies other than the City of Park Ridge. These changes are more short term goals that can help to improve parking function and be implemented efficiently by parking management of the City. Four distinct areas will be analyzed and outlined as follows: enforcement, signage, and bicycle parking, and Parking Committee.

### **Enforcement**

Parking enforcement, in general, aims to create a safer and more efficient parking operation for all who are involved. Currently, the City of Park Ridge has a parking enforcement division that is part of the Park Ridge Police Department. It is GHA's understanding that the Parking Enforcement Officers (PEO's) patrol the Uptown area regularly and parking violations are approximately \$50. The City should strive to create a balance between enforcement that helps generate revenue, while also giving residents, employees, and patrons a sense that the system is fair.

During the existing conditions data collection process, GHA's field technicians noticed multiple instances of cars parked in 3-Hour free spaces for well over the time limit, particularly along Main Street, Vine Avenue, and within the parking garage along Summit Avenue. GHA suggests regular patrolling of 3-Hour free spaces in order to prevent patrons and/or employees from occupying these spaces beyond the posted time restriction. If possible, the PEO's should vary their routes and times when the 3-hour spaces are checked and also focus efforts on spaces that have shorter time restrictions, such as the 30-Minute Free spaces located in the Summit Mall North Lot (*See #4 on Exhibit 4*).

The Uptown Parking Survey Question #9 asks, "How satisfied are you with parking enforcement in Uptown?". Approximately 44% of respondents replied they are neutral on this issue, while 31% replied satisfied/very satisfied and 25% replied dissatisfied/very dissatisfied. These responses suggest a good balance is already in place.

Some of the comments expressed in the survey were regarding employee parking and how this should be enforced. It is GHA's understanding that the Park Ridge Police Department issues 90 employee parking permits to approximately 45 businesses within Uptown for spaces located in the South Summit Lot (*See #5 on Exhibit 4*). A policy that standardizes the employee parking permit process should be implemented, so that employees won't

have to worry about receiving a parking ticket during working hours. The policy may state that employers have to apply through a specific department (i.e. Finance, Police, Parking Enforcement) in order to obtain permits. The permits should allow the employees to park in designated spaces decided by the department during the hours of 7:00 AM to 7:00 PM. The Village of Skokie has designated employee parking lots situated around the periphery of their downtown that require hang tags (permits). This best practice may be emulated by the City of Park Ridge through properly selecting low occupancy off-street and on-street parking areas for employees to park in. Some areas that should be explored outside of the South Summit Lot are as follows: the Library/Central Lot, Garden Street, Courtland Avenue, Morris Street, and Washington Avenue.

An alternate form of enforcement that the City currently utilizes is a payment-in-lieu of parking fee to address new establishments that need a variance due to their provided number of parking spaces not conforming to city ordinance guidelines. This policy is outlined in Section 12.13 – Required off-street parking spaces, Subsection (d), within the Park Ridge Zoning Ordinances. The policy states the fee shall be established by resolution of the City Council and that payments shall be placed into a City fund that is to be used by the City for the acquisition, construction and maintenance of public off-street parking facilities. It also outlines that the fee-in-lieu shall be applicable in the following circumstances:

- New construction or where additional floor area in excess of four-hundred (400) square feet is added to an existing building may be granted by the Planning and Zoning Commission as a site plan review.
- A change to a more intensive use that requires more off-street parking than the previous use may be granted by the Zoning Board of Appeals.

### **Signage**

Parking signage helps inform patrons of the rules and regulations of parking within Uptown. Signage should be easily visible and legible to avoid confusion and frustration. Furthermore, the correct placement of parking signage can lead to a more efficient turnover of parking, which lessens congestion. Signage of parking spaces are dictated in Article 13, Chapter 15 of Park Ridge’s Code of Ordinances and any recommendations would require changes to these policies. Overall, the current signage network within Uptown works well; however, GHA recommends the following changes.

1. Currently, the Uptown Lot (*See #1 on Exhibit 4*) was above 85% capacity during all hours of the existing conditions parking count except for 8:00 PM. This lot contains 96 3-Hour Free spaces, 50 12-Hour Meter spaces, and six handicap spaces. In an effort to reduce the parking congestion throughout this lot, GHA recommends the 3-Hour Free spaces be repurposed to 90-Minute Free spaces. Most of the businesses surrounding the Uptown Lot are short-term and would benefit from a quicker turnaround on parking. Breaking consistency with enforcement times in this lot compared to the rest of Uptown is worth exploring due to the high demand and congestion it is experiencing currently.
2. Meacham Avenue and Morris Street (*See #2 on Exhibit 4*) are currently signed 2-Hour Free and should be repurposed to 3-Hour Free to stay consistent with the other on-street parking in the area. These two streets never reached above 76% occupancy during any point in the parking count.
3. Another signage change to consider is removing the 8:00 – 10:00 AM restriction on parking along the north side of Busse Highway (*See #3 on Exhibit 4*). Eliminating this restriction would provide Metra commuters and Uptown business employees with more options and increase the parking supply by

approximately 40 spaces. The roadway width of Busse Highway is great enough to accommodate this change. However, no parking data was collected in this specific area because it resides just outside the Uptown Study Area.

4. The Summit Lot was broken out into two different lots during our existing conditions parking count. The North Summit Lot (*See #4 on Exhibit 4*) contains 10 30-Minute Free spaces, 42 3-Hour Free spaces, and one handicap space, whereas the South Summit Lot (*See #5 on Exhibit 4*) is comprised of 98 3-Hour Free spaces, 24 5-Hour Meter spaces, and five handicap spaces. It is GHA's understanding that the North Summit Lot is not owned by the City of Park Ridge and any changes implemented would have to be discussed and approved by the current owner. After analyzing the count data, GHA recommends the North Summit Lot should replace 24 3-Hour Free spaces with 90-Minute Free spaces to promote a faster turnaround. Additionally, the South Summit Lot 5-Hour meter spaces experience limited usage; as such, GHA suggests these spaces be repurposed to 3-Hour Free spaces. Following these changes, PEO's should strategically focus on lesser time limit spaces to ensure they are not occupied beyond posted time limits. It should be noted that the City of Park Ridge has issued 90 free employee parking permits for approximately 45 businesses in the Summit Lot.
5. Retail businesses and restaurants throughout the Uptown Study area have expressed interest in shorter-term parking (e.g. 15-30 minute restrictions). These shorter-term restriction spaces are meant to serve the "in and out" customers during the morning and lunch rush hours. The City has indicated the follow three locations for addressing short-term parking needs: North Prospect Avenue (Starbucks, Fannie May, Subway), Main Street (Gumba Joe's, F.J. Ernesto's), and South Prospect Avenue (High Society, Hay Caramba). GHA recommends that two 15-minute spaces be added along North Prospect Avenue (*See #6 on Exhibit 4*). One will replace the space just south of the crosswalk and the other just north of the handicap space. These spaces are centralized along the block and are close to Starbucks, Einstein Bros Bagels, and Subway. North Prospect Avenue should be treated as a pilot test location for shorter-term parking viability. South Prospect Avenue and Main Street should not, at this time, have any spaces repurposed to shorter-term restrictions due to the current nature of the businesses located there.
6. The City should aim to repurpose approximately 20 spaces in the Central/Library Lot (*See #7 on Exhibit 4*) to commuter permit parking, which would emulate that of the Touhy Triangle Lot (*See #2 on Exhibit 1*). These new permit spaces should be situated in the northwest corner of the parking lot along Touhy Avenue and cost the same amount - at \$350 per six months. They would follow the same policies as outlined in Article 13, Chapter 13, Section 13-1 of Park Ridge's Code of Ordinances. This will provide the residents of Park Ridge with more commuter parking options and will not overbear the Central/Library Lot, as it only reached above 60% occupancy for two hours during commuter hours (before 6:00 PM).
7. In an effort to create more commuter parking throughout Uptown, the City may consider repurposing the following areas for commuter permit parking spaces:
  - Nine parking spaces along the northwest end of Main Street (closest to Touhy Avenue); these spaces experienced a maximum of 33% occupancy for only two hours throughout the parking survey (*See #8 on Exhibit 4*).
  - Ten parking spaces along the north side of Summit Avenue from Ridge Terrace to Euclid Avenue; these spaces experience a surge in occupancy at 3:00 PM, presumably due to school releasing around that time, and otherwise are rarely used during commuter hours (*See #9 on Exhibit 4*).

The Main Street spaces will utilize the same pricing model outlined in strategy six, however the spaces along Summit Avenue will cost \$200 per six months, which is the same pricing model as the permit spaces in the Uptown lot. This is also outlined in Article 13, Chapter 13, Section 13-1 of Park Ridge's Code of Ordinances. Furthermore, when combine with strategies number three and six, this will increase the number of commuter permit spaces provided by 79 spaces.

8. GHA recommends that all commuter permit parking spaces be designated 3-Hour Free after 11:00 AM on all days including weekends and holidays. Enforcement of these spaces would occur one time before 11:00 AM on Monday-Friday. Any empty space that is then not being used by a commuter will be available for employees or after-work downtown visitors (Cubs/Blackhawks games, etc.). The City should coordinate this strategy with Metra.

### ***Bicycle Parking***

The addition of bicycle parking throughout Uptown may help to promote a higher usage of this mode of transportation due to the increased level of security felt when a cyclist is able to lock their bicycle to a rack as opposed to a parking meter or tree. To get a better understanding of how patrons felt about bicycle parking within Uptown, GHA analyzed the responses to Question 11 of the Uptown Parking Survey, "How satisfied are you with the availability of bicycle parking in Uptown?". Approximately 67% of respondents replied neutral on this issue, while 15% replied satisfied/very satisfied and 18% replied dissatisfied/very dissatisfied. These response rates suggest that most residents answering the survey do not use bicycles or thought the question did not pertain to them. However, despite a good balance between satisfied and dissatisfied residents, survey comments suggest that more bicycle parking is desired.

The Uptown study area offers bicycle parking in the following areas: the Metra station, the Library, Main Street, Vine Avenue near Hodges Park, Northwest Highway near the Uptown Lot, and along Summit Avenue near the Shops of Uptown. It seems that an appropriate amount of bicycle parking locations is provided and the issue present is the supply of bicycle parking/racks at desirable locations. The City may consider monitoring the usage of bicycle parking racks during the warmer months to determine if more are needed.

In terms of implementing new policy regarding bicycle parking, it is GHA's experience that some municipalities typically require one space of bicycle parking per five percent of required auto parking, or a minimum of two bicycle parking spaces. However, there are varying requirements across local ordinances, such as the City of Evanston, calling for bicycle parking at new public, hospital, university or college buildings, and shopping centers if required by their Design and Project Review Committee. The City of Park Ridge may want to adopt a policy similar to that of the City of Evanston until an official Multimodal Plan or Master Transportation Plan is commissioned in order to promote bicycle parking in opportune spots and avoid unnecessary placement of bicycle parking throughout Uptown whenever a redevelopment occurs.

### ***Parking Committee***

The City of Park Ridge previously had an Uptown Parking Committee that was formed in 2005 under the Public Works Director. This Uptown Parking Committee was assembled in response to both Uptown and South Park parking complaints/constraints, and their mission was to work with businesses and property owners, as well as residents, to come up with parking solutions. After the Public Works Director retired, the Parking Committee was dissolved. A few years later, a Sub-Committee was formed to address previous and newly formed parking issues.

The current status of the Sub-Committee is unknown; therefore, GHA recommends a new Uptown Parking Committee be established with likewise principals and objectives. This will help Park Ridge stay ahead of identifying and addressing the parking needs of the Uptown area.

### **Part III. Recommendations**

Based on the existing conditions parking count and the Uptown Survey, GHA has concluded that the Uptown area has a sufficient amount of parking, with the entire study area never exceeding 68% capacity. However, per response to Question 3 of the Parking Survey, residents and patrons still expressed difficulty finding parking spaces. This suggests that there is a lack of balance in parking supply at primary locations or destinations within Uptown. The following recommendations serve as long term improvements to parking infrastructure and operations to help address the imbalance. They will likely have a greater impact on the overall efficiency of the Uptown parking system compared to the operational strategies and require coordination with outside agencies.

#### ***Pricing and Electronic Parking Meters***

The revenue generated from paid parking may help the City maintain its parking lots and provide safe and accessible operations. In order to get a better understanding of how patrons felt about cost of parking, GHA analyzed the responses to Question 8 of the Uptown Parking Survey, “How satisfied are you with the cost to park in Uptown?”. Approximately 46% of respondents replied either satisfied or very satisfied on this issue, while 32% replied neutral and 22% replied dissatisfied or very dissatisfied. Accordingly, based on the existing conditions parking count and Uptown Parking Survey, the current pricing of parking within Uptown appears appropriate.

Multiple comments received from the survey suggest a displeasure of using coins (quarters, dimes, etc.) to pay for meter parking. As such, GHA suggests the metered and paybox parking throughout Uptown be converted to electronic parking meters and pay stations. These alternatives would provide patrons with a more efficient and streamlined experience while paying for parking within Uptown. Feedback received through the Uptown Parking Survey indicates that residents found existing parking meters that only accept coins were an inconvenience.

The City of Park Ridge may enlist the help of outside vendors to implement electronic parking meters as well as mobile payment and enforcement options. According to the City of Evanston, Passport Inc. is a vendor that runs PassportParking, which is a mobile app that operates in the City of Chicago and more than 15 neighboring Chicagoland suburbs, including Glenview, Des Plaines, Highwood, and Oak Park. The City of Evanston also utilizes CivicSmart’s Liberty Meter for its on-street parking spaces, which are able to accept multiple forms of payment, such as coins, credit cards, and mobile payments.

Parking apps allow customers to pay for parking using their mobile device. People are generally also given the option to pay via website or phone. Furthermore, some apps allow the tracking of parking data and are able to provide real-time metrics. This kind of technology could lead to the following for the City: increased revenue due to reduced parking meter management costs, real time data that allows for informed decision making, and increased understanding of the parking system by its users. Aside from Passport Parking, Parkmobile and ParkMe are two other vendors that offer similar services in the Chicagoland area.

Implementation of an app would also help with wayfinding of parking areas. Customers are required to select the location they will be prepaying for parking in on a map, which promotes awareness. This will be especially

helpful for Metra commuters, as they avoid the hassle of paying with change during the morning hours when they are pressed for time to catch their train.

The City should examine the viability of electronic parking meters/pay box stations at commuter locations, such as the south side of Busse Highway (See #10 on Exhibit 4), or the commuter pay lot along the southeast side of Prairie Avenue, west of Main Street (See #11 on Exhibit 4), before implementing them elsewhere. This parking lot is in a controlled environment and would be ideal for testing this new technology. The upfront cost of installing a system such as this may eventually be offset in the future due to reduced labor costs and improved patrolling efficiencies. The City should work with vendors to determine the cost versus benefits/income achieved.

### ***Parking Lot Acquisition / Summit Lot Parking Garage***

The City of Park Ridge should continue to review opportunities on a regular basis to secure, through lease or ownership, more parking spaces from private owners that have indicated interest. These opportunities should be reviewed closely as only prime parking that will provide benefits to residents, visitors, and commuters is desirable. The following parking lots are candidates for City interest: the lot located west of Cumberland Avenue and north of Touhy Avenue and the lot located on the northwest side of Prairie Avenue. The City could purchase the parcel directly west, across Cumberland Avenue, of the new FFC building and construct a commuter/employee parking lot (See #12 on Exhibit 4). Currently, the northern half of this Cumberland Avenue lot appears to be used by FFC employees. This lot was available for purchase at the time this study was conducted and a new parking lot at this location would provide parking for Main Street business employees as well as Metra commuters.

An initial directive of this study was to explore the possibility of constructing a parking garage on the Summit Mall South Lot (See #5 on Exhibit 4). The current demand within this lot is high as the peak period at 3:00 PM experienced 80% overall occupancy. However, when examining if a parking garage is viable, the Uptown area should be looked at as a whole. The entire study area never reached above 68% occupancy, thus GHA recommended the previously mentioned repurposing of spaces within the Summit Mall South Lot. Over time the Uptown area will continue to develop and grow and should parking usage intensify, it is possible a parking garage may help to alleviate congestion and provide more parking spaces. At this point GHA does not recommend a parking garage be constructed anywhere within the Uptown study area.

### ***Conclusions***

The above recommended improvements and strategies have taken into consideration the existing conditions data collected by GHA, as well as the Uptown Parking Survey conducted by the City of Park Ridge with community outreach provided by Teska Associates. It is GHA's experience that 15% open spaces is the optimal percentage of open spaces that still provides the patron with confidence that they will have parking when they decide to shop or visit. As mentioned before, the Uptown study area has an adequate supply of parking, however, some areas experience occupancy above 85% which gives the impression that there isn't enough parking. The challenge is to provide the residents of Park Ridge with prime parking in the areas that need it most. The proposed strategies and recommendations will help to provide more parking supply in the high traffic areas and for Uptown business employees and Metra commuters, which in turn will alleviate the congestion felt by visitors/shoppers.

*Section 5*

## **Technical Addendum**

---

The following *Exhibits* and *Appendices* were previously referenced. They provide technical support for our observations and findings discussed in the text.

Exhibits

1. Uptown Study Area
- 2A. Off-Street Parking Lot Capacity
- 2B. On-Street Zone 1 Capacity
- 2C. On-Street Zone 2 Capacity
- 2D. Total Capacity
3. Future Development
4. Strategies & Recommendations Exhibit

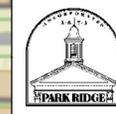
Appendices

1. Elected Officials Overview
2. Uptown Parking Survey/Public Outreach
3. 112 South Northwest Highway Parking Study

# Exhibits

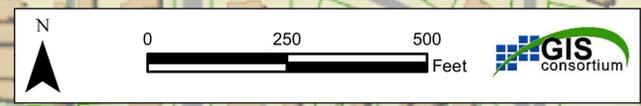
**Exhibit 1 Legend**

- Off-Street Parking (Numbers)
- On-Street Parking (Letters)
- Count Zones
- Study Area



**ZONE 1**  
Approx. 543 spaces

**ZONE 2**  
Approx. 842 spaces



**Exhibit 2A - Park Ridge Uptown Off-Street Occupancy Survey  
Tuesday - Thursday, October 25-27, 2016**

	Parking Type	Parking Supply	10:00 AM	11:00 AM	12:00 PM	1:00 PM	2:00 PM	3:00 PM	4:00 PM	5:00 PM	6:00 PM	7:00 PM	8:00 PM
<b><u>I. Off-Street Parking Lot Locations</u></b>													
1. Prarie Ave Pay Box Lot	\$2.00 Pay Lot	58	58	57	57	57	57	53	53	37	11	8	7
	Handicap	1	1	1	1	1	1	1	1	1	0	0	0
2. Touhy Triangle Lot	Permit Only	34	28	28	28	28	26	25	25	23	5	3	3
	Handicap	4	0	0	0	0	0	0	0	0	0	0	0
3. Central Lot / Library Lot	3 Hr Free	151	70	72	75	64	91	91	88	60	90	116	138
	Handicap	4	2	2	2	2	2	0	1	1	0	4	4
4. Meacham Lot	90 Min Free	70	39	42	56	50	37	32	38	53	46	29	17
	Handicap	3	1	2	1	2	0	1	3	1	0	0	0
5. Summit Mall South Lot	3 Hr Free	98	60	69	67	74	76	74	76	83	79	75	77
	5 Hr Meter	24	1	3	3	4	14	14	9	4	1	1	4
	Handicap	5	0	0	0	0	3	3	5	5	5	4	4
6. Summit Mall North Lot	30 Min Free	10	4	9	1	4	8	10	10	3	5	2	2
	3 Hr Free	42	39	40	34	29	32	42	42	35	35	38	26
	Handicap	1	1	1	0	1	1	1	1	1	0	0	0
7. Uptown Lot	3 Hr Free	92	92	96	91	90	82	86	96	96	92	91	70
	12 Hr Meter	50	39	42	29	20	25	25	26	20	20	22	8
	Permit	17	16	17	17	16	15	15	14	14	14	10	8
	Handicap	3	2	3	3	3	2	3	3	3	3	3	3
Off-Street Parking Spaces		667	453	484	465	445	472	476	491	440	406	406	371
Percent Occupied		100%	67.9%	72.6%	69.7%	66.7%	70.8%	71.4%	73.6%	66.0%	60.9%	60.9%	55.6%

**Key**  
 100%-85% Occupied  
 85%-60% Occupied  
 60%-0% Occupied

**Exhibit 2B - Park Ridge Uptown On-Street Zone 1 Parking Occupancy Survey  
Tuesday - Thursday, October 25-27, 2016**

Parking Description	Parking Type	Parking Supply	10:00 AM	11:00 AM	12:00 PM	1:00 PM	2:00 PM	3:00 PM	4:00 PM	5:00 PM	6:00 PM	7:00 PM	8:00 PM
<b><u>II. On-Street - Zone 1 Locations</u></b>													
A. 3rd Street - See notes	2 Hr Free	10*	0	0	0	0	0	0	0	0	0	0	0
B. Garden Street	12 Hr Meter	19	4	5	6	9	10	7	6	4	10	10	7
	Permit Only	3	1	1	2	2	2	3	0	1	1	1	0
C. Prairie Ave (Garden St to Main St)	3 Hr Free	12**	5	5	2	5	2	1	1	4	5	2	1
	12 Hr Meter	25	5	5	6	6	6	8	5	7	8	5	3
D. Main Street (Touhy to Prospect)	3 Hr Free	67	41	54	62	59	57	46	51	63	67	61	52
	Meter	9	1	1	1	3	3	1	1	2	2	1	1
	Handicap	2	0	0	0	0	0	1	1	2	0	0	0
E. Fairview Ave (Garden St to Main St)	3 Hr Free	36	15	21	28	29	21	24	28	31	31	36	27
F. Prospect Ave (Main to Crescent)	3 Hr Free	35	4	13	30	23	19	11	7	26	34	28	25
	Handicap	1	0	0	0	0	0	0	0	1	1	1	0
G. Courtland Ave (Prospect to Butler)	3 Hr Free	31	14	10	7	7	6	2	0	3	15	13	7
H. Vine Ave (Prospect Ave to City Hall)	3 Hr Free	28	19	25	25	22	18	19	14	11	9	4	4
	5 Hr Meter	7	1	1	2	1	1	1	1	0	1	1	1
	Handicap	1	0	0	0	0	0	0	0	1	0	0	1
I. Crescent Ave (Prospect to Courtland)	12 Hr Free	12	11	11	11	10	10	10	10	4	3	2	3
J. Morris Street	2 Hr Free	21	5	5	7	7	8	6	8	6	4	6	7
K. Meacham Ave (South of NW Hwy)	2 Hr Free	34***	23	23	25	22	18	18	19	26	24	23	19
L. NW Hwy (Meacham Ave to Summit Ave)	3 Hr Free	39	19	15	20	14	17	15	15	9	25	25	24
Zone 1 On-Street		373	168	195	234	219	198	173	167	201	240	219	182
Percent Occupied		100%	45.0%	52.3%	62.7%	58.7%	53.1%	46.4%	44.8%	53.9%	64.3%	58.7%	48.8%

**Key**

	100%-85% Occupied
	85%-60% Occupied
	60%-0% Occupied

**Notes**

\* Temporarily no parking - new blacktop  
 \*\*Dumpster & portapotty reduce # of spots to 6  
 \*\*\*Dumpster & portapotty reduce # of spots to 31

**Exhibit 2C - Park Ridge Uptown On-Street Zone 2 Parking Occupancy Survey**  
**Tuesday - Thursday, October 25-27, 2016**

Parking Description	Parking Type	Parking Supply	10:00 AM	11:00 AM	12:00 PM	1:00 PM	2:00 PM	3:00 PM	4:00 PM	5:00 PM	6:00 PM	7:00 PM	8:00 PM
<b>III. On-Street - Zone 2 Locations</b>													
M. Prospect Ave (Touhy Ave to Grant Pl)	3 Hr Free	12	8	7	5	7	7	10	10	11	11	10	10
N. Prospect Ave (Summit Ave to NW Hwy)	3 Hr Free	42	40	39	38	40	42	36	36	35	34	39	36
	Handicap	2	1	1	2	0	2	0	0	1	0	2	2
O. NW Hwy (Prospect Ave to Ridge Ter)	3 Hr Free	21	15	19	20	13	15	14	7	7	2	2	2
P. Ridge Ter (NW Hwy to Summit Ave)	3 Hr Free	8	3	3	0	3	4	4	2	0	1	1	1
	5 Hr Meter	5	0	1	1	5	5	5	0	0	0	0	0
	2 Hr Free	10	10	10	9	10	10	7	5	3	8	8	8
Q. Summit Ave (Prospect Ave to just NW Washington Ave) North Side	3 Hr Free	10	2	5	10	8	7	7	3	8	8	9	11
	5 Hr Meter	10	1	2	2	1	2	8	1	0	2	7	12
	15 Min Free	1	1	0	0	1	1	1	1	1	1	1	1
R. Summit Ave (Prospect Ave to just NW Washington Ave) South Side	3 Hr Free	22	13	12	17	18	19	14	14	19	15	21	20
	12 Hr Meter	12	5	5	5	7	1	4	9	6	4	2	2
	\$1.50 Pay Lot	71	71	71	71	70	70	69	61	60	36	24	21
	Handicap	2	2	2	2	2	0	2	2	1	1	1	2
S. Summit Ave (Just NW of Washington Ave to First access drive of business center along Summit Ave) Both Sides	\$1.50 Pay Lot	54	45	41	46	44	44	45	41	46	32	10	3
	12 Hr Meter	11	1	4	4	4	2	5	4	4	1	0	0
	On-Street Free	22	6	6	6	6	6	6	5	0	0	0	0
T. Washington Ave (NW Hwy to Summit)	5 Hr Meter	8	0	0	0	4	4	0	1	0	0	0	1
U. Washington Ave (Touhy to NW Hwy)	5 Hr Meter	14	1	3	6	5	5	1	2	1	3	3	3
V. Touhy Ave (United Methodist Church)	1 Hr Free	8	7	5	6	5	7	6	6	6	1	0	0
<b>Zone 2 On-Street</b>		<b>345</b>	<b>232</b>	<b>236</b>	<b>250</b>	<b>253</b>	<b>253</b>	<b>244</b>	<b>210</b>	<b>209</b>	<b>160</b>	<b>140</b>	<b>135</b>
<b>Percent Occupied</b>		<b>100%</b>	<b>67.2%</b>	<b>68.4%</b>	<b>72.5%</b>	<b>73.3%</b>	<b>73.3%</b>	<b>70.7%</b>	<b>60.9%</b>	<b>60.6%</b>	<b>46.4%</b>	<b>40.6%</b>	<b>39.1%</b>

**Key**  
 100%-85% Occupied  
 85%-60% Occupied  
 60%-0% Occupied

**Exhibit 2D - Park Ridge Uptown Total On-Street and Off-Street Parking Occupancy  
Tuesday - Thursday, October 25-27, 2016**

Parking Description	Parking Supply	10:00 AM	11:00 AM	12:00 PM	1:00 PM	2:00 PM	3:00 PM	4:00 PM	5:00 PM	6:00 PM	7:00 PM	8:00 PM
<b><u>IV. Totals</u></b>												
Total Off-Street (Area 1-7)	667	453	484	465	445	472	476	491	440	406	406	371
Percent Occupied	100%	67.9%	72.6%	69.7%	66.7%	70.8%	71.4%	73.6%	66.0%	60.9%	60.9%	55.6%
Total On-Street (Area A-V)	718	400	431	484	472	451	417	377	410	400	359	317
Percent Occupied	100%	55.7%	60.0%	67.4%	65.7%	62.8%	58.1%	52.7%	57.3%	55.9%	50.1%	44.3%
Grand Total (Off-Street & On-Street)	1385	853	915	949	917	923	893	868	850	806	765	688
Percent Occupied	100%	61.6%	66.1%	68.5%	66.2%	66.6%	64.5%	62.7%	61.4%	58.2%	55.2%	49.7%
Total Available (Off-Street & On-Street)	-	532	470	436	468	462	492	517	535	579	620	697

**Key**

- 100%-85% Occupied
- 85%-60% Occupied
- 60%-0% Occupied

Source: Esri, DigitalGlobe, GeoEye, Earthstar Geographics, CNES/Airbus DS, USDA, USGS, AeroGRID, IGN, and the GIS User Community

**Legend**

- ★ Future Development
- ▭ Study Area

1.) 826 W Touhy Ave  
Fitness Formula  
67,000 SF

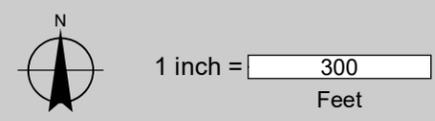
2.) 10 N Summit Ave  
Memory Care Unit  
51,000 SF

4.) 426 W Touhy Ave  
Nancy Sells Flowers  
Unknown SF

5.) 325 W Touhy Ave  
Million Dollar Rountable  
12,000 SF

3.) 104 Euclid Ave  
Silver's Bar & Grill  
Unknown SF

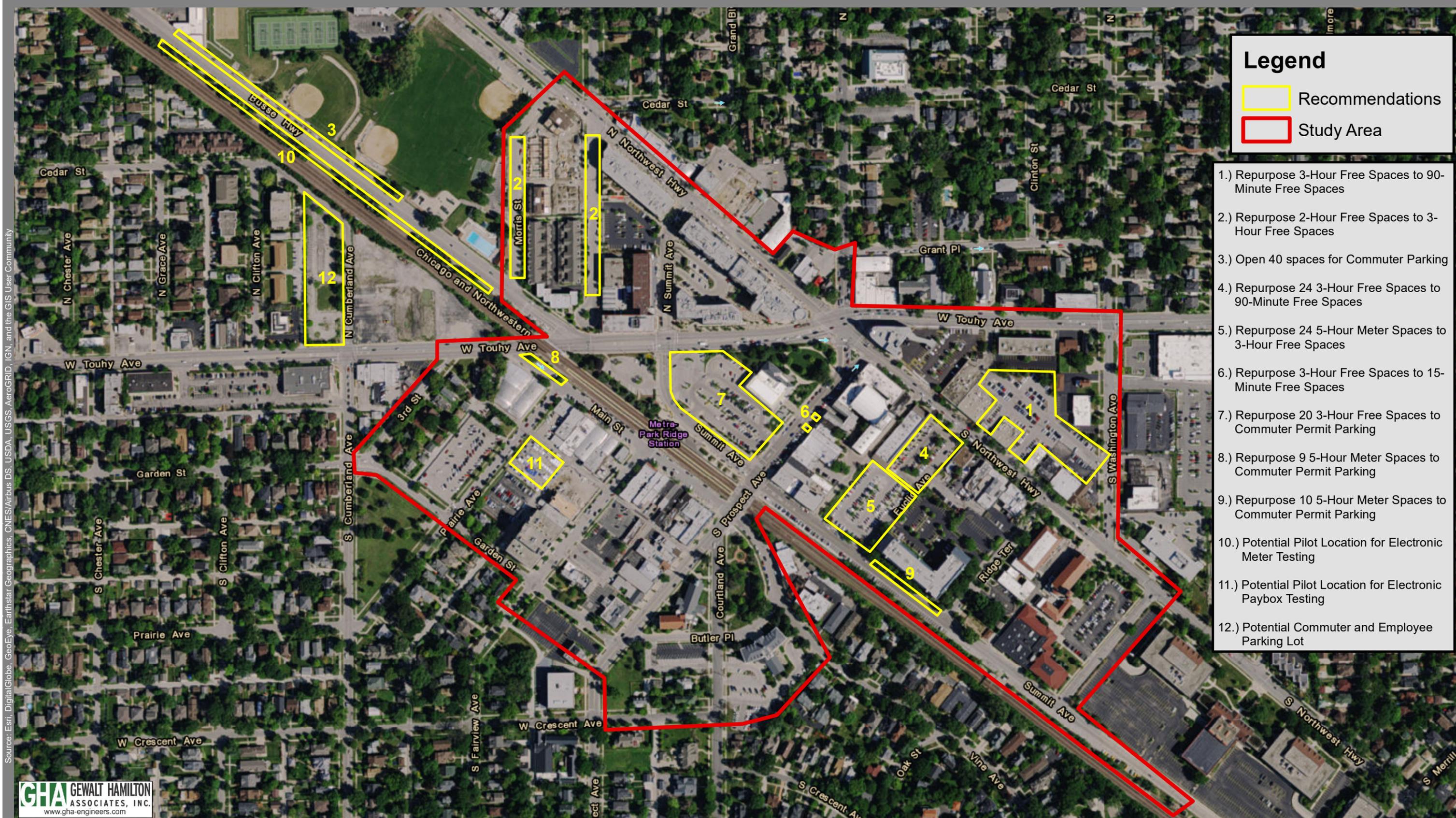
6.) 112 S Northwest Hwy  
Three Separate Tenants  
7,200 SF



**Exhibit 3 - Future Development**  
Park Ridge Uptown Parking Study

File: P:\5200-5249\5200.900 Park Ridge - Uptown Parking Study\Reports\Final Report\Exhibits 5.17.17\Future Redevelopment 11x17.mxd  
Drawn By: jopitz

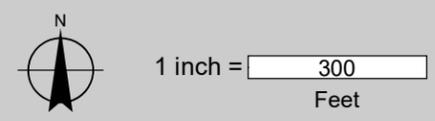
Source: Esri, DigitalGlobe, GeoEye, Earthstar Geographics, CNES/Airbus DS, USDA, USGS, AeroGRID, IGN, and the GIS User Community



**Legend**

- Recommendations
- Study Area

- 1.) Repurpose 3-Hour Free Spaces to 90-Minute Free Spaces
- 2.) Repurpose 2-Hour Free Spaces to 3-Hour Free Spaces
- 3.) Open 40 spaces for Commuter Parking
- 4.) Repurpose 24 3-Hour Free Spaces to 90-Minute Free Spaces
- 5.) Repurpose 24 5-Hour Meter Spaces to 3-Hour Free Spaces
- 6.) Repurpose 3-Hour Free Spaces to 15-Minute Free Spaces
- 7.) Repurpose 20 3-Hour Free Spaces to Commuter Permit Parking
- 8.) Repurpose 9 5-Hour Meter Spaces to Commuter Permit Parking
- 9.) Repurpose 10 5-Hour Meter Spaces to Commuter Permit Parking
- 10.) Potential Pilot Location for Electronic Meter Testing
- 11.) Potential Pilot Location for Electronic Paybox Testing
- 12.) Potential Commuter and Employee Parking Lot



## Exhibit 4 - Strategies & Recommendations

Park Ridge Uptown Parking Study

File: P:\5200-5249\5200.900 Park Ridge - Uptown Parking Study\Reports\Final Report\Exhibits 5.17.17\Park Ridge Recommendations 1x17.mxd Drawn By: jopitz

# **Appendix 1**

## **Elected Officials Interview Summary**

## Park Ridge Uptown Parking Study

### City Council Interviews Summary

December 19, 2016 – 4:00 to 7:00 PM

#### Introduction

As part of developing recommendations for the Park Ridge Uptown Area Parking Study, the City Council participated in 15-minute, one-on-one interviews with Gewalt Hamilton Associates, Inc. (GHA) staff. The Council was asked to comment on key issues related to the study area, need and location for a parking structure, and parking operations. A summary of the comments and concerns raised is provided below.

#### Study Area

- The study area boundaries should have been broader / expanded to include the following areas:
  - Busse Highway, as commuters parking along this roadway.
  - Touhy Avenue, west of the railroad, as it is close to the train station.

#### Interviews

- Interaction between City Staff and the City Council is imperative to develop a successful Plan.

#### Need and Location for Parking Deck

- A deck is very expensive; try to avoid if possible.
- At-grade parking should be considered at the northwest corner of Touhy Avenue and Cumberland Avenue.
- If a deck is needed, the at-grade parking lot at Summit Avenue and Euclid Avenue should be considered as a possible location.
- If a deck is needed, Summit Avenue and Euclid Avenue should be avoided, as this parking lot and surrounding area is already congested.
- If a deck is needed, consideration should be given to the parking lot south of the Library.
- If a deck is needed, the parking lot south of the Library should be avoided, as it would block the view of the Library's architecture.
- If a deck is needed, the parking lot on the northwest side of Prairie Avenue is the best location for relocating commuters and employees.
- If a deck is needed, consideration should be given to the parking lot in northeast corner of Summit Avenue and Washington Avenue.

#### Parking Operations

- Need spaces for short time users (e.g. Starbucks).
- Northwest Highway businesses need more spaces for customers, especially restaurants at lunch.
- The lot located just south of Touhy Avenue and west of Cumberland Avenue is never full on weekdays; obtain spaces for commuters.
- The lot on the northwest side of Prairie Avenue is never used; reestablish agreement with City.
- Uptown parking garage never full, people don't know it is there. Have commuters and/or employees park there to free up more parking for businesses / customers.

#### Other

- Railroad tracks create a barrier, as people don't want to walk from north side to south side and vice versa.
- Need traffic signals to help people walk across tracks and from east to west sides on Summit Avenue and Main Street / Vine Avenue / Cortland Avenue.

# **Appendix 2**

## **2017 Uptown Parking Survey Results / Teska Outreach Memo**

**Page Left Blank For Readability**

# CITY OF PARK RIDGE 2017 UPTOWN PARKING SURVEY RESULTS

PICKWICK

ROGUE ONE THUR 7 TIX ONLINE  
SUPER PA ENTAL GUIDANC  
FANTASTIC BEASTS

UPTOWN  
PARK RIDGE

Prepared by:

Finance Department

City of Park Ridge

February 20, 2017



## **CITY OF PARK RIDGE ELECTED OFFICIALS**

Marty Maloney, Acting Mayor/Seventh Ward Alderman  
John J. Moran, First Ward Alderman  
Nicholas Milissis, Second Ward Alderman  
Richard Van Roeyen, Third Ward Alderman  
Roger Shubert, Fourth Ward Alderman  
Charles Melidosian, Fifth Ward Alderman  
Marc Mazzuca, Sixth Ward Alderman

Betty W Henneman, City Clerk

In memory of the late Fifth Ward Alderman Daniel J. Knight who served the City from April, 2011 until December, 2016. In addition to representing the fifth ward that includes the Uptown area, Alderman Knight served as Finance Chairman, City Council Liaison to the Library Board and was chairman of the Mayor's Advisory Board. Alderman Knight always supported finding ways for improving the business climate and parking experience in Uptown for all stakeholders and was a main proponent for the 2017 Uptown Parking Survey and Study.

-----  
*City staff met with representatives of Gewalt Hamilton, the City parking study provider, several times to exchange information and provide specific areas of concern to be addressed in the parking study. In addition, geographic information system (GIS) maps, prior studies, and proposed development initiatives have been shared with our study provider. The Mayor, Aldermen, Library Director and Bike Task Force Chairman met with representatives from Gewalt Hamilton to share specific parking concerns and recommendations. All of this, along with vehicle count analysis, nearly completes the "existing conditions" phase of the study.*

*This parking survey comprises a critical public outreach portion of the study. As such a website and survey were established to gather feedback from key stakeholders. The survey was promoted in the January Spokesman, the City's website, and via promotional announcements displayed conspicuously around the City. Residents, commuters, business owners and all interested parties were encouraged to complete the parking survey and provide any comments or suggestions they see fit. Next steps will incorporate survey results into the study data to formulate conclusions and recommendations.*

*Joe Gilmore, Acting City Manager*

Thanks to Erin Cigliano, AICP of Teska, Inc. and to Justin Opitz and William Grieve, P.E., PTOE of Gewalt Hamilton Associates for community outreach and general survey assistance.

# TABLE OF CONTENTS

2017 Uptown Parking Survey Cover Page ..... 1

City of Park Ridge Elected Officials ..... 2

Message from the Acting City Manager ..... 2

Acknowledgements ..... 2

TABLE OF CONTENTS ..... 3

Map of Uptown Parking Lots ..... 4

Q1 Please select your top three (3) reasons for parking in Uptown..... 5

Q2 Please rank your top three (3) destinations in Uptown. .... 8

Q3 Please rate the level of ease or difficulty in finding parking in Uptown. .... 10

Q4 What is your average park and walk time to your Uptown destination?..... 14

Q5 What is your average length of time that your parking space is occupied? ..... 16

Q6 How do you typically travel to Uptown? (choose 2 modes)..... 19

Q7 What parking time limit would you prefer in Uptown? ..... 21

Q8 How satisfied are you with the cost to park in Uptown?..... 25

Q9 How satisfied are you with parking enforcement in Uptown?..... 28

Q10 How satisfied are you with the availability of vehicle parking in Uptown? ..... 31

Q11 How satisfied are you with the availability of bicycle parking in Uptown? ..... 34

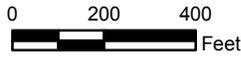
Q12 Please let us know if you have any additional comments regarding parking in Uptown. .... 36

The 2017 Uptown Parking Survey was announced on December 19, 2016 and completed on February 8, 2017. There were 669 responses for the 12 parking survey questions, with 1,283 comments (optional) provided for various questions.

Some comments were edited for clarification (often to substitute the name of the City parking lot that was referenced) and for the removal of inappropriate comments. Edits appear between asterisks (\*\*).



# A Guide to Uptown Public Parking in Park Ridge, IL.



## Legend

### Street Parking/Meter Pay Box

-  Free, but with time restrictions
-  5 Hour Meter
-  12 Hour Meter
-  Coin Box, Free After 7pm

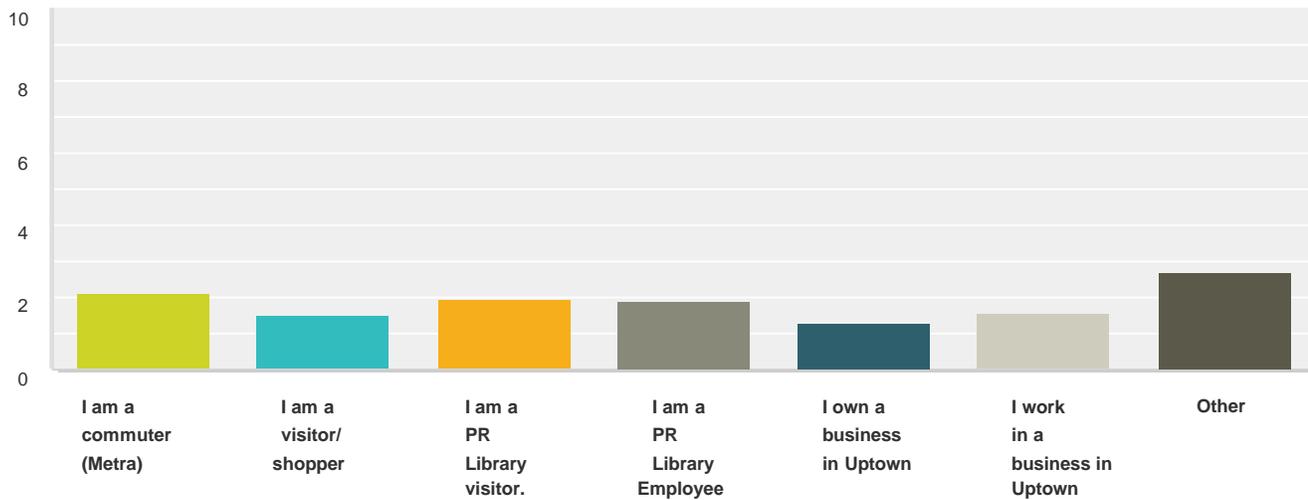
### Parking Lots

-  **1** CENTRAL LOT  
3 Hour Free
-  **2** SUMMIT PAY BOX  
12 Hour - \$1.50
-  **3** PRAIRIE AVE PAY BOX  
12 Hour Pay Box, - \$2.00  
Required Park Ridge Current City Sticker
-  **4** TOUHY TRIANGLE LOT  
By Permit Only to Park Ridge Residents  
Free to all after 6 p.m.
-  **5** UPTOWN LOT  
3 Hour Free, 12 Hour Meter, and Permit
-  **6** PARK DISTRICT LOT  
Day Pay Box
-  **7** SUMMIT MALL LOT  
30 Min. Free, 3 Hour Free, 5 Hour Meter
-  **8** MEACHAM LOT  
90 Minute Free (7am -10pm Daily)
-  **9** PARKING GARAGE  
90 Min. Free Surface Lot, 3 Hour -  
Free Middle Level, 5 Hour Lower Level



### Q1 Please select your top three (3) reasons for parking in Uptown.

Answered: 667 Skipped: 2



THIS CHART MEASURES RELATIVE INTENSITY OF EACH LEVEL OF IMPORTANCE VERSUS EACH OF THE OTHER LEVELS OF IMPORTANCE. ONE POINT IS ALLOCATED FOR A 'MOST IMPORTANT' SELECTION, TWO POINTS FOR THE 'SECOND MOST IMPORTANT' SELECTION AND THREE POINTS FOR THE 'THIRD MOST IMPORTANT' SELECTION.

LOWEST SCORE (APPROACHING 1) IS THE CATEGORY WITH THE MOST INTENSITY.

	Most Important	Second Most Important	Third Most Important	Total	Weighted Average
I am a commuter (Metra)	34.80% 87	21.20% 53	44.00% 110	250	2.09
I am a visitor/shopper	57.44% 355	35.76% 221	6.80% 42	618	1.49
I am a Park Ridge Library visitor	25.17% 109	52.42% 227	22.40% 97	433	1.97
I am a Park Ridge Library employee	50.00% 5	10.00% 1	40.00% 4	10	1.90
I own a business in Uptown	81.25% 39	8.33% 4	10.42% 5	48	1.29
I work in a business in Uptown	59.14% 55	24.73% 23	16.13% 15	93	1.57
Other	8.20% 15	15.30% 28	76.50% 140	183	2.68

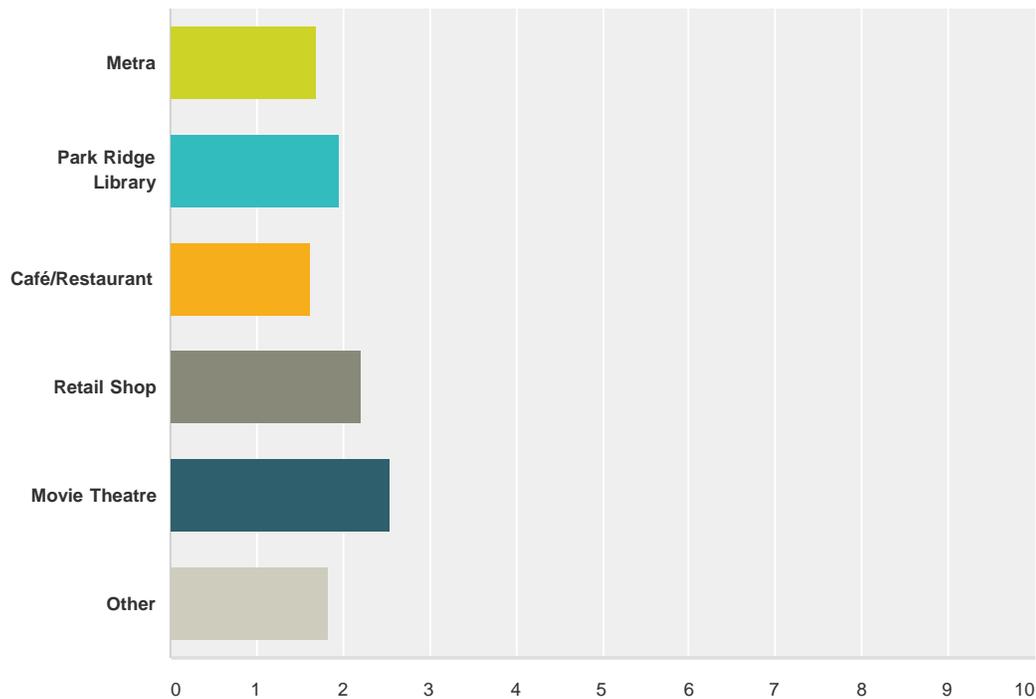
#	COMMENTS (optional)
1	Own a building
2	Go to the ** theatre
3	#3 I am a theatre goer
4	Picking up *coffee*/Food
5	** theater, restaurants
6	parking is disgusting! the city officials now worry!!! ** do city workers pay for parking ? they should like all employess work work in town do!! no frre ride then for anyone!!!
7	I will stop using the small shops and stores up town and on Devon and go to places that have parking that is not right. I get my haircut by a *salon*, I can always find parking there. But if I have to pay now I will change places
8	Usually I can find a spot close to where I'm going, even in the busy times.
9	restaurant parking is difficult.
10	I am a senior and use Metra occasionally to go into Chicago for the day and need long term parking not filled by commuters.

11	Movie
12	With all the restaurants it is very hard to park & shop.
13	About once or twice a year I take the Metra
14	Attend movies
15	No third selection
16	Have meetings uptown
17	I HAVE A SON WHO LIVES DOWNTOWN
18	Hard to find parking when you go to restaurants uptown
19	Parking for eating out & shopping
20	Working at a *salon* where the only parking near by is in front of the salon. And as a salon we get busy and have people coming in and out all the time. Clients complain about having to park three blocks away for parking, and that should be happening. It would be greatly appreciated if the community would consider putting a parking garage near by, whether it's in one of *local firm*'s parking lots, or near the library. Either way, with the incoming businesses near by parking on Main Street is getting more and more complicated by the day. Please take in consideration also, that we don't have our own parking lot.
21	I work at the hair salon and there's no parking. Ever. How am I suppose to do my job to bring in money for Park Ridge when there's no where to park
22	See movies at the ** theater.
23	Get parking! Businesses are suffering
24	My doctor is in uptown
25	we only park sometimes for metra, but used to full time and there was not a lot of options south of the train tracks
26	Additionally a resident of Parkridge for more than 40 years.
27	I have only had issues parking once in the last year. A real issue is the traffic congestion die to increased housing east of Prospect and the visual impediment caused by the restaurant patrons on the sidewalk at Prospect and the side street north of the tracks.
28	Other: eating in uptown area
29	Frequent local businesses but often leave due to lack of parking
30	I work for the city
31	Visitor/shopper includes going to restaurants
32	1. Restaurant/Dining
33	Optometrist
34	I live in town and try to frequent/support local businesses.
35	I only commute occasionally
36	Restaurants
37	I live in Park Ridge but avoid Uptown as much as possible in an effort to have to search for parking
38	Dining and *theatre* movies and orchestra. Summer concerts.
39	I live in Park Ridge and go Uptown to restaurants, *stores* and activities held by the City
40	Resident
41	I am a homeowner
42	I live along with immediate family in /near uptown park ridge; there should be a parking garage built in uptown park ridge
43	I own a building, I would like to see more available parking for my tenants business, so they will stay in town.
44	I live there
45	We live in Park Ridge by the Metra and people not residents take all the parking places in front of our building leaving owner unaccessible to their front door. They leave there cars there overnight and all weekend. This is unsafe for taxpaying residents. We cannot even get our street swept or plowed. Have brought this to the attend of the acting mayor and alderman, and, apparently, we have to do the footwork to change an ordinance. UTTERLY RIDICULOUS!!!!
46	We live close enough to walk but sometimes are in a hurry so easy quick access to parking would be a plus.
47	Commuters are given too much influence over Uptown parking
48	I own a business located on Main St. across from train station
49	My parents live corner crescent & prospect and during 9-5 there's never any parking on prospect!
50	Many times I am a restaurant goer looking for parking.
51	Daycare
52	Restaurants
53	I want to visit the library, shop and eat. Three hours isn't enough
54	There is a desperate need for more availability of public parking. Also, the intersection of Summit and Prospect should have a traffic light. It's difficult to be a pedestrian and drivers are not careful, courteous or law abiding. It's dangerous and we should not wait for a fatality to do something.
55	My uptown parking has dramatically decreased with the commuter lot closings. With all the great restaurants opening, parking is at a premium and is part of the decision to go to these restaurants or not.

56	I am a PR resident (South Park area)who commutes via Metra each weekday and am a working mom. Commuter parking is difficult for anyone (like myself) who can't get to the train station before 8 am where the only lot South of the tracks is already full by 7:10 am. Therefore, I am now parking on side streets of Prospect and Fairview which adds several blocks further to walk and are snow routes so I'm not sure what to do come winter. Going to the pay boxes along summit are filled by the time I get there in the morning and the pay boxes along Busse leave you to park almost to the Post Office when you arrive at 8 am-not to mention the added time to get there when coming from South of Touhy. Everyday is like being a rat in a maze trying to find a good parking solution. I would like a consistent and reliable place to park in a reasonable distance for commuters, even if it costs me a monthly price (and particularly one that doesn't require 40+quarters on a daily basis.
57	I have lived in Park Ridge most of my 60 years. I also work uptown as a realtor (our office has their own parking lot). I have heard several times of store owners, residents and visitors how challenging parking can be. One lot that appears to be ill marked and confusing signage is the *Uptown Lot*. Also, the 3 hour parking limit in the underground lot ** makes it difficult for employees and those that would like to shop, dine or see a movie. The concern of coming back to your car to find it ticketed or towed should not take away from a patrons experience.
58	too many of the same businesses near each other
59	Very frustrating to go out for a meal and a movie ** because have to move car with 3 hr parking limit in most of parking
60	go to movies or out to eat
61	*coffee shop*
62	Valet won't cut it fir done businesses and giving away a portion of the street to select business is unfair!! Build a 3 story parking lot !! It will help ease the parking charge the commuters a small fee if they live in park ridge even smaller it's not rocket science people !!
63	Restaurants
64	Live on outskirts of uptown
65	Have meetings in Uptown arpp
66	Going for breakfast, lunch, or dinner.
67	as a library employee I deal with patrons and their parking frustrations
68	I am an attorney who has to do business at City Hall.
69	I hate zone nobody knows your in same or different zone
70	As a 26 year resident of Pk Ridge, shopping and dining in Uptown are most important to me.
71	Employees are in the area 8 hours/day and shop, spend money, but have to hussle to move their cars every 3 hours, at least 2x in one day!
72	** theater , Taste of Park Ridge
73	I need parking during the day for commuting and in the evening for dining
74	The Parking the uptown area is just not good and it seems congested.
75	My husband parks and takes the Metra so that's a number 1 priority for him
76	I eat lunch or dinner at the restaurants or go to the show
77	Get rid of the diagonal parking. Too dangerous.
78	We street park, and have to move our vehicles around all day. Waste of gas and time!!!
79	We frequent restaurants and theatre often as well as shopping.
80	Things are getting MUCH worse the more businesses that open. Are these new businesses required to have parking, in not then "why not?" They should not be allowed to open a business with no plan for parking.
81	I stop atv city hall on rare occasions
82	I am a Library enthusiast although I have no issue funding parking in the library lot.
83	Movie Theatre
84	With many businesses in Uptown there is a drastic need for additional parking.
85	time to build a parking structure on the library lot.

### Q2 Please rank your top three (3) destinations in Uptown.

Answered: 668 Skipped: 1



THIS CHART MEASURES THE RELATIVE INTENSITY OF EACH LEVEL OF FREQUENCY VERSUS EACH OF THE OTHER LEVELS OF FREQUENCY BY CALCULATING WEIGHTED AVERAGES OF THE THREE LEVELS OF FREQUENCY. ONE POINT IS ALLOCATED FOR A 'MOST FREQUENT' SELECTION, TWO POINTS FOR THE 'SECOND MOST FREQUENT' SELECTION AND THREE POINTS FOR THE 'THIRD MOST FREQUENT' SELECTION. LOWEST SCORE (APPROACHING 1) IS THE CATEGORY WITH THE MOST INTENSITY.

	Most Frequent	Second Most Frequent	Third Most Frequent	Total	Weighted Average
Metra	57.23% 91	16.35% 26	26.42% 42	159	1.69
Park Ridge Library	35.88% 122	32.65% 111	31.47% 107	340	1.96
Café/Restaurant	48.51% 293	41.23% 249	10.26% 62	604	1.62
Retail Shop	19.65% 79	39.05% 157	41.29% 166	402	2.22
Movie Theatre	8.66% 24	28.88% 80	62.45% 173	277	2.54
Other	55.34% 57	4.85% 5	39.81% 41	103	1.84

#	COMMENTS (optional)
1	*restaurant!*
2	Need to restrict parking in the residual areas near uptown to short term parking. Commuters should not be allowed to park in these areas. Expand the commuter parking in Summit Ave. if necessary.
3	Most frequent visit is to a bank
4	The zone parking is not a good idea
5	Hinkley Park for Concerts in the Park
6	Resturant parking during dinner hour is challenging and we have left for another restaurant in another city as a result.
7	primary reason is medical

8	To my business
9	Hair salon: **
10	Working at *salon* where the only parking near by is in front of the salon. And as a salon we get busy and have people coming in and out all the time. Clients complain about having to park three blocks away for parking, and that should be happening. It would be greatly appreciated if the community would consider putting a parking garage near by, whether it's in one of *private firm's* parking lots, or near the library. Either way, with the incoming businesses near by parking on Main Street is getting more and more complicated by the day. Please take in consideration also, that we don't have our own parking lot.
11	*salon*
12	Salon
13	doctor's office visit - no place to park - need to be on time. People are often waiting in their cars in parking spots waiting to pick people up from the train. These are parking spots - not pick up spots.
14	Doctor
15	Park Ridge has always been convient to take the metra. Now it is impossible to find all day parking
16	I actually do more like use the library and metra - all of the above. I also visit my family that lives in uptown.
17	Concert in the Park
18	Other- Work
19	*realtor*
20	Also go to ** theatre but less often
21	City Hall
22	difficulty walking so dont even bother going uptown except for library because parking frustrating
23	I think other, retail, cafe and library are all the same frequency of destinations for me.
24	Work in uptown
25	Work in Uptown
26	I work in uptown
27	Home
28	Employed at *dentist*
29	there should be a parking garage in uptown park ridge
30	Perhaps adding even more multi-unit residential buildings will not only help with parking but enhance the fine traffic density
31	Daycare
32	See comments above related to Metra. I also would hope that a parking structure could provide parking for the many times my family and I go to the library or shops/restaurants.
33	not fair for businesses to have same business nearby
34	no one shops retail, most shopping is on line
35	Main Street
36	Other is my office
37	Employment
38	*food store* which has to be the WORST parking lot in PR
39	Hair salon
40	I have a business
41	Main Street area
42	salon
43	Psychology office
44	We need more restaurant options!
45	*salon*
46	Metra
47	I own a business in Uptown
48	I own a business in Uptown.
49	work
50	My *realty* office
51	Work first, but we believe in shopping local
52	My business
53	too hard to park and shop-i go elsewhere since not a planned activity

### Q3 Please rate the level of ease or difficulty in finding parking in Uptown.

Answered: 660 Skipped: 9

	Very Easy	Easy	No Opinion	Difficult	Very Difficult	Total	Weighted Average
(no label)	3.64% 24	27.42% 181	6.82% 45	41.97% 277	20.15% 133	660	3.48

#	COMMENTS (optional)
1	NW Hwy at Meacham
2	Parking for restaurants becoming impossible
3	Especially at lunch time.
4	Sometimes it is easy and sometimes difficult.
5	ADD money \$ meters (genetate revenue) & MONITOR
6	resturants and construction dumpsters and construction workers have taken all spaces. workers are at work much earlier then most stores open. you even allow them to double park and block entrances to allys. they own the town!!!
7	never have a problem near library - always a problem in/near *Uptown Lot*
8	Only in certain places- by *Touhy and NW HWY* big problem but ever we're else ok
9	too many commuters and restaurant parking (long term parking)
10	Depends on time of day
11	Parking on the south side of the tracks canbe difficult most evenings
12	Has gotten MUCH worse recently
13	Especially on Main Street order Carryout a lot of times and have to double park there should be designated flashing light zone
14	During mid day is very hard
15	Since all the new restaurants have opened, which is great, parking has gotten much harder to find, particularly south of the Metra tracks.
16	at certain times it is difficult.
17	Usually Easy; Difficult during busy times, especially evenings
18	It depends on the time of day
19	Really need parking deck or additional parking especially on the weekends!
20	I try to avoid lunch hour
21	Especially during dinner hour. Traffic at NW Hwy, Prospect, Touhy is really bad. I almost don't want to go to that area of town to eat because I sit in traffic for so long on NW Hwy going East.
22	Unless you are talking about the garage/parking lot by *Touhy and NW HWY*
23	Easy for retail and library, difficult for Metra access
24	Much worse on the weekend
25	During lunch and dinner times
26	It depends on the time you go. 7am or 3pm you'll find parking. Noon or 6pm you'll mostly likely won't find much
27	I would rather have rated the ease/difficulty on a scale of 1(very easy)-10(very difficult). It's somewhat difficult (5-6) sometimes but I do not mind walking a block or two to my destination.
28	No parking along Main st during peak evening hours
29	IT WAS EASIER UNTIL ALL OF THE NEW RESTAURAUNTS AND CONGESTIONS
30	Never can find parking. For example i live in pr, but drive to des plaines *restaurant* cause there are no parking problems there. Sad i have to support dp tax base instead of local pr....but pr has no parking or confusing signs that result in tickets
31	There should be a requirement that people who work in the stores/restaurants/ library etc should not be allowed to use the parking in the street. There should be "remote" parking for them. This would free up spaces for customers
32	The library has parking, however street parking is very limited.
33	It is difficult to find all day parking near the train station for people who want to go downtown a few times a month. Otherwise, for movies and restaurants and coffee, the parking is rather easy to find.
34	Working at *salon* where the only parking near by is in front of the salon. And as a salon we get busy and have people coming in and out all the time. Clients complain about having to park three blocks away for parking, and that should be happening. It would be greatly appreciated if the community would consider putting a parking garage near by, whether it's in one of *the private* parking lots, or near the library. Either way, with the incoming businesses near by parking on Main Street is getting more and more complicated by the day. Please take in consideration also, that we don't have our own parking lot.
35	With the parking restrictions and all the new restaurants and shops, it is difficult to park during work shifts
36	The parking in uptown is ok now, but the town is growing rapidly and I don't see that parking is increasing to meet demand.

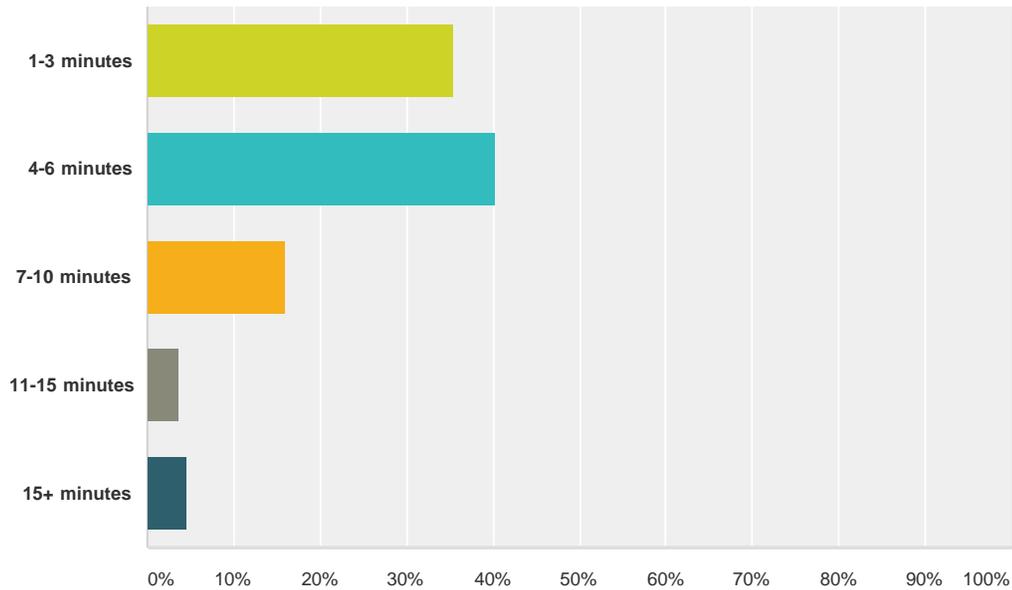
37	Like I mentioned, how are clients and coworkers of *salons* suppose to get services done and support this town if there isn't any parking?
38	City planners - what ** were you thinking??????
39	At lunchtime and in the evenings, i find it incredibly difficult. I can go back to a neighboring suburb or Edison Park because it has become so frustrating.
40	Meters are ancient... and require 3 dozen quarters to fill and half are always broken
41	its easier at certain times then others but when it is hard it isn't VERY DIFFICULT.
42	It's easy - unless there is lots going on.
43	As a daily Metra rider, I am very disappointed about the number of parking spots eliminated and not replaced. I lost my permit when the condos were built next to the *private* building. Parking is often scarce by 7:10 and then it requires 24 quarters to park on the street. Ridiculous for a commuter that is away for 11-12 hours. This needs to be addressed with electronic meters.
44	Only 1 Metra lot- when that's full I'd need to put 22 quarters in the meter for 11 hours
45	Varies with the time
46	There is never parking available when i leave and am back late for work.
47	bad all hours of the day
48	very difficult to impossible to find a spot n the pay lot on Prairie Ave. after 7:30 am to take the Metra. Stuck putting 22 quarters in the meter which is more than twice as expensive and totally annoying. Even Chicago has electronic meters.
49	the 50 cent/hour parking meters when the commuter lot is full is ridiculous!
50	It depends on the time of day. At lunch time it is very difficult.
51	Depends on day/time and activities in uptown
52	Sometimes not able to park to go to *restaurant*, so I leave.
53	Angle parking on Prospect can be difficult to find and dangerous as it is difficult to see oncoming traffic
54	No parking!!!
55	Especially since opening of *new restaurants*
56	Parking for my commute used to be so easy. Now I have to jaywalk to run to make my train each morning. Dangerous and untenable.
57	I can usually find a spot in the large lot across from the train station, and I'm usually going somewhere on the north side of the tracks (which is also the side I live on).
58	The Metra lot(s) current available capacity is too low.
59	As long as you are willing to walk more than a few feet you can usually find a parking spot.
60	Can be more difficult at certain times
61	but I don't often look for parking, I typically walk.
62	Variable. Sometimes easy. Sometimes very difficult
63	At peak times its very difficult to find parking.
64	Depends on the time of day and how far you are willing to walk. That *salon* with all the employees that have a suite there doesn't leave any parking for their customers.
65	at times very difficult to find parking
66	varies by time, but there are sometimes no options.
67	Difficult during events and when people wait for spaces.
68	I work six days a week in uptown and it is a struggle everyday in order to find parking. Then when I do find parking it is extremely expensive.
69	Especially difficult when traffic is busy
70	The most convenient spaces are NEVER available.
71	Very difficult for commuting. Easy for shops/dining/library because there is more 3 hour or 30 min parking options.
72	As long as I don't take a train later than 7:15 I can get in the Prairie pay box lot; otherwise, commuter parking is very limited for those living on the south side of the tracks
73	Easy if South of Touhy, difficult north of Touhy (I think because of *new retail outlet* - it used to be easier before they opened)
74	Usually easy in library lot, sometimes a challenge along Main St
75	I love the parking options all around Uptown, and think the 3 hour time limit is fair and works very well for us to visit the local businesses, restaurants, library and movie theater. We use it all and would not if the parking was metered.
76	Commuters using the train station have very few options to safely park a car, and walk to the station. The parking spaces alongside the train tracks go for several blocks and are always occupied unless you arrive before 7 am. There is no safe sidewalk to use even if you do get a spot alongside the tracks - people must walk into oncoming traffic squeezed between the parked cars. This is especially dangerous at night, when cars are backing out of parking spaces and cannot see commuters walking behind them to their own cars.
77	parking garage structure needed
78	Difficult at dining times and in certain areas
79	there is not enough parking, please open lots that are used for farmers market, and other areas for parking for shoppers, and restaurant visitors

80	There is parking but meter parking is \$5 for the day if I don't get into the \$2.00 pay lot which gets full early (since the meters nearby were all increased -- and are rarely used now).
81	Except library. Can always find something there.
82	Long term parking lot west side of Metra station fills up quick
83	IMPOSSIBLE! ESPECIALLY FOR EMPLOYEES OF ESTABLISHMENTS.
84	I don't do it that often
85	It's very rare to find parking on the street. You have to be very careful in the public lots because so many do not pay attention and I've seen lots of near misses.
86	Depends on time of day. Evening is usually easy. Middle of day is always tough.
87	Really depends on the time of day. Some hours are easy, some are difficult.
88	But a lot of spots are taken by commuters due to weak enforcement of parking regulations
89	Fairly easy north of the tracks, a bit more difficult south.
90	Short Term parking is easily available. but enforcement is weak.
91	Awful parking for a commuter town.
92	For Metra on the SOUTH side of the tracks, it is not easy as the lot fills up most days and street parking is double. Uptown is not terrible but it's not easy to enter/exit/maneuver most parking lots as they are cramped and don't have enough entry/exits.
93	It's gotten a bit tougher in the evenings with the new restaurants and bars
94	Main St. has become near impossible for me and my clients to find parking generally between 10am and 7pm
95	Need more permit parking lots
96	Between 11am- 2pm it is almost impossible to find parking.
97	Easy most times but the *Uptown Lot* area has become impossible to find parking
98	Parking for Metra parking south of the tracks is a disaster after losing two lots and jacking up on street parking cost for spots used by commuters
99	Next to impossible to find a parking spot at lunchtime M-F. The *Uptown Lot* needs to be a parking garage. Elmhurst and the Glen would be great places to see how they incorporated more parking. I also rarely shop at the store on N NWY bc street parking is impossible.
100	Huge distinction between commuter and shopping - your question ignores that the City treats them disparately. Shopping meters are fine - commuter meters are now easy to find but only because the high rates have forced residents to switch to the CTA.
101	Really depends on the day...sometimes easy, sometime more difficult
102	Most of the time!
103	Parking by *Uptown Lot* has to be improved - employees of spa should have a separate parking lot
104	It is hard to find LONG TERM parking uptown. Shorter term parking is easier most of the time. Especially if you are willing to walk a block or so. But, it is not ideal. If we open more restaurants or shops it will be much more difficult. We are almost at capacity.
105	Have to park 4 blocks away from metra on busse
106	My comment is of "very difficult" is related to being a commuter. See comments above.
107	The traffic in uptown is horrific at certain times. It has taken me 15-20 minutes to move a single block because of the crazy intersection with a stop sign in only one direction. I avoid uptown because of this.
108	for me easy because I park in my office lot
109	Depends on time of day and which part of uptown
110	With the multiple lots you never know if there will be a spot at the lot you pull into
111	worst area south of railroad tracks by city hall
112	Close parking for an extended time (Metra commuters) is difficult ever since the parking lot was lost and the parking meter cost went up so dramatically. No one wants to buy 4 rolls of quarters every week.
113	Generally easy but occasionally difficult
114	It's actually relatively easy to find parking in the library parking lot, but difficult to find parking on the south side of the tracks or north of touhy. I therefore find myself shopping more at the shops near the library and skipping shops that require me to cross touhy.
115	Library parking isn't a problem but retail is because spaces are limited. Meta long-term is most difficult.
116	For short term parking, uptown is good. My metra all day parking however is terrible. There is one lot I can park in and it is always full by the time I arrive.
117	It us so difficult to find parking after 7:05am for the metra!
118	If it is lunch time or weekends---impossible.
119	depends on the time of day
120	It is impossible to find a metra parking space after 8 am.
121	Depends on time of day and activities.
122	If you work in this area in Park Ridge, parking can be a nightmare.
123	I can always find parking wihout any problem.

124	if you don't mind walking a bit.
125	Aside from weekends
126	Depends on the day of the week & time of day. Weekend daytimes are really tough.
127	Difficult for my clients !!!
128	Depends where and what time
129	I don't mind walking. I can always find a spot.
130	particularly the uptown parking lot behind *Uptown Lot*
131	Have to circle around for 10 minutes
132	lots of spaces, just have to walk a bit
133	added too many businesses without adding parking
134	Very difficult and/or expensive to find parking for the metra
135	Depending on time of day - afternoon is very easy, lunch and dinner time more difficult
136	Per customer comments, but it also depends what events are happening in the area. I would really rate this sometimes difficult. Some days it's easy, some days difficult.
137	It's easy to find a parking spot. Not always exactly in front of where you're going, but there's always something.
138	In 26 years, I have not had any major problems finding parking in Uptown.
139	More difficult in the last couple years, circling around
140	It might not always be convenient but I can find a spot. The only time it is an issue is weather
141	Depends on time of day and destination
142	Obviously, parking for library is easy. Everything else is difficult, overcrowded, or a far walk to the destination compared to where you parked.
143	I frequent the shops and restaurants. I don't have to wait long to find parking and know that there is always the parkg garage.
144	easy if you're willing to walk a little ways
145	Parking has become difficult since the opening of new restaurants in town. This is a GREAT problem to have. Now you just need to figure out the solution.
146	There are not enough spaces for shoppers.
147	Depends on the time. My office is on Main St and morning is fine but afternoon and evening are tight for my employees.
148	Different times of day, which location you're trying to park in, impact the the wase of parking. For example, parking in *Uptown Lot* is difficult during lunch time as there are several lunch friendly establishments clustered in that area.
149	Largely depends upon time of day.
150	Based on time of day I may have to circle several times to find a spot
151	No parking available for my employees and customers.
152	Difficult in certain areas durign certain times
153	Depends upon time of day
154	I have it easy, a reserved parking spot, my agents have a tough time finding parking around our office.
155	On several occassions I was not able to find a spot and had to dine/shop elsewhere
156	Depends on the day, and time
157	Varies between difficult and very difficult depending on the time of day.
158	Ridiculous
159	Weekends are harder to find a spot though
160	Easier for short term. Very difficult for Metra parking.
161	depends on time of day
162	Nasty drivers cutting across lanes of traffic to grab spaces on your right
163	Very difficult for the 804 and 822 trains heading into the city.
164	We park in our own lot but I know parking is an issue for those without dedicated parking.
165	For decades, parking has been extremely limited for visitors, commuters, etc.
166	Can be busy by the restaurants, but I don't mind walking 1 -2 blocks

### Q4 What is your average park and walk time to your Uptown destination?

Answered: 666 Skipped: 3



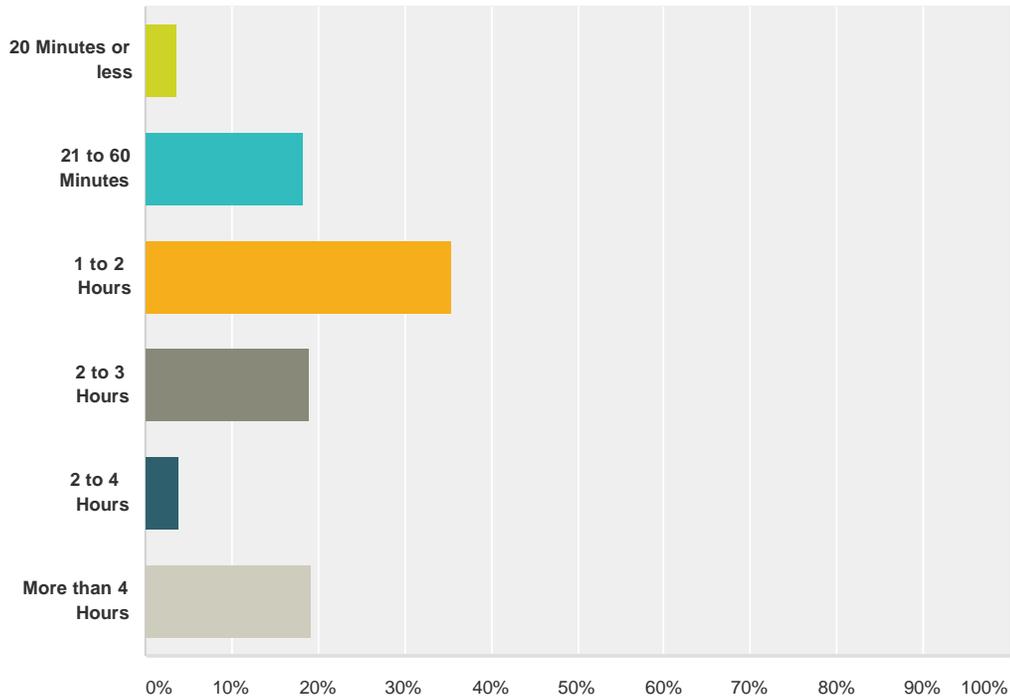
Answer Choices	Responses
1-3 minutes	35.44% 236
4-6 minutes	40.24% 268
7-10 minutes	16.07% 107
11-15 minutes	3.75% 25
15+ minutes	4.50% 30
<b>Total</b>	<b>666</b>

#	COMMENTS (optional)
1	There are times you have to wait for a spot to open up.
2	Who walks to destination in 1-3 min? Try 30-60-90 min!
3	when i do come to shop i spend an hour or more. well i use to
4	As a senior I can not walk for a long time to run an errand.
5	I have a parking space, my customers and employees do not
6	It varies substantially depending on the time of day.
7	Poorly worded question- Do you mean how long did I drive around before I could park?
8	Takes a significant time to find parking sometimes.
9	I do a lot of circling around Uptown to find parking.
10	If its not close/convenient, I'll go elsewhere where it is
11	To find parking
12	Working at *salon* where the only parking near by is in front of the salon. And as a salon we get busy and have people coming in and out all the time. Clients complain about having to park three blocks away for parking, and that should be happening. It would be greatly appreciated if the community would consider putting a parking garage near by, whether it's in one of *the private* parking lots, or near the library. Either way, with the incoming businesses near by parking on Main Street is getting more and more complicated by the day. Please take in consideration also, that we don't have our own parking lot.
13	And we have to move our cars very 3 hours so we don't get a ridiculous ticket of \$50!
14	That is if I can find parking. If longer I will not shop
15	Metra commuter
16	This is the time after I park to get to Metra
17	Depends on time of day

18	It takes a long time walking to work because i park so far and have to put coins in the meter every single day to go to work.
19	What do you mean? Time walking from parked car to destination?
20	If I can find a spot
21	It depends on the time of day.
22	If I can't find a spot, I leave the area and shop elsewhere.
23	I'd say 1-6 minutes.
24	depends where I find parking relative to destination
25	I don't mind having to walk a few minutes.
26	depending on the parking location
27	Depending on where I find PARKING.
28	If you park where parking is allowed, you have to walk for awhile.
29	parking garage needed
30	I park behind the building I own, and not necessarily and issue for me, for now, this will change once the restaurant opens
31	The above is average. Walk time is 1-3 minutes if I get in Fairview pay lot (\$2.00); 1-3 minutes if meter parking on street (\$5.00); 7-10 minutes if I park much farther away on Busse (\$1.50)
32	Oftentimes I have to driver around the block a minimum of 5 time to find a parking spot. After 4 or 5 times now, I park back at my office building and walk or just head either south or west to a different destination.
33	Metra would be longer but don't do often
34	I have to park WAY too far.
35	For commuters south of the tracks many have been forced to park on streets several blocks away and walk. This annoys not only the parker but also the home owners that now have a parking lot in front of their houses.
36	this doesnt count how many times I circle uptown to find a spot
37	in winter, more than across the street means I won't stop and will shop elsewhere.
38	Depends on the day and time.
39	Saturdays at noon hour it is almost impossible to find a spot in the *Uptown Lot* due to Spa
40	My comment above is related to my new situation of parking on Prospect or Fairview at Stewart and is only related to when I can find a spot and there is no snow/ice. I suspect the time would increase otherwise. When I parked in Summit lot or Prairie lot, it 4-6 minutes.
41	Mostly the traffic that causes the long times
42	Uptown is small; I don't know how anything could be considered more than a couple of minute walk away
43	Mostly because I avoid going to locations when I can't find parking
44	This is the approximate walking time from home to the strip with *restaurants*, etc. Not sure what difference between "average park time" and question no. 5.
45	This varies considerably depending on the time of day. Parking by is not difficult during non-meal times, but finding a spot during lunch or dinner hours can be very time consuming.
46	I have to park on the residential streets several blocks away to walk to the train.
47	Depends on time of day--during peak hours can take 10-15 minutes
48	in bad weather...more time, good weather, less time.
49	Depends on day/ tine
50	this can vary greatly
51	always circling looking to not have to park 3blocks from destination
52	But much longer when the snow routes are in effect
53	I really depends on the time of day
54	Easy once I find parking but I often circle for a while looking for a spot.
55	However, I close the office at 10 pm and find it unacceptable that I have to walk a couple of blocks alone at that time of night.
56	I patronize restaurants and shops in Park Ridge. That takes more than 15 minutes.
57	Need for long term 9+ hrs parking - commuting and medium term (2+ hrs) for Dining
58	We have minimal parking in the rear of our business.
59	If I can't find parking, I go somewhere else.
60	We have to move to different zones to avoid tickets
61	But, I spend at least 10 minutes driving around to find a spot in the first place
62	A lot of it depends on the time of the day
63	Again, shorter for short term parking.
64	only go before lunch hour as no parking available afterwards
65	the worst area to park is by *the Uptown Lot* the worst, I usually have to follow someone to their car

### Q5 What is your average length of time that your parking space is occupied?

Answered: 666 Skipped: 3



Answer Choices	Responses
20 Minutes or less	3.75% 25
21 to 60 Minutes	18.32% 122
1 Hour to 2 Hours	35.59% 237
2 Hours to 3 Hours	19.07% 127
3 Hours to 4 Hours	4.05% 27
More than 4 Hours	19.22% 128
<b>Total</b>	<b>666</b>

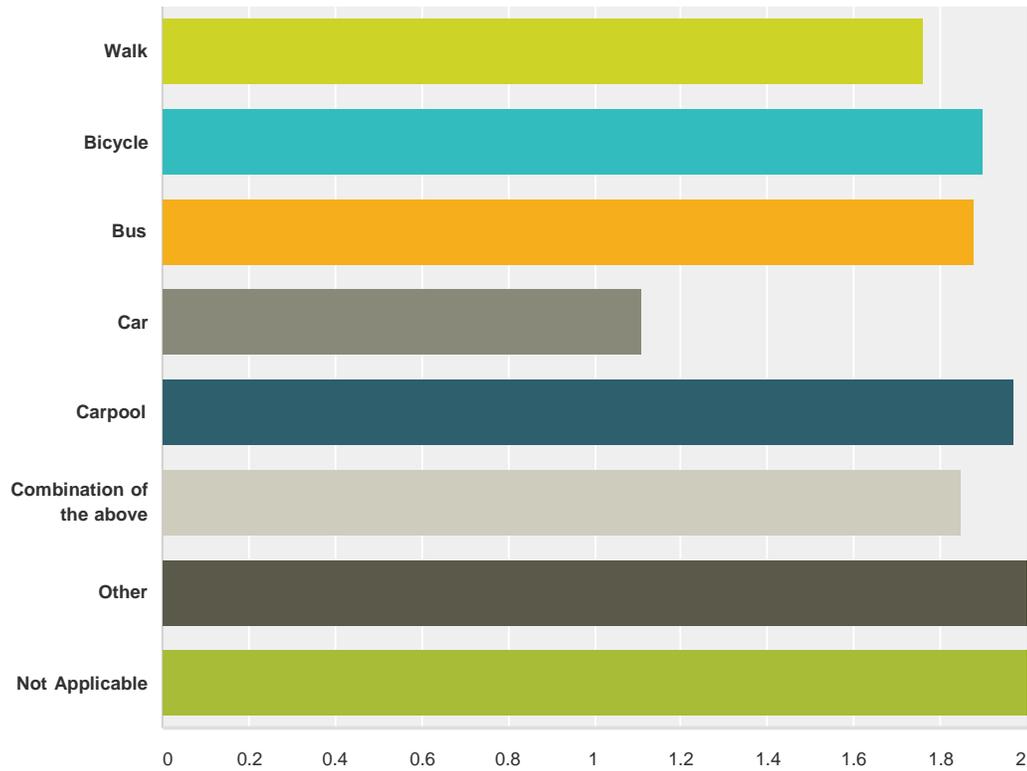
#	COMMENTS (optional)
1	Need employee parking
2	work time 10 hours. im concerened about no one cares about people living south of tracks. all youve talked about is north of tracks which means your always merging onto very busy touhy. i want to see something south mentioned also. half the town lives south of tracks
3	10min to 3 hrs if I pickup food or getting hair cut and color or facial
4	When commuting, 8+hrs; normal visit, 1-2 hrs
5	Average time is very misleading as I either park for 20 min or less or park for 8 hours.
6	Carry out less than 1/2 hour. If for dinner only about 1.5 hours. If dinner and movie up to 3.5 hours
7	Have to be careful how long I stay/shop to avoid parking ticket
8	Another bad question - If I go to *coffee* it's 20 min or less- If it's a restaurant it's 2 hours.
9	Working at *salon* where the only parking near by is in front of the salon. And as a salon we get busy and have people coming in and out all the time. Clients complain about having to park three blocks away for parking, and that should be happening. It would be greatly appreciated if the community would consider putting a parking garage near by, whether it's in one of *the private* parking lots, or near the library. Either way, with the incoming businesses near by parking on Main Street is getting more and more complicated by the day. Please take in consideration also, that we don't have our own parking lot.

10	I am an employee of the area that used to have a paid parking permit. That lot is no longer available to park in and I was other able to get a permit for a diff lot. It's frustrating to constantly have to seek parking and move my car around with the time restrictions
11	3-4 hours is is not enough if I am parking to take Metra downtown.
12	I work at a hair salon that requires me to work all day every day to making a living
13	Unless I need to go downtown. Extremely difficult to find all day parking
14	11-12 hours in Fairview lot. Not enough spaces to accommodate the lost spaces and 24 quarters for a work day! Terrible. Other communities are using payment online for Metra. Needs to be explored ASAP.
15	9 to 11 hours when commuting
16	depends on destination - metra is different from library which is different from dining
17	I work for 8 hour days and i have to search and find a parking just to get to work and they are always checking the meters before 8am. The meters freeze in the winter and take my coins and i run out and get tickets. the automatic number to call never answers and the parking police are quick to get us a ticket and never cut us employees any slack when there's no parking.
18	11 hours to commute downtown
19	3 hr parking limit is NOT enough time for movie AND dinner. Have to move car in between, rather than just walking from theater to restaurant.
20	It depends on whether i am eating and shopping, or just doing one thing. Usually my library trips are short.
21	May longer if eating
22	If I'm out to dinner.
23	it can vary due to what is being done
24	Varies - at a salon 1-3 hours. at a restaurant 15-2 hours. at a store or stores 20-1.5 hours. at another business(insurance/dentist/etc) 1-2 hrs.
25	relative to activity - library, restaurant, movie, commuting all different
26	Metra riders need parking close to the trains
27	But if you want to go to a movie and have a bite to eat, that is easily more than 3 hours of time.
28	Parking Pass
29	I work 4 days a week; eight hours a day.
30	Where can I park for longer than 3 hours at a time
31	As a Metra commuter, I need to park all day. As a shopper/restaurant patron, up to an hour.
32	Very Difficult to find parking for long periods of time without having to pay to park. No one should have to pay to park at their place of employment. And to be given parking tickets on top of it is ridiculous! I work in a dental office in uptown and it's not easy to just take a stroll and feed the meter or MOVE the car.
33	I take the train everyday.
34	More than 4 when I go to metra
35	I go to uptwon for lots of reasons: meet for coffee (1 hour); library (1-2 hours); dinner and movie (3-4 hours)
36	Just for commuter parking
37	More than 4 hours when parking during the work week for Metra. 1 hour or less for eating/shopping/library.
38	For Metra
39	Since I work uptown the 3 hour limit is a serious inconvenience and special consideration should be given to business owners.
40	Sometimes up to 14 hours
41	More if I attend a movie **
42	Commuters need all day parking at reasonable location and cost
43	We pay for a space by daycare
44	Sometimes only 15 minutes if I want to pick up food
45	3 hour parking limit isn't enough time to go to the movies and then out to dinner. That's a problem!
46	I typically need 10-12 hours for metra commuter parking. Restaurants/Shops/ Movies/Library 2-3 hours.
47	Generally just at library or restaurant but do try to do a meal and a movie too and very frustrated have to move my car as that can often exceed the 3 hr limit
48	what about something for all the business employees?
49	I work at least 8 hours per day
50	movie, more time, library, less time, eating, within 60 min.
51	My clients park for about 20 min or less
52	12+ hours
53	Depends on why I am uptown
54	I work uptown (8-10 hour shifts) and have to move my car every three hours.
55	As a commuter to the city, I typically have to park for 10 hours a day - other trips much shorter.
56	as an employee I am parked for 8-10 hours
57	Almost always 60 min or less, usually only to pick up and take home
58	If its when Im working its more than 4 hours.

59	The long-term parking options for Metra are horrific. It's a total nightmare in the morning to park 4-5 blocks away. When you are rushing to catch a train, the parking situation is brutal.
60	However, I often work 10 hour shifts which means I am moving my car 4 times or paying for parking far from the building every day.
61	not including library work time
62	My employees work 8 hours and have to move their cars every 3 hours on average.
63	This really depends on where I'm going so it could be anywhere from 20 minutes for 3 hours if I'm getting my hair done.
64	Getting coffee or shopping
65	Put in parking meters.
66	Depends on whether it's *coffee*, shopping, restaurant, or movie.
67	This question depends on the reason for my visit. As Metra parking is lacking, I based my answer on that.
68	I commute on the metra and used to have a paid parking spot. Park Ridge has consolated those lots and got rid of several in the three years we moved to Park Ridge. Its VERY difficult for us to find parking when commuting downtown 5 days a week.

### Q6 How do you typically travel to Uptown? (choose 2 modes)

Answered: 668 Skipped: 1



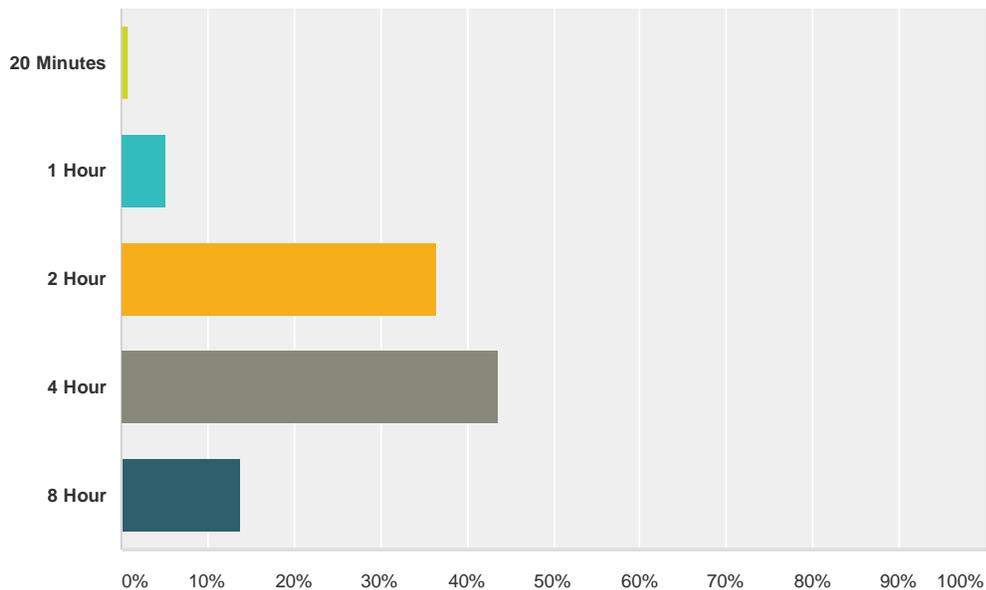
	First Mode	Second Mode	Total	Weighted Average
Walk	24.08% 72	75.92% 227	299	1.76
Bicycle	10.31% 10	89.69% 87	97	1.90
Bus	12.50% 1	87.50% 7	8	1.88
Car	89.11% 581	10.89% 71	652	1.11
Carpool	2.86% 1	97.14% 34	35	1.97
Combination of the above	15.00% 3	85.00% 17	20	1.85
Other	0.00% 0	100.00% 14	14	2.00
Not Applicable	0.00% 0	100.00% 38	38	2.00

#	COMMENTS (optional)
1	I often bike too in warmer weather, but this question only gave two choices.
2	Weather dependent
3	Traffic is so bad around dinner time that we frequently think if it is worth going to uptown or just going to Edison Park or another area less congested.
4	Train

5	Need more bike friendly environment to get more bike riding. cross walk curbs lowered. Corner of Dee and Busse despite having handicap plate the curb is a foot tall. more street markings and why not think about protected bike lanes get with the 21st century
6	Working at *salon* where the only parking near by is in front of the salon. And as a salon we get busy and have people coming in and out all the time. Clients complain about having to park three blocks away for parking, and that should be happening. It would be greatly appreciated if the community would consider putting a parking garage near by, whether it's in one of *the private* parking lots, or near the library. Either way, with the incoming businesses near by parking on Main Street is getting more and more complicated by the day. Please take in consideration also, that we don't have our own parking lot.
7	I walk because of limited parking.
8	I also bike with some regularity in the summer.
9	I stopped riding my bike because the bike rack was full on Main Street by Metra
10	I do not care for traffic approach Uptown, specifically Vine,Coutland Prospect south of tracks. Not only can it become congested, there seems to be either some confusion on who has right of way or people just don't care, I I,age it's a bit of both
11	live in South Park area and senior citizen
12	Bike is second only due to lack of safe bike lanes from my area of Park Ridge to Uptown and also due to lack of locations to park bikes.
13	Almost 100% but I would consider bike more often if their were more bike spots and if they were less likely to be stolen.
14	sometimes we walk up with our dog, when the weather is nice
15	It depends on the season. I walk in the summer.
16	I live nearby but drive often.
17	I typically walk 0.75 miles to and from the train most days. Colder weather I get a ride.
18	*online taxi*
19	I live 2 blocks away so I walk but my employees drive.
20	Taxi
21	I will have my spouse or daughter drop me off if it's a busy time
22	Need more bike racks. Ridiculous situation.
23	If taking the metra, I always walk because of lack of parking plus restrictions
24	Sometimes a cab.
25	I am a 10 -15 minute walk to Uptown - I enjoy walking Uptown and getting coffee or to dine

### Q7 What parking time limit would you prefer in Uptown?

Answered: 617 Skipped: 52



Answer Choices	Responses
20 Minutes	0.81% 5
1 Hour	5.19% 32
2 Hour	36.63% 226
4 Hour	43.60% 269
8 Hour	13.78% 85
<b>Total</b>	<b>617</b>

#	COMMENTS (optional)
1	3 hours is good
2	Prefer no limit!
3	1 hour during day; need to have enough time post-6 pm for dinner or movie
4	I checked two hours , mostly for restaurant usage.
5	Movie parking would in a specific lot for 3+ hours.
6	i am a daily Metra commuter who needs to be able to park 12+ hours.
7	30 - 60 or 120 minutes
8	it should be 3 hours
9	But if I use metra 10- 12 hrs
10	3 hrs seems appropriate
11	Preference has to do with task involved. sometimes I only need 20 minutes and sometimes I need 8 hours.
12	Several 30 minute spots for retail shoppers before 5:30pm
13	I think library lot needs to be redeveloped to include huge underground garage with ground floor shops like streets of woodfield and second floor residences and new library
14	3 hours that you have now in most places is perfect.
15	Actually, the current 3 hours seems pretty good.
16	Hasn't been an issue
17	3 hour
18	Commuters shouldn't be parking in spaces for shoppers/visitors
19	Prefer 3 hour - movies, meal, and library all can be done in this time. 2 is too short, 4 seems too long.

20	Especially near library since most go to dinner and movie. If I had to keep moving my car because I decided to eat or spend some time socializing or going to a movie, I would go somewhere else where I can park my car and not worry about getting a ticket.
21	what difference since these spaces are never available
22	4 hours after 5PM
23	min 2-4 hour give people time to wander, get a bite to eat or have a drink, hit a store
24	It's 3 hours in most areas, but ends at midnight - for example, *bar/restaurant* is open past midnight-that area should have a later limit (yes, I'm assuming someone is the DD)
25	2-4 hours; the 3 hour limit in areas currently works. Would like designated spots for 15 min or a *coffee shop* drive thru
26	I used to work at *restaurant* and it was so difficult to remember to move my car every three hours. We would get busy and I would forget. Sometimes employees got tickets but it was hard to leave during a rush. I say keep parking 3 hours but give employees stickers so they can park in the 3 hour spots but have a sticker to ensure they do not get a ticket. It's a lot to require people to move their car every three hours when they have a busy job.
27	This is reasonable for most errands except for a movie; so I feel 3 is appropriate for that. 4 hrs is too long.
28	10 hrs
29	3 hours is good
30	Four most of the time. 8 is needed near the train station for people heading downtown for an evening or for a single day trip.
31	No limit.
32	Working at *salon* where the only parking near by is in front of the salon. And as a salon we get busy and have people coming in and out all the time. Clients complain about having to park three blocks away for parking, and that should be happening. It would be greatly appreciated if the community would consider putting a parking garage near by, whether it's in one of *the private* parking lots, or near the library. Either way, with the incoming businesses near by parking on Main Street is getting more and more complicated by the day. Please take in consideration also, that we don't have our own parking lot.
33	For employment purposes
34	Dinner and a movie requires at least 4 hours.
35	12 hours
36	My preference would be 3 hours.
37	I like the parking how it is. 90 min and 3 hour. If anything, only a few spots (3) dedicated to 30 min parking
38	Full day parking options for Metra. 3 hours for business visit.
39	Commuters need 11 hours, i.e. 7:15 AM to 6:15
40	I don't believe employees to keep these businesses running should be only having 3 hour free parking. We should be treated great as we support to make this area respectful clean and have a great attitude. We shouldn't have to leave work to add coins and then in the winter it takes all of our coins we had left and we get a ticket. We are being disciplined for your meters not working in the winter.
41	12 hours for commuters
42	90 minutes on Prospect, 12 hrs for commuters at meters on Prairie
43	3 hours would be best for restaurants or theatre/restaraunt combination
44	6 hour
45	I would really prefer 3 hours- enough time for movie or meal
46	Limits the digional parking and those making illegal turns into spaces.
47	3 hours would be best -- enough time to see a movie
48	3 hours seems adequate
49	I don't want to have to rush so i don't get a ticket.
50	Need 2 hrs to eat but not necessary for library or most shopping...how about 90 minutes
51	How ever that is just if you are going in an out of a location
52	Normally 2 hrs, but what about people doing dinner and a movie? 3 hrs would make more sense.
53	20 min "library" to 4 hrs "movie"
54	Three hours is enough time for diners, but not for Metra riders.
55	Definitely NOT 8 hours (people from the train from nearby cities sometimes come here and park because by them you have to pay to park. I think that is wrong). I think 3 hour parking is the best option. Maybe some spots in each area should be designated for 30 minute or 1 hour parking. Also, I think if tickets are given they should be enforced.
56	Too simplified. There should be clear multiple options. Employees and store owners should not have to move there cars every 3 hours.
57	I don't want to do away with the 2 or 3 hour parking but we need more convenient alternatives for commuters.
58	2 hours wouldn't be enough for people who go to a movie and eat before or after
59	10 hours
60	12+ for Metra riders
61	What happened to 3 hours? That seems about right. Why hurry shoppers, diners, movie goers, etc with a 2 hour limit.
62	8 hours is not enough for Metra, but 4 hours is reasonable for shopping/dining/movie
63	I don't really know - 2 hours seems short but 4 hours seems long. Perhaps different time periods for different areas depending on what you are planning on doing,
64	No limit
65	typical work hours for me.

66	5-6 hours so you can do dinner and a movie and maybe coffee or drinks after
67	You can't do dinner and a movie in 3 hours
68	Unlimited
69	Depends on location
70	You might need a 3hr option for moviegoers
71	Unlimited because then I would park once and walk to all destinations in Uptown without having to be concerned about being ticketed
72	More 12 hours options for commuters
73	3 hours has always been fine for me.
74	Depends on location--not all spaces should be the same
75	Needs to be long enough for dinner and/or a movie
76	For Metra commuters, there needs to be a dedicated space to park all day!
77	I need more than 8 hours as I take the Metra and catch a 7:22am train and get back around 6:30pm
78	have a parking garage built would alleviate all parking issues
79	Affords better turnover than 3 or 12
80	The limit close to retail should be 2 or 3 hours. The limit for farther out meter parking should be 8 hours (Prairie and Garden).
81	This is difficult to answer. There is no place for workers in the uptown area to park and the time limits are difficult for them to manage. They have to run out and move their cars every 2 hours which is ridiculous. You need MORE parking not time limits. All of the businesses that have opened without addressing the lack of parking are causing the headaches. And not ticketing those that are parked in time limit areas. That has ceased on Main St.
82	It really depends what someone is doing; for Metra I need longer
83	The current 3 hour parking restriction does not allow for movie and dinner.
84	Meal and movie needs 4 hours.
85	It would be nice to have a mix so that each area has some short term/ higher turnover spots and some longer term spots.
86	For shopping 2 hours is fine.. but we need more commuter parking options
87	2-4 hours
88	Metra should have the ability for all day parking and get rid of the coin boxes! Use an automated system with an app. I should be able to use my pre-tax parking credit card to pay for my parking and not have to use \$5.50 worth of coins to park on the street.
89	less is not enough time for a movie or dinner
90	Depends on the area.
91	2 hours is too short for a movie.
92	If at restaurant or theater you need more than an hour.
93	2 hour in restaurant areas
94	12
95	Need all day parking on streets south of tracks at reasonable cost (few dollars) for commuters
96	The current 3 hour limit seems appropriate
97	should not use our scarce parking spots for daily commuters.
98	If you go to a restaurant and show you need more time at least 3 more would be nice not to rush.
99	prefer 3 hour parking limit
100	Given my taxes - at least 8
101	3 hr is ok
102	Must be long enough to watch a movie. 3 hrs works
103	Again, for shopping or commuting? They are entirely different animals!
104	Outside of spots allocated for commuters
105	As a commuter, 12 hour would be optimal
106	8+ hours for commuter spots. 3 hours is fine for business/retail spots.
107	My #1 priority is 12 hour commuter parking. As for retail/library parking-I would like a minimum of 3-4 hours.
108	3 hour is fine
109	Three hours is sufficient
110	3 Hour
111	Frankly none this is a commuter town we need more metra parking not less
112	More 10- 12 hour options - closer and not quarter meters - South of the tracks
113	I think the current 3 hour time limit is great
114	Perhaps certain spots designated 20 min or less near all of the retail.
115	I prefer the 3 hour time limit, but that option was not given.
116	For metra, 12 hours. For all my other visits, 4 hours works.
117	For commuters, longer than 8 hours is needed!
118	There needs to be some limit for the commuters. However, there needs to be some consideration for the shoppers/retail/restaurants
119	this would allow time for a movie and dinner out or the like
120	8 hours is not enough for anybody commuting to work on metra

121	except for a movie
122	It needs to be over 2 hrs if you go to the movies
123	Anything less would discourage us from seeing a movie and eating uptown as we often do
124	Let's see shop, hair appt, lunch?
125	I arrive at 6:30 AM and leave about 7PM so 12 hours
126	At least you can get a show in!
127	Except for metra commuters
128	Need more parking closer to train station for commuters
129	two hour is too short for a movie
130	12 hour
131	I would like there to be an option for people who work uptown.
132	I would have said 3 hours since that would accommodate most movies or a meal.
133	none
134	3 hour
135	Maybe there should be designated employee parking spaces, but employees may out-number customers!
136	with options for those who need longer parking
137	More 15 min or less spots for quick pick up. Other than that, some areas by *Uptown Lot* could be 1 hr or less and others near restaurants and bars should be 2 hrs no less
138	if its the free parking, at least 4 hours. I have a business at sola. Sometimes clients have more than 2 services done and even have lunch, 3 hours is not enough, having a client go out with wet hair should not be an option.
139	Dr. and Dentist appts. run longer than 2 hours.
140	or unlimited. Why should employees and shoppers have to move their cars every few hours to shop, spend money, etc? this is an added burden. It's easier to go to *other shopping center*
141	Except near the theater. You can't leave during a movie to move your car.
142	dinner / Lunch & Movie = 4 Hours
143	10 hours for Metra parking.
144	This 2hr is best to accommodate the movie goers and restaurant visits.
145	2 is too short but 3 hours usually works for me
146	Although I think there should be 8+ hours for commuters south of the tracks.
147	2 hours for movie and another hour or two for dining
148	none
149	3 hours, to accomodate attending a movie
150	This is a POOR question I am both a commuter and a shopper
151	Again this depends on where I'm at.... parking in front of *coffee shop* should be 10-20 minutes. Parking st a salon should be up to 3 hours.
152	For commuters
153	3 Hour is fine
154	The underground parking garage should be made available for our employees to park all day long.
155	along Prospect 1hr / we should have built a garage when we had the vote to move the library
156	Often, you go to multiple places, so more time is needed
157	3 hours is ideal for me to eat, shop or get my hair done.
158	Depends on if you work there or if you're going to a business to visit.
159	10 hour Commuter spots would be helpful
160	Need true commuter parking for park ridge residents in addition to hourly for shopping and restaurants.
161	1 hour in the diagonal spots. 3 hours in the lots.
162	3 hrs at library is acceptable
163	We need more Metra parking, which would be more than 8 hour
164	at least enough to go to movie/library plus a stop or two before/after
165	doesn't matter-it is the flow of traffic-too chaotic
166	You need to have more commuter parking spaces available. The pay boxes fill up - there is not enough and the meters only take quarters - which is very difficult when you need 10 quarters each day for a 8:00 - 5:30 timeframe I need parking when commuting 5 days per week.
167	Combination of short term and long term
168	If we want shoppers to dine, shop, and get any salon services, it all takes time!
169	But there should be more long-term parking as well.
170	Need at least 1 hour + to dine

### Q8 How satisfied are you with the cost to park in Uptown?

Answered: 662 Skipped: 7

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total	Weighted Average
(no label)	23.72%	22.05%	32.18%	12.99%	9.06%	662	2.62
	157	146	213	86	60		

#	COMMENTS (optional)
1	Too expensive. City profits off of public parking. What a shame!
2	taxes are high enough here. dont make it harder on the businesses to compete
3	Very few meters right now so no cost
4	I am a commuter who over the years has paid for a parking pass in 2 lots (which have since been closed). I have also parked at the meters on Prairie until the meter prices doubled last year. Now I park on the neighboring side streets, but walk farther to catch the train. As a working Mom, this extra time has added quite a bit of stress, especially when the weather is bad. I am unable to park in the Farmers Market lot because the spots are filled early. I have to get my kids off to 2 different schools each day so it is impossible to park close without paying such high prices daily..
5	Too cheap
6	have you ever put 6\$ worth of quarters into a meter only to find its now broken. meter maid said even if you call the # on meter youll still get a ticket. she said to write a note on your dash board ( who carries paper in car and 1 is usually rushing to catch a train). metter maid said youll probably still get a ticket. they dont seemed concered
7	I got a manicure and parked in the Summit lot. By the time I came out, I had received a \$50 ticket! Egregious. Needless to say, I do not frequent that Park Ridge business any longer.
8	As a non-commuter, we rarely need to pay anything
9	Hasn't been an issue
10	I do not pay
11	Only commuters should be charged
12	Parking should be free to encourage people to shop and eat in Park Ridge.
13	isnt it all free?
14	The 24 hour meters at the *Uptown Lot* are ridiculous. They should drop off from 6pm to 6am.
15	Free parking is essential. I don't know how much it costs to park at Metra, but all day parkers should pay
16	I wish it was all free but I am satisfied with the fact that a quarter gives me 30min. At my university a quarter was only 15 min. So I appreciate that
17	A quarter per hour is good not 50 cents a hour.
18	I do not commute regularly so I have not had to buy a parking pass/space.
19	It shouldn't cost
20	Working at *salon* where the only parking near by is in front of the salon. And as a salon we get busy and have people coming in and out all the time. Clients complain about having to park three blocks away for parking, and that should be happening. It would be greatly appreciated if the community would consider putting a parking garage near by, whether it's in one of *the private* parking lots, or near the library. Either way, with the incoming businesses near by parking on Main Street is getting more and more complicated by the day. Please take in consideration also, that we don't have our own parking lot.
21	Pain to always carry change. Meters that accept credit cards would be better if necessary
22	unless you are a metra user, the other parking should be free
23	Support the businesses and quit charging people for parking!!!
24	It is confusing. Same parking lot. But some spots,have meters and some dont. Inconsistent.
25	I park in the free spaces because I am not there longer than 2 hours
26	As long as you keep it free!
27	I park in free spots
28	As stated above, 24 quarters for street parking near Fairview. Just awful with lots unoccupied around us. Lease them back.
29	The meters cost me \$5.50 that's \$115 a month to park "on the street"
30	Parking should be free.
31	There are parking police here before 8am checking cars. When we are at work we sometimes can't just leave patients to go put coins that very second. This is affecting our work and business and creating the best experience in our area. We should not get a ticket for doing our job and putting patients/customers first. Also, there should be more warnings and not right away tickets (to those employees in the area)
32	Would prefer all free or if metered, then ability to pay via phone ap
33	Free parking is a huge stimulator to businesses. I hope you are considering paid parking as that would face huge opposition.
34	using a 12-hour meter is more than twice as expensive as the pay lot
35	I'm so disappointed with the meter pricing on Prairie!
36	i always use free parking

37	There's a cost???
38	If I have to take the Metra downtown, and it is after 8am, the city lot is full. As a result I have to feed AT LEAST 18 quarters in the meters on Prairie. And this is if the meters are working properly...so sometimes between determining if the meter is working and the time involved to feed the meter with this many quarters.....VERY TIME CONSUMING....AND COLD IN THE WINTER....
39	Mostly free
40	I would not pay to park
41	Meters that only accept coins are out-dated.
42	Fine to chg for commuter parking, but for other purposes, there should be no charge.
43	It's expensive for a suburb.
44	I usually can find free parking but it's annoying when you have to pay meters for half of some lots. And getting a \$50 or \$75 ticket for an expired 50-cent meter is ridiculously high.
45	Only train commuters should have to pay to park
46	I don't understand why there are all those pay to park spaces at the *Uptown Lot*
47	If you want patrons, parking needs to be free (other than for those who park all day and commute to their jobs via the train)
48	It should be free, except for the Metra commuters
49	I don't like the meters at the *Uptown Lot*. That lot is tight, and the meters are inconvenient.
50	pay box lot rate is very reasonable, but adjacent meters being twice as much, considering the lot fills up so fast, is not
51	Meter parking cost is high if you don't get in early enough to get into the Fairview pay lot (or you need to walk a mile if you park on Busse).
52	I don't pay to park.
53	Parking for restaurants is easier but Metra can be challenging for long term parking
54	THE COST IS USUALLY A \$50 TICKET.
55	The parking fee seems is an inconvenience. How much money is the city getting from dimes and nickels?
56	I think the metered spots are costly. And the 3 hour limit is too confining. Does not allow you to go to a movie & a meal which we do a lot
57	I don't mind the meter costs for commuting just wish I didn't have to just use quarters. Would love a parking deck where you could buy a monthly pass
58	Expensive
59	Specifically Metra parking.
60	Metro parking is reasonable, but please get rid of paying with quarters!
61	Some areas are confusing because of meters and free parking
62	Too expensive. Meters on sides streets \$.50 an hour???
63	For quick trips or library visits, it should stay free.
64	Why are there meters at the *Uptown Lot*? S.B. Free
65	I only use free parking
66	Should be free. For the amount of real estate taxes paid and the increased business revenue to small business owners, parking should be FREE. What is the incentive? They don't charge to park in the lot at shopping centers.
67	Answer is limited to need to feed 24 quarters to pay meters for commuters to park south of tracks
68	should be free to residences and probably visitors to encourage use of businesses.
69	We pay enough in taxes
70	all by the 12 hours meters are fine - the 12 hour meters are usurious!
71	We find free parking or park in our paid spot
72	Parking at the meters for 10 hours costs \$5 daily
73	Why should I pay for parking?It always was free and parking was easy to find.
74	to pay the meters while i'm at work all day is ridiculous
75	Should not cost to park in lots - except those that could be used by Metra users
76	The increase in meter parking to \$4 after all the commuter lots were closed and parking spots were greatly reduced was a slap in the face.
77	Hard to park longer than 3 hours without walking
78	I am fine with the \$2 all day commuter lot. I was also fine with the monthly permit parking. I am NOT happy about the meter parking of \$.50/hour which results in about \$5 in quarters daily for me to park at any commuter parking meter. \$5/day seems high to me and the fact that it is paid in quarters is ridiculous.
79	I use the free parking spots. If those were taken away, and I'd have to pay, I'd be very dissatisfied!
80	I don't use metered parking
81	It should be free
82	Affordable is best or you'll drive people away from small biz.
83	As a business order, I'm usually there 8+ hours and with the increase of the meters that adds up over the year
84	a few months ago the DOUBLED my parking meter rate on Garden
85	Metered parking doubled in price this year as the number of available spaces decreased!!!!
86	everything is going up except our income
87	I dislike the coin machines. I use 24 Quarters. In the snow I had to crawl over the snow to use the meters. My fingers were freezing. Why can't I buy a monthly or 6 month or annual sticker?

88	Cars with park ridge stickers should be able to park for free
89	Not sure how much it is
90	meters too expensive for commuters
91	I rarely park at a metered space.
92	Too many spots have parking meters. I will not park in them.
93	It's not expensive to park her, but if you really want to encourage people to dine or shop, eliminate the fee parking.
94	don't mind parking meters, but was 20 minutes over once and got \$50 fine. Ridiculous
95	The library lot is free, but now that we actually have restaurants, it is difficult to find a space in that lot to get to the library. The former metra lots were very economical, but they are all but gone. The meters, however, have doubled since I started using them!
96	they are quick to hand out parking tickets-which letters me from wanting to park there
97	Employees complain about it.
98	stupid... how can you attract people
99	Initiating a parking app would be nice
100	Again, for Metra commuters, the cost of parking is too high for what you receive in return. The spots are far away from the station. The sidewalks are not shoveled when it snows and the parking spaces themselves are very icy because no one salts the ground. Plus, on Summit you are walking behind parked cars and are worried about getting run over.
101	I like the way it is now. It is aggravating to go to Chicago or Edison Park and have to pay expensive rates for parking
102	Employeys park ont he street now.Used to have a permit spot for them but there is nothing south of the tracks now and the office is south of the tracks.
103	I don't like how the *Uptown Lot* has metered parking
104	POOR question - parking meters should be installed everywhere to limit parking times
105	If I'm supporting one of your local businesses - many that are small locally owned I should not have to pay. Quite honestly I don't understand why you keep allowing businesses to open in uptown or especially South Park when there is no where to park as it is.
106	We have to pay a local church for parking for our employees.
107	I have never paid
108	It would be interesting to see if a graduated fine schedule could be effectively implemented for meter expirations. A commuter who parks all day an a quarter should pay a higher fine than a shopper who got back to his car 10 minutes late.
109	Every spot should be free!
110	Only commuter spots should be metered.
111	Do not like meters at the *Uptown Lot*. Not enough free spots there. I usually wait for a free one on the weekends because I strongly oppose being a taxpayer and having to pay parking just to grab a sandwich!
112	Quarter meters have to go. Get rid of or replace with pay boxes using credit card.
113	Park ridge residents who have paid for park ridge window stickers should not have to pay at the menters located off of Prairie, Garden and South Fairview avenues. Non-residents should have to pay if some people are driving in from surrounding towns.
114	Very reasonable.
115	\$1 per hour max for shopping/cafe where needed - 2 hour free preferred

### Q9 How satisfied are you with parking enforcement in Uptown?

Answered: 662 Skipped: 7

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total	Weighted Average
(no label)	7.55%	22.51%	44.11%	13.44%	12.39%	662	3.01
	50	149	292	89	82		

#	COMMENTS (optional)
1	Very Annoying
2	** doing nothing but collecting our hard earned money for being 2 minutes over the limit.
3	Last year, commuters on Prairie were ticketed when the meter prices were changed overnight on a weekday without any signage posted to alert the Commuters of this change.
4	** you cant even stop to pick up someone from the train. its like going to the airport!!
5	Very easy to get a ticket
6	They need to ticket employee and commuters
7	I personally don't think shoppers should have to worry about getting a ticket. I understand metro commuters time limi but there needs to be an ample amount of parking that is convenient for everyone
8	I think the parking officers should give 15 minutes' leeway by marking the back tires with chalk.
9	More concerned about enforcement of pedestrian right of way in crosswalks
10	Hasn't been an issue for us
11	Hasn't been an issue
12	Being ticketed for 'pull through' or backing into spaces is outrageously stupid and Park Ridge is the only township I've EVER seen this done.
13	no stops all the illegal manuevers on prospect into parking or rolling through the crosswalk.
14	If you stay, you pay.
15	I can't come out at all to move car if I can't get a meter spot is
16	I think those pull through signs etc. are stupid.
17	Working at *salon* where the only parking near by is in front of the salon. And as a salon we get busy and have people coming in and out all the time. Clients complain about having to park three blocks away for parking, and that should be happening. It would be greatly appreciated if the community would consider putting a parking garage near by, whether it's in one of *the private* parking lots, or near the library. Either way, with the incoming businesses near by parking on Main Street is getting more and more complicated by the day. Please take in consideration also, that we don't have our own parking lot.
18	I think businesses have to provide parking for employees so that spaces are left available for customers.
19	seems like many workers at the new restaurants park for extended periods of time in patron parking. The employees should have to park somewhere else. The time limit is currently not being enforced.
20	People park in the street waiting for passengers to debark from the train at rush hour and they make it hard to navigate on Main Street
21	People park on corners, in no parking zones, next to handicap spaces - waiting to pick up people from the train. They are not told to move.
22	This seems to be an odd question
23	They don't give warnings and they are here before 8am trying to mark down cars and don't communicate and realize that if the weather is very cold the meters eat our coins and it's not our fault and they don't care. That is not why there's parking enforcement.
24	You're way too aggressive. And driving customers away.
25	have encountered broken meters more than once and have lost \$\$ with no way to be reimbursed
26	Fines are too high. Hate getting a ticket for going to movie and dinner in my own town.
27	backing in/pulling through regulation is ridiculous. just a fundraiser
28	I'm not really aware how parking is enforced or violated
29	Too quick to ticket!
30	Where are the people watching illegal turns?
31	I have seen people park on the street and hop on the Metra. The car will still be in the same place at the end of the day....with NO TICKET or tire marking.
32	Is it true they have parking ticket contests?
33	Do not know sine I often walk
34	Why do you not watch those who make u turns. An all who do not allow cars to cross railroad tracks
35	Haven't dealt with it, aside from a license plate sticker fine while I was in the library for 20 minutes. Thanks, PR!
36	** if you are over by 1 minute you get a ticket
37	Don't believe it's necessary. This isn't the inner city of Chicago or Lincoln Park
38	I've heard complaints that employees are parking for 8Hr shift, tying up spaces One of the most important things the police can do is send the word to shop owners to tell their employees their cars will be ticketed.

## 2017 UPTOWN PARKING SURVEY RESULTS

## CITY OF PARK RIDGE

39	I've heard several people don't pay their tickets. Why pay someone to hand out tickets if you don't go after the people who don't pay them? It seems silly. I've always paid mine and it makes me upset to know that some people don't and have no consequences.
40	I like to "pull through" into forward-facing parking so I can just pull out forward, not back out, which is dangerous in Park Ridge's congested lots. Yes it's easier to enforce parking with all cars faced inward but it's dangerous and less convenient to patrons :((
41	**
42	Curiously, the same vehicles are parked in the same spots for extended periods of time. Example: purple *vehicle* in front of *restaurant* and orange *vehicle* on Prospect, just north of Touhy.
43	sometimes I'm coming down NW highway and people are parked during hours when they should not be parked
44	All of your revenue comes through parking enforcement instead of numerous speeding and moving violations that are rampant in our town.
45	Haven't had an issue personally
46	People are parked all day and tickets are rarely given!
47	The parking enforcers should be enforcing resident stickers on side streets to ticket and make money for the City instead of enforcing Uptown parking where people are spending money at the restaurants/stores/salons/doctors
48	Only come on their time. Very unreliable.
49	Overly aggressive and unnecessary ticketing
50	I have had my car hit while it was parked and the other car left without a note.
51	At least one day per week, on average, the Prairie pay box is not emptied--I'm all for reasonable parking rates, but don't think the City should be giving it away for free
52	It's absurd to fine people that are a few minutes late in moving their car or adding money to meter!!
53	Too lax
54	**
55	I notice that the Fairview lot pay box is not emptied everyday so you can get away with not paying. However, you will always get a ticket if you don't feed the meters on the streets.
56	Parking enforcement has virtually stopped in some areas. Try parking on Main Street any time between 11:30 and 1:30. IMPOSSIBLE
57	No issues with it.
58	It is not obvious that if you move your car in a zone (for instance 3 hour parking) you can still get a ticket if you are 2 hours in one spot and 2 hours in another (total of 4 hours) even though you were only parked 2 hours in a spot, in a 3 hour zone.
59	Very weak
60	Tickets should be issued more aggressively.
61	my sister in law was ticket recently for parking in one of the confusing areas the cost was excessive as compared to the area where she lives, Eavaston Wilmet. I also see no control of illegal turns up town.
62	Haven't gotten a ticket
63	Get rid of *enforcement* maids. They will sometimes ticket even though a meter has been reported broken
64	They will issue tickets but you don't collect the money. Why are we wasting money hiring them writing tickets, paying them a salary if we let parking offenders go and not make them pay the ticket no follow up.
65	I see the parking person literally wait at the commuter meters at the end of the day, to see if some poor guy got stuck working late and owes an extra quarter or two. And the \$50 fine is just absurd.
66	Parking meters out of service frequently and you still get a ticket
67	I have no experience in this area as I usually don't drive to Uptown and, when I do, I make sure I pay a meter if needed
68	*enforcement is* going overboard
69	I'd like to spend less resources on parking patrol and ticketing our own citizens. It feels like harassment.
70	The letters don't always work.....then I get a ticket Previously I moved my care every 3 hours. That was impossible for me. I am 70 years old and I have clients every hour.
71	Too many non parking tickets given
72	We live in blue zone. It is NEVER enforced.
73	meters don't work most of the time
74	n/a
75	harsh ticketing takes away business from our shops. we need a parking garage to accommodate commuters in
76	They are very nice and do their jobs, but I feel the cost of a ticket is too high. Employees have received a \$50 ticket and their shift pay sometimes doesn't cover it.
77	\$50 seems a little steep for a meter that's only expired a few minutes. I'm all for enforcement, but maybe some sort of tiered penalty?
78	I wouldn't know.
79	Have not had an issue
80	Yeah..... lets give tickets out for visitors & shoppers- smart?
81	** are known for strict *enforcement*
82	** Always ticketing...we are a community. Give warnings first
83	It's a witch hunt, I am considering changing my dentist and eye dr
84	they are rude and have 0 leeway. Is ticketing people solving any problems?
85	I think parking should be free

86	I have no personal experiences **
87	It is kind of pathetic for someone to be constantly monitoring parking. Waste of resources.
88	Feel they could be doing more productive things. **
89	Tickets should NOT be issued for parking in Uptown at all.
90	As a taxpayer, I choose to support Park Ridge businesses. It is extremely frustrating when you choose to frequent local businesses that have known parking issues and you get ticketed.
91	On Main street business employees park in front spots all day or evening taking spots for customers. I think businesses should be asked to validate how many employees they have working and were they are parking. For example: the business has a separate parking lot for their employees. Without employees parking in front of stores on Main Street this will free up more than 15 spots per day.
92	too much emphasis on catching over-parkers and not any attention to "how" they get the spaces-by cutting cars off and going across lanes of traffic- many many near accidents especially late afternoon
93	My complaint. Give a guy a break. You ticket people who work downtown, misplaced by their own town's City Hall with no guaranteed parking, and your tickets aren't cheap! Get real. My choice to live in Park Ridge came with that little perk which I assumed would not go away. Ample lot parking for the Metra. If I knew this would be an issue, I could have easily taken my family elsewhere. It's a hassle every morning to drive around. And no I don't want to fidget with putting 8 quarters in a meter at 8am each morning. Why hassle your residents?
94	I was ticketed and paid a \$50 fine for parking in a metered spot too long for a ribbon cutting/grand opening that I had to be at. I didn't have enough quarters and the meter doesn't take credit cards - would you ever consider meters taking credit cards? I now keep a roll of quarters in my car.
95	Need more

### Q10 How satisfied are you with the availability of vehicle parking in Uptown?

Answered: 664 Skipped: 5

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total	Weighted Average
(no label)	4.22% 28	21.23% 141	15.06% 100	33.13% 220	26.36% 175	664	3.56

#	COMMENTS (optional)
1	Many businesses fail or are in jeopardy because of lack of adequate parking available near their establishments. Failing businesses decrease tax revenue.
2	Need a larger Metra lot--not on Summit.
3	As a commuter, the meters are priced too high for daily usage. I also work over 12 hours some days and I run the risk of being issued a ticket because I have no way of adding money to the meter.
4	what parking!! there is none
5	Some areas are more available than others - as mentioned above
6	Hard to find spots near Main/Prairie. Would also pay more for better commuter option.
7	I will go to locations outside of Park Ridge rather than look for a parking place.
8	The dumbest question of all. When city refused to buy Fairview lot they created the worst situation in Park Ridge parking history
9	Especially on Main Street and for commuters
10	Usually fine, "Dissatisfied" during peak evening hours
11	There should be adequate daily commuter parking as Park Ridge is a commuter town
12	Area at *Uptown Lot* is always a challenge.
13	Especially around dinner time.
14	Can't eat dinner and see a movie without risking a ticket. Cuts down on shopping too as tickets are issued when you move to another location.
15	Part of the reason that restaurants fail as often as they do in P.R. is due to the lack of convenient parking.
16	Could use more in strategic spots
17	as long as I remind myself I can walk a block or two and i don't need to be spoiled by not having that first spot - i can park further away at the grocery store or mall
18	It depends on the time. I think we need more in the main part of town near the library
19	Park Ridge should make a tier parking
20	Getting tougher to find parking
21	Long term parking is needed near the train station for evening trips to the city and occasional day trips.
22	Pls have more parking available for metra commuters
23	Working at *salon* where the only parking near by is in front of the salon. And as a salon we get busy and have people coming in and out all the time. Clients complain about having to park three blocks away for parking, and that should be happening. It would be greatly appreciated if the community would consider putting a parking garage near by, whether it's in one of *the private* parking lots, or near the library. Either way, with the incoming businesses near by parking on Main Street is getting more and more complicated by the day. Please take in consideration also, that we don't have our own parking lot.
24	Always driving around and my clients are constantly late for their appointments because they are driving around as well
25	As stated previously, the parking is bordering on tight for the business now (at night especially). If we add any more restaurants or stores, we will need additional parking.
26	Im glad new businesses are opening but the city needs to meet the demand for parking or the businesses will ultimately fail.
27	Same Metra comments above. Residents are now going to Edison Park so you are losing revenue.
28	Only 1 pay lot west of the train
29	There is too much restricted parking after 6:00 PM
30	There is never parking because the pickwick customers are parking in our parking lot and us employees are being late for doing our job which i don't think should be an issue. Everywhere is full especially during our lunch hours and the parking enforcement looks like they just want to make money. It doesn't look like this community is a good support system.
31	circle round the block 3 times than go to morton grove
32	You need to develop a parking garage in the library parking lot. Especially since you opened up all of the new restaurants and bars the other store fronts are starting to severely suffer
33	very dissatisfied as a Metra commuter who works downtown full time on weekdays; no issues as a shopper
34	more commuter parking is better for home values, and for the environment
35	No parking in the evening south of the tracks.
36	If I am looking for parking at or lunchtime or afternoon on Main Street or S. Fairview, it is next to impossible.
37	It is difficult at lunch time. As new restaurants open available parking will make or break them and i have talked to employees that have a great deal of difficulty parking.

38	With recent addition of restaurants, parking along main street has become difficult. My husband wanted to pick up dinner from *restaurant* but could not find a spot to park. He left without getting the food.
39	At certain times
40	Same as above
41	It's almost all only three hour parking!
42	When it snows retailers should clean curbs hard to get to stores
43	The "underground " lot on Summit is underused and permits should be sold for a large section.
44	It can be tricky to find a spot near the *coffee shop* on Northwest Highway and in the lot north of Northwest Highway, but I can usually find a spot after a little driving around.
45	Many of the people who do not live in Park Ridge, try to run you down on the street to get to a parking spot on Main street. They do not know it is 25 mph because they don't live here, I guess. It is very dangerous for Metra commuters. Everyone is driving way, way too fast to get somewhere.
46	The library and movies are fine. It is the area by the *Uptown Lot* that is difficult to find a spot.
47	Again, as long as you are willing to walk more than a few feet, I have rarely had an issue with finding parking. The times when it's been most difficult is when there is a huge event at the *theater*.
48	Not there when you need them.
49	more options for metra commuters
50	*food shopping* lot is always a packed
51	Not enough parking for employees who need to be here all day.
52	Commuter parking is available but costly if you need to meter park. Some very short parking spaces (15 minutes) should also be explored for pick-ups. On a couple of recent occasions I was unable to park to order takeout from *restaurant* so I went elsewhere.
53	Parking underground is a huge pain. Going down there is last resort.
54	Parking for Park Ridge Metra commuters needs to be addressed. As a former commuter I can say this became a real issue a few years ago when they built on the permit lot on Fairview and the permit ** lot was taken away. Having metered spots on Prairie is not a viable option
55	But I'm concerned it get worse with the additional condo developments going in nearby
56	Metra parking is very inconvenient.
57	It is terrible for commuters
58	During lunch hours the lots on Northwest Hwy near the *Uptown Lot* are full and you can't eat at those restaurants sometimes.
59	We need a garage.
60	Except for underground parking because its difficult to park due to posts everywhere
61	If you are willing to walk a bit, parking is fine.
62	More monthly Metra commuter parking is needed.
63	Answer focused on reasonable cost and availability of commuter parking south of tracks.
64	there are never spots-- for *coffee*, I end up going someplace else.
65	We need more parking spots.
66	Again, for what purpose?
67	Less options on the south side of the tracks.
68	Please do anything you can to copy Elmhurst's parking situation.
69	We are at capacity. Main Street is packed. Commuter parking is non existent after 7:15 am.
70	See comments above. One of the reasons many people move to Park Ridge is it is seen as a "commuter town". This will not stay true if it continues to be so difficult for commuters to park and ride metra. Not everyone has a wife that drops them at the train station and picks them up. Our commuter parking should look to examples of Des Plaines, Elmhurst, Naperville for how parking structures should be.
71	Satisfied with amount of parking but not satisfied with the length of time allowed
72	I would love to see more parking garages with shops on the main level like they have in elmhurst. Maybe the lot by *Uptown Lot* would be a good spot for this?
73	Parking garage would be ideal If you expect long-term growth and revenue
74	Metra reasons only. Parking stinks.
75	as a employee, no break, sad.
76	More cars then spaces
77	Again - depends on the day/time
78	I just want a reliable and accessible place to park. I have a place at 6:30 AM. Later ...not so sure. And once I park I can't move.
79	Businesses keep opening without adequate parking so the residential areas are a mess. (Touhy and Cumberland)
80	Especially along Prospect, with mobility issues, walking from the parking loyal is too far.
81	O
82	Very little committed commuter parking. Especially since Park Ridge is essentially a commuter town.
83	there is not enough parking. I will sometimes get coffee further away (in another town) bc there is no parking
84	It depends on the events in the area. Sometimes it's fine, other times it's inadequate.
85	except when there's special events parking is usually available
86	If you go at off lunch/dinner times, it is ok. During lunch and dinner, it is near impossible

87	Park Ridge has become restaurants and services, there is never enough parking
88	Hard to find, many consumer complaints. This is the biggest complaint
89	Depends on the time of day. Afternoon and evening is very tight. Employees waste time looking for parking every 3 hours.
90	PR needs a Parking garage on both side of the metra tracks, it would help solve a lot of problems and it would probably make the city money which might help lower our taxes.
91	Only dissatisfied when there is an event. Then it is highly challenging for vendors.
92	Depends on time of day.
93	If I'm not there all the time and I notice they same employees cars and see employees entering businesses after parking in spots in front of businesses all day or evening then why does parking enforcement not see this?
94	Proximity should be available to shorter term establishments. Diagonal spots that are close should be shorter term to promote turn over. A quick starbucks trip should have quickly available parking. Leisurly dining should park farther away.
95	Not great across from library on prospect, esp weekends. I don't go to retail and *restaurants* because there are never spots
96	better planning and limiting use to PR commuters would go a long way to fix things
97	There is not enough commuter parking in uptown. The one reason I have moved to Park Ridge is ease of Metra usage to get downtown 5 days per week. You got rid of the Prarie lot we parked in with NO options for us to park. There is very limited residential parking near train and most you cannot park from 8:00 - 10:00 am - so commuters can't park there. The parking at pay boxes is very limited fill up by 7:30 am, Impossible to find when you take a 8 am train downtown or later.
98	Although I have dedicated parking, I hear from businesses and tourists alike that parking is an issue.
99	don't shop or eat there anymore due to lack of parking
100	I generally do not have a problem but the perception is that it is a big problem -that can stifel shoppers/diners from going Uptown

### Q11 How satisfied are you with the availability of bicycle parking in Uptown?

Answered: 640 Skipped: 29

	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Total	Weighted Average
(no label)	3.59%	11.88%	66.88%	12.97%	4.69%	640	3.03
	23	76	428	83	30		

#	COMMENTS (optional)
1	Bike rack near farmer's market
2	Not enough bike racks
3	Don't do it
4	Very few bike parking options. Let's encourage more walking and cycling and less cars. Most residents live within 1-2 miles from uptown, an easy commute via walking or cycling.
5	n/a
6	Could use a few more bike racks
7	cant rreally say i see very many spots
8	Not always reliable/easy to find
9	The only bike racks are on Main by the train station
10	Is there any bicycle parking by shops?
11	I do not bike so this question is not applicable.
12	*coffee shop* Euclid - NO bike racks!
13	No opinion
14	Too much traffic to bike in the streets
15	Wish there were more obvious bike parking areas - may encourage more biking.
16	no where to lock up accept the library.
17	I can't say I see a lot of space for bike parking in uptown
18	Working at *salon* where the only parking near by is in front of the salon. And as a salon we get busy and have people coming in and out all the time. Clients complain about having to park three blocks away for parking, and that should be happening. It would be greatly appreciated if the community would consider putting a parking garage near by, whether it's in one of *the private* parking lots, or near the library. Either way, with the incoming businesses near by parking on Main Street is getting more and more complicated by the day. Please take in consideration also, that we don't have our own parking lot.
19	I've had three locked bikes stolen from the racks
20	People complain that it is not bicycle friendly
21	I don't know how it is because i don't bike.
22	Does not apply
23	n/a
24	I only know of and use the rack by the library.
25	Besides the library I am not aware of other bike racks. I assume there are some by the train station.
26	NA
27	As I mentioned, I would ride my bike in spring/summer, but if I get to bike rack after 8am...it is full
28	Rack at library fills in summer. Other rack across tracks is also small.
29	all the signs for no cycling on the sidewalk when 50% of the traffic is children. i don't think we really want the children cycling in the street!
30	I never ride a bike to town, so I am not familiar with bike parking here
31	I know there are bike racks outside of the library but I'm not actually aware of other bike racks in the Uptown area. There probably are some?
32	I don't bike
33	Doesn't concern me
34	There is very little bike parking. I think more people would bike if there was a place to leave your bike.
35	Have never seen a bicycle parking area
36	Bike racks that were added for Metra cannot be used by bikes with fenders and use is for only one side. Add sidewalk parking by businesses.
37	To be honest, besides the library, I'm not sure where else to find bike racks. I'll have to look around!
38	Have never tried to park a bike
39	Could care less about bike parking
40	Need more and more secure or monitored locations

41	N/A
42	Do not use
43	Is there any? Besides the racks by the Metra station?
44	We frequently bike in the summer. There are not enough spots for bikes, not in enough places, and hard to bike with kid bike trailers.
45	The metra racks are packed, outdated, and not easy to get in/out of. A common U-lock won't work with these racks to lock both the frame AND the front tire.
46	Bicycle parking ... really. This is not an issue.
47	do not know where bicycle parking is up town, also no enforcement of bicycle riding on sidewalks.
48	The bike parking is always packed in the summer.
49	There should be more bike racks to encourage more bike riding.
50	Need more bike parking at key points of interest. More covered parking would be beneficial, too.
51	N/A to me as I'm already short on time trying to get to work and manage childcare arrangements for young children.
52	There needs to be more bike racks on Northwest Highway near the *Uptown Lot* and the other restaurants.
53	More bike racks and I see often there are reports of bikes stolen. If you increase this, there must security so you feel confident if you park your bike and it will be there when you return.
54	OK but there should be more; this mode of transportation ought to be encouraged by the city
55	Few and far between
56	NA
57	North of tracks is good. I'm not sure if there are racks south of tracks. The library gets very crowded in the summer.
58	NA
59	n/a
60	does this exist?
61	I don't ride a bike.
62	There does seem to be an issue with bike theft from the bike racks near the metra
63	I am not aware of bicycle parking
64	I don't bike
65	Summer months I bike a lot. There aren't a lot of lock up stations.
66	never parked a bike
67	There needs to be more bike racks in front of the library.
68	Bike parking fills up quickly at metra station
69	Bicycle parking seems to be an afterthought
70	I ride every once in a while in the summer and fall months. More bike racks please. By 8am, most slots are filled.
71	probably a few more racks could be used

## Q12 Please let us know if you have any additional comments regarding parking in Uptown.

Answered: 269 Skipped: 400

#	TYPE (KEYWORD SORT)	COMMENT
1	BICYCLE PARKING	The bicycle parking at the Metra is terrible. The bike lockup system is a joke & takes up way too much space. The parking for bicycles needs to be completely revised at the Metra station.
2	BICYCLE PARKING	Bike racks that were added for Metra cannot be used by bikes with fenders and use is for only one side. Add sidewalk parking by businesses.
3	BICYCLE PARKING	More bike parking is needed.
4	BICYCLE PARKING	I find car parking relatively easy in uptown. I never avoid going there because I think parking will be hard. The lack of bike lanes and bike parking is frustrating.
5	BICYCLE PARKING	I also believe that the ordinance regarding riding bikes on sidewalks in Park Ridge needs to be enforced. Bikers on the sidewalk - no matter the age is very dangerous.
6	BICYCLE PARKING	In general, need to make the area more pedestrian and bicycle friendly and encourage more active transportation. Encourage people to park and visit many uptown spots. Also, crazy idea, but what about a bridge over Touhy (from *shops* to the library)?
7	BICYCLE PARKING	Need more bike parking, especially at the Metra station, but also close to stores and restaurants.
8	BICYCLE PARKING	Since you cannot ride a bike on the sidewalk and the diagonal parking makes riding down Prospect very dangerous, then create a bike lane between the curb and parallel parking like in downtown Chicago.
9	BICYCLE PARKING	Bike parking is needed near *Uptown Lot* shopping area on NW Highway. I am always locking my bike to street signs.
10	COMMUTER PARKING	We do not want commuters parking on the restricted residential blocks around Uptown.
11	COMMUTER PARKING	Commuter parking seems to take up a lot of 'prime' parking. The city also needs to have a variety of parking time limits as people don't do just one activity with a set amount of time needed.
12	COMMUTER PARKING	To many Metra parkers
13	COMMUTER PARKING	Increase daily metra parking for residents working downtown
14	COMMUTER PARKING	Only allow Park Ridge residents to park in the last available Metra lots. Charge ** more in taxes. They are not using the huge lot that they kicked the commuters out of and do not have many employees in their building. Get rid of them. **
15	COMMUTER PARKING	Pls provide more parking areas for metra commuters
16	COMMUTER PARKING	There needs to be more options for people to pick up people from the train. On the retail side of the Metra, during peak hours, cars are scattered everywhere, parked illegally, and in spots waiting for people. They shouldn't be parked waiting for pick up. These spots are needed for people visiting the stores.
17	COMMUTER PARKING	Please conduct a study for Metra riders. One of the selling points of Park Ridge is the close proximity to the city. You are making it very difficult to park and ride on a daily basis. The fact that no parking is available by 7:10 and commuters need to have 24 quarters available for street parking is NOT acceptable and needs to change. Get electronic meters and allow \$2 all day parking on the street.
18	COMMUTER PARKING	The aggravation of the time and hassle of putting in 22 quarters and still trying to rush to the train is ridiculous
19	COMMUTER PARKING	It does not seem fair that more than one person per household can buy a parking permit to park in the commuter many people have two households and many have very different schedules. We keep adding more and more condos and townhomes yet the parking situation is ridiculous for those commuting. Lately it is very obvious that parking rules are enforced because it is extremely difficult to stop at neighborhood café or restaurant to pick up something because there is no where to park --the people are nowhere to be found which means they must be downtown and parking for way longer than the signs say. Once people start getting some tickets maybe they will start obeying the rules and make it easier for us to patronize local restaurants and cafés.
20	COMMUTER PARKING	Commuters have a very good deal. Please do not sacrifice parking for local businesses in favor of those who are coming and going without spending locally.
21	COMMUTER PARKING	Comments made by the acting mayor and other city officials have been biased against Metra commuters--disappointing
22	COMMUTER PARKING	please keep commuter parking rates at \$2/day, and change Prairie meters back to \$.25/hr, or provide more commuter parking
23	COMMUTER PARKING	because I live in PR, I'm familiar with parking in the residential areas when lots are full. But lack of parking is scaring people from other cities from coming to PR to dine. maybe commuter lots could be free after 5pm.
24	COMMUTER PARKING	It would be helpful to have more metra parking south of the railroad tracks, so commuters don't have to get stuck driving across the tracks where traffic is bad.

25	COMMUTER PARKING	Parking available when using Metra is confusing. Box slots vs. meter parking that allows enough time to go into Chicago if you're not a regular commuter.
26	COMMUTER PARKING	Please provide more accessible alternatives for commuters, PLEASE!!
27	COMMUTER PARKING	Parking for occasional Metra riders that is at least 4 hours.
28	COMMUTER PARKING	I'm not a frequent Metra user and I understand that have different issues and would like to see them reasonably accommodated as I think that's in the best interest of the City. It brings people and business to PR.
29	COMMUTER PARKING	The main problem for me is the availability of commuter parking south of the tracks--the closure of the Fairview and Prairie permit lots forces everybody on the south side into the 60 space pay box lot or expensive meters. All the other lots are north of the tracks, forcing users to deal with either Touhy or, in the case of the Summit pay spaces, the intersection of Summit and Prospect, both of which are traffic nightmares during rush hours and would significantly increase commute time.
30	COMMUTER PARKING	I live two blocks from uptown and our block is used more frequently last year and this year by Metra commuters, often blocking most of the residents ability to park in from of their own homes.
31	COMMUTER PARKING	There is ample free parking in uptown. It's ridiculous that commuters are unwilling to use the paid parking along the tracks. It frustrates me to see them parked on the remaining residential streets near Uptown where parking restrictions have not been reinstated. It makes our town look like Brooklyn and more importantly, the lack of visibility due to parked cars make it dangerous.
32	COMMUTER PARKING	If you look along the train tracks on Summit, on Prairie, along Busse, or at the lot on NW highway by Hickley there are spots available -people do not want to walk. There are people parking along Prospect by the *church* all day when they use the train. This is not right. Many of these people do not live in PR. Parking Enforcement needs to be more diligent.
33	COMMUTER PARKING	Ever since the loss of parking lot to condos on Fairview ** parking for the Metra has become very inconvenient, with long walks along Summit Ave as early as 7:30am. I have more regularly used Edison Park Metra Station since Summer 2015.
34	COMMUTER PARKING	The South Metra lot used to extend to the *private* lot but the lease ran out and was not renewed. That lot is still empty even though the claim is *firm* needs it for their employees. It is not convenient for people who live south of the tracks to park on the North. It literally adds 15 minutes to my walk/commute and this is time I would rather spend with my family without having to pay \$5.50 per day to do it. If the south Metra lot could accommodate more spots, this would not be an issue but it fills up most days before 7:45 AM. I can understand if *firm* is not willing to renegotiate or there are just no other options than to park on the street, however, if this is the case, there should be an exception for people with park ridge vehicle stickers so that they can park on the street for the same rate as the metra lot. Currently, it costs me more than double. This could be accomplished if electronic parking options were available by using an app like ParkChicago or <a href="http://us.parkmobile.com/">http://us.parkmobile.com/</a> which is what the city of Elgin uses. Thanks for listening!
35	COMMUTER PARKING	I think now that the fairview parking lot is closed the main st /fairview area should have the existing metered parking be restrictive to commuters but tilted to shoppers/visitors of the restaurants/doctors etc for that area.
36	COMMUTER PARKING	I was at the *theatre* last night (Friday 12/30/16) and was unable to find parking in the lot. I had to drive over to *the Uptown Lot* and put \$2.00 in the meter. You have too many computer parking meters and nothing for PR residents. I will not use the train into Chicago because there is no parking available in mid morning. There is no parking available on Main Street at lunchtime or evenings to pick up food or visit restaurants. I go to *food shops out of Uptown*. I want to stay in town - I live here for 50 years already and it is important for me to leave my money in town. Parking needs a fix and I hear that from a lot of folks. Please work on a solution for commuter parking.
37	COMMUTER PARKING	the daily metra parking is non existent if don't get there by 7; then it's the ridiculous meters. i've chosen to park in edison park or take the el. both a loss to pr as i used to pick up meals/groceries on my way home from . now i pick up by my office or in edison park. think about your commuters who bring money back to park ridge!!!
38	COMMUTER PARKING	Leased assigned parking is best for daily commuters. Eliminating metra parking lots have caused major challenges for my wife and I.
39	COMMUTER PARKING	We just moved from the city so I am quite pleased with PR parking. My husband commutes via metro and he seems pleased as well but I will have him share his thoughts as well.
40	COMMUTER PARKING	Parking for metra commuters is terrible. I think parking for everything else in uptown is great.
41	COMMUTER PARKING	I take Metra and park on Busse. The parking per se is okay, I would prefer a better location but haven't been able to get a spot. Also, when it comes to parking in general, snow removal and taking care of locations needs to be better - removal earlier in the morning.
42	COMMUTER PARKING	I think there should be parking available south of the tracks for commuters. Because there is not I think they take up a lot of regular street spots.
43	COMMUTER PARKING	More dedicated commuter spots are needed.
44	COMMUTER PARKING	Metra customers should be the last on the totempole. They do nothing to support the vitality of Uptown. I could elaborate on this more from past experience.....

45	COMMUTER PARKING	The city needs to figure out parking for commuters. There are hundreds that commute downtown each day with VERY limited parking options. I'm a resident of park ridge and have to drive to the train each day. I pay a lot in taxes and find it very disheartening that the city does not offer more commuter parking.
46	EMPLOYEE PARKING	Employees of various restaurants should park somewhere else.
47	EMPLOYEE PARKING	Used to eat in Uptown 2-3 times per week but now cannot find parking since *new restaurants* opened. Employees of businesses should leave the parking spots for customers,
48	EMPLOYEE PARKING	I own a business on Main street. It would be perfect if the new food establishments could get together and provide valet parking, like they do with *several new restaurants* (and in Edison Park). Additionally, the servers, bussers, and cooks from *new restaurant* ( a great addition to Park Ridge!) consistently park on Main street. Their cars are there beginning around 10 am and stay there until close around 10 pm. It makes no sense. There are literally no spots available because workers are using them! There needs to be a separate place for all these workers to park. Enforcing a 2 or 3 hour limit won't work because the workers simply come out and either rub off the chalk mark or move their car a few spots.
49	EMPLOYEE PARKING	As an employee of an Uptown business the parking is ridiculous. It is a money racket and hard for the working class to keep up with. If I don't have quarters then I am not able to park at the meters. I am working to pay off my tickets. The city only distributes 2 parking passes per business and there is over 10 people who work in my office. Something has to give with the parking in uptown. I have been saying this for the past 5 years I have worked in uptown.
50	EMPLOYEE PARKING	When I worked uptown, I thought it would've been nice to have some sort of pass to park longer. I worked alone at the *shop* and I'd have to completely shut down the store while I moved my car.
51	EMPLOYEE PARKING	There needs to be more parking for employees of park ridge businesses. We are bringing in revenue for the city, but we get robbed in paying ridiculous prices for paying to work here.
52	EMPLOYEE PARKING	There is no place for workers in the uptown area to park and the time limits are difficult for them to manage. They have to run out and move their cars every 2 hours which is ridiculous. You need MORE parking not time limits. All of the businesses that have opened without addressing the lack of parking are causing the headaches. And not ticketing those that are parked in time limit areas. That has ceased on Main St. The parking garage across from Summit is dangerous at best. Pedestrians don't use the walkway, the ramp is too steep and dangerous when icy. Parking spots are narrow and difficult to drive into, turning areas are too small. Design a better system by the library. Can anyone park it the Garden St city lot after 5? It is very frustrating that cars are turning left into spots on Prospect. There were signs posted that it was illegal years ago but it is rampant now. It is dangerous for drivers and pedestrians and shouldn't be allowed. Sucks for those of us that follow the rules.
53	EMPLOYEE PARKING	Parking stickers for business employees should be less expensive.
54	EMPLOYEE PARKING	While I agree with the parking time limit so that Metra commuters do not occupy spaces all day, I have difficulty working in uptown and moving my car every 3 hours. There should be workers permits available, a parking structure available, etc. Something needs to be done to allow workers to park longer than 3 hours. As providers in Park Ridge, we are helping bring revenue into the city; please help us!
55	EMPLOYEE PARKING	The ** restaurant on Main st employees are parking in front of everyone else's business but there's and it's causing major parking issues for all the other businesses nearby
56	EMPLOYEE PARKING	It is no secret that employees of uptown businesses routinely park in prime parking spots that should be allocated to patrons of these businesses. Employees will then go out and move their cars to a different spot when their time is up. Businesses should stress to their employees to park in less desirable spots to open up parking to patrons. These has been an ongoing problem for decades and is never addressed.
57	EMPLOYEE PARKING	We own a building and professional business in Uptown. Our staff of 10 frequents the businesses in Uptown. There is no convenient parking for the staff. It is ridiculous that the underground parking garage is underutilized for employees of Uptown businesses.
58	EMPLOYEE PARKING	I visit Main Street often and as I mentioned time and time again I see a lot business employees taking up valuable space in front of stores for their whole shift. They have first pick because they are there before businesses open. Business owners and parking enforcement should not let this happen. Does anyone ask " were do your employees park?" this would be a good place to start and by getting them out of there you will see more space available.
59	EMPLOYEE PARKING	Employees of businesses park in 3 hour parking all of the time and work 8 hours. They NEVER get tickets **.
60	GENERAL COMMENT	More landscaping, better sidewalks, more parking for retail establishments on NW Hwy near Meacham
61	GENERAL COMMENT	Lots that I prefer are full very seldom, but sometimes. But I can live with it.
62	GENERAL COMMENT	I think you should look at the parking around some of the side streets. People parking on the streets is much more of an issue. Especially on the streets where the alleys are not paved and it is like driving and playing frogger. Very dangerous and only a matter of time until a tragedy occurs.
63	GENERAL COMMENT	The parking availability is completely unacceptable

64	GENERAL COMMENT	I feel it would be a huge benefit to remove the diagonal parking on South Prospect Ave. Drivers are inconsiderate while trying to park and it often becomes a serious hazard when traffic backs up on to the train tracks as a result of someone wanting to park in front of Starbucks. Also, too many drivers don't follow the law when it comes to u-turns for parking and also not obeying the time blackouts for left turns onto Courtland Ave. Another suggestion is to make Main St. one way on each side of Prospect in order to divert traffic. Lastly, if you are considering any kind of parking structure, PLEASE do not think of adding it on the tax bill for residents.
65	GENERAL COMMENT	The lot diagonal from *food shop* should be made a metered parking and the *the private* lot should be as well. Commuters are parking on residential streets and they should have more parking available
66	GENERAL COMMENT	I stopped uptown on Saturday at noon to pick up eyeglasses, and I drove around the "Uptown Lot" in search of a legal spot. None were available, though there were a large number of vacant spots that were "permit parking only". Also, during my drive around the lot, the Park Ridge Traffic Enforcement person was cruising the lot hoping to ticket scofflaws. I ended up driving around, eventually finding a spot on Ridge Ave. Not conducive to attracting shoppers, for sure.
67	GENERAL COMMENT	Whatever revisions are made make sure you generate revenue for the city. Create a committee to study other comparable cities in all chi suburbs with train stations housing and shopping ... la grange, arlington, naperville, etc
68	GENERAL COMMENT	It's not only the parking, it's Summit crossing over the railroad is a nightmare. They really need to address that more. If you're backing out of a parking spot on summit you're going to get nailed by cars darting across. Which doesn't make it easy for those parking. There is a sign on Prospect that states not to make a turn into parking on the other side. There isn't a day that goes by that I see at least 3 cars doing that. So someone isn't doing their job. I don't think parking would be such an issue if it wasn't so congested in driving Uptown. But what do I know, I've only lived here 40yrs. PR likes to waste money on survey's that really don't address the real issues of this town. Thanks
69	GENERAL COMMENT	As a side impact, a more robust bus service would not only open up parking spaces but also provide more opportunities for seniors and people with disabilities to take advantage of the wonderful activities and services uptown.
70	GENERAL COMMENT	"Loading" zones would be helpful. Often I'm just running in to grab a bagel or a coffee and don't need to take a parking spot.
71	GENERAL COMMENT	take care of your citizens mayor. alot of your employees blame you. voting is coming up and you have lost supporters with your attitude. you should recognize this problem before it got out of hand. to say you dont care about commuters was not a smart move. remember thhe half of town living south of tracks. give us parking! have restrictions on these construction sites and their workers. if everyday people have to pay for those few spots so should city employees.
72	GENERAL COMMENT	Parking in the *Uptown Lot* is a nightmare. THE lot is always overcrowded, combination of paid and not paid spots and is dangerous to drive in. Parking near the library and *theater* never seems to be an issue.
73	GENERAL COMMENT	If u start to charge for parking I will no longer use places like ** small stores in area. I will hurt the small biz in the area. U will end up hurting us as a community in the end. I'm a tax payer here in park ridge. It's high enough to pay but u will hurt small biz. Why would u want that there are enough store fronts not in use as it is.
74	GENERAL COMMENT	Overall I would consider it as good as any other suburb with similar size and requirements. Re: Naperville, La Grange, Oak Lawn.
75	GENERAL COMMENT	The *Uptown Lot* is getting more dangerous with car and pedestrian traffic
76	GENERAL COMMENT	Parking on Main Street has become very difficult.
77	GENERAL COMMENT	It's understood, you have a successful business district and you have parking issues. I don't think money needs to be spent on another study. Money needs to be spent on purchasing property and making parking available.
78	GENERAL COMMENT	There are lots of spaces that are never used in lots near uptown - that's frustrating
79	GENERAL COMMENT	The parking ticket fee is too expensive. It actually hurts small businesses in Park Ridge.
80	GENERAL COMMENT	I usually use a taxi to use the Metra train as there are no available parking spots for more than 3 hours.
81	GENERAL COMMENT	One idea the city should explore is approaching the *church* with a proposal to develop and lease the vacant lot behind the church on Prospect at Crescent which is now grass and trees. The church could receive revenue from a long-term land lease and parking for churchgoers on Sunday. The City could have a new lot near *new restaurants*. It is this area that is very crowded at lunch and dinner hour now due to the new restaurants. A win-win for both everybody.
82	GENERAL COMMENT	Diagonal parking is very difficult as the vehicles today are much larger and hard to see
83	GENERAL COMMENT	Business lose out at peak periods due to lack of parking space, not due to space in their establishment.
84	GENERAL COMMENT	A free weekend trolley or bus system, like in Niles, might encourage people to leave their cars at home. Especially if there was a route through Park Ridge neighborhoods taking people to the different shopping areas.

85	GENERAL COMMENT	I believe parking should be more for shopping and businesses and not commuters, people in general can walk, ride bikes, they have electric bikes and scooters - maybe a scooter, bike covered storage space especially for commuters
86	GENERAL COMMENT	There always appears to be 80% of the available parking spaces on Prospect occupied nearly all times of the day. This leaves only a handful of spaces available for shoppers and were forced to either circle the block several times looking for vacant spaces or park dozens of yards away in the library lot.
87	GENERAL COMMENT	My concern is with the safety of pedestrians who park in the commuter spaces along Summit Ave. Access to and from your car requires walking along the curb between the parking spaces and Summit Ave. Meanwhile, southbound cars are zipping by at 45 mph, often within a few feet of people. Only a matter of time before someone gets hurt or worse. The safest solution would be to extend the sidewalk that currently exists south of the parking spaces between Prospect Ave. and Euclid Ave. The sidewalk at the Edison Park station is a great example. The cost to build this is well worth ensuring safety of commuters.
88	GENERAL COMMENT	There is not enough parking in the *Uptown Lot*. With another restaurant opening soon, the space where snap kitchen was, and the new retail coming across the street, that lot is nearly impossible during peak hours.
89	GENERAL COMMENT	need more handicap spaces.
90	GENERAL COMMENT	I would not like to be charged to park as a way to free up parking spots.
91	GENERAL COMMENT	Working at *salon* where the only parking near by is in front of the salon. And as a salon we get busy and have people coming in and out all the time. Clients complain about having to park three blocks away for parking, and that should be happening. It would be greatly appreciated if the community would consider putting a parking garage near by, whether it's in one of *the private* parking lots, or near the library. Either way, with the incoming businesses near by parking on Main Street is getting more and more complicated by the day. Please take in consideration also, that we don't have our own parking lot.
92	GENERAL COMMENT	** should not be selfish and they should share their parking. Also, 50 cents is way too much for an hour, and a 3 hour time limit is not fair to people who work in Uptown Park Ridge.
93	GENERAL COMMENT	Everyone wants to support local business, how are we suppose to do that if there isn't any parking.
94	GENERAL COMMENT	It's ridiculous that there is an empty lot near the ** building and stupider yet, that city planners allow it to remain empty when the need for more parking space is clear.
95	GENERAL COMMENT	I hope to continue to see free parking in many areas for 2-3 hours.
96	GENERAL COMMENT	It's awful, please do something without increasing costs and ticketing people who want to bring business to Park Ridge
97	GENERAL COMMENT	I find it very frustrating to see the large lot on Fairview and Prarie that ** now owns sitting completely EMPTY for YEARS !!!! Can the city rent from them for parking? Perhaps put a pay box there. Now that there are more restaurants it is difficult to find parking to shop. Where do all these employees park. They take up parking for customers. It is difficult to shop locally if you can't find parking.
98	GENERAL COMMENT	You didn't address the diagonal parking that is great for pulling in but horrible for getting out of your car and also backing up back into traffic with hardly nay visibility. On the PR walk audit it was pointed out that reverse diagonal parking is much safer for all once people get used to it - which is faster than one would think. Also if walking was friendlier there would be less need for parking! I walk there a lot when weather/time permits. I walk under that horrid underpass on Touhy which should be transformed!
99	GENERAL COMMENT	For Concerts in the Park, why can't all the parking be free and made available by Fairview and near the library?
100	GENERAL COMMENT	I'm very not satisfied with the parking because they have a lot of wrong doings. They are checking cars before 8am which they shouldn't. The notes are not clear enough and don't guide us on if holidays are paid for. The parking enforcement writes us employees so many tickets and it's not always so easy to leave work and put money. We get paid to be at work not to add money to our meters. On top of it all, the meter freezes and takes all my coins and when i run out i have to go to work hoping and praying i won't get a ticket. When i try calling the number on the meter i tell them to call me back to assure they recieved my message but they don't. The communicate and lack of communication is horrible. I don't recommend anyone to be in this area due to the parking and how packed it is. I don't think the pickwick members should be parking in our parking lot. Especially because we have lots of businesses in this particular parking lot which is why we never have parking and have to walk 1/2 mile to get to work. It's ridiculous and even our patients complain about this. It is not good for business and the parking enforcement are not helping.
101	GENERAL COMMENT	no parking on NW hwy 4-6 BAD ITEA no longer going to *theater* for supper
102	GENERAL COMMENT	The parking enforcement is too aggressive.
103	GENERAL COMMENT	The lack of parking in the evening on the south side of the tracks is the biggest problem. I am lucky to be able to walk, but in inclement weather, I just choose to go elsewhere. Also, law preventing south going cars from turning left into parking spots on Prospect is not enforced during morning rush hour (if ever). I drive this frequently and at least twice a week during the brief time I'm on that block, cars are violating the law.
104	GENERAL COMMENT	It's terrible. I'm done with Park Ridge and the lack of response to the citizens regarding parking. We are moving after 20 years of living here.
105	GENERAL COMMENT	If people think there is a problem with parking availability, perhaps more enforcement would improve the situation.

106	GENERAL COMMENT	Get rid of or limit the diagonal parking on the east side of Prospect. It's a pain and I think it creates serious safety issues. For example, what if cars get stuck on the train tracks because a person is taking their time pulling out of a spot and has created a line? The driver's field of view is limited when pulling out, again, showing the spaces to be a major safety hazard. There's too many people and too much traffic flowing down Prospect ave to deal with those spaces. In fact, as a resident of Prospect ave, I deliberately go out of my way NOT to travel through Uptown PR.
107	GENERAL COMMENT	Parking enforcement needs to be ramped up. And there should be alternatives for long term parking (more than 3 hours)....feeding quarters is not the answer.....not to mention the meters are TOO expensive.
108	GENERAL COMMENT	It is important to have available parking for both employees and visitors so that businesses can succeed. I sometimes avoid going to uptown to shop because it is a hassle.
109	GENERAL COMMENT	I have always thought the confluence of traffic, parking issues, and difficulty getting across some streets in Uptown on foot work against businesses
110	GENERAL COMMENT	Need to find better solution if you want to attract people and businesses to PR
111	GENERAL COMMENT	I've noticed the problem is particularly acute south of the tracks and on the strip just north of the tracks. One year ago, I could usually find a space. Lately, almost never. I have changed my shopping/dining pattern: I TAKE ONE LOOP LOOKING FOR CONVENIENT PARKING AND THEN TRAVEL ELSEWHERE OUTSIDE OF PARK RIDGE TO DINE AND SHOP. Parking has been a challenge for years, why did PR waive the parking space requirement for *a new restaurant*?!
112	GENERAL COMMENT	My biggest issue is not with the 3 hour parking limits if I am going to a restaurant, but rather if I need to get on the train to go to downtown Chicago. I don't live close enough to either the Uptown Metra station or the Dee Road station to walk and there is no where to park (at either station) for an extended period of time. It is virtually impossible to get on a train for a 1/2 hour ride, do what you need to/want to do, and be back on the train and back in PR in three hours. At least the Dee Road station has a parking lot but that fills up very early (at least on weekdays) and the streets around there are all permit parking. It has become very difficult to try to take Metra downtown from PR.
113	GENERAL COMMENT	The Uptown Lot has too many options that confuse people, meters, free parking (3 hour limit), permit parking, no pull thru, no back in. Too much!! Employees and owners complain over moving every 3 hours. Movie and a nice dinner exceed the 3 hour limit. Some lots (Summit) have permits for businesses, Uptown Lot has very few. The "private" lot on Prairie is NEVER used by the company. What a mess! Cars move ten feet after being chalked, what's the point?
114	GENERAL COMMENT	The hardest part is usually just deciding which lot or area of spaces to try first, because if you don't find something in your first choice you may have to turn around or drive around to get to your next choice.
115	GENERAL COMMENT	See comments above.
116	GENERAL COMMENT	Please consider parking restrictions on the west side of Prospect, north of Touhy during morning and evening rush. Those few spaces clog up the approach to the intersection slowing everything down. It's bad enough there are on left turn arrows but these parking spaces restrict right turns and straight through as well.
117	GENERAL COMMENT	anxious to know possible solutions
118	GENERAL COMMENT	I would spend more a lot more time eating and shopping if I wasn't worried I would get a ticket. Instead I go to Edison Park
119	GENERAL COMMENT	Parking is fine. Traffic at Prospect/Summit intersection is getting scary. Cars pulling out of Prospect Ave angled parking makes it worse.
120	GENERAL COMMENT	Please don't get rid of free parking, I think it's such a great benefit to local residents, and it is the key reason we frequent many of the Uptown businesses regularly. We use the library, theater, restaurants, fast food, hair salons, financial firms, ** bank, and more all in that immediate area, and would not if we had to start paying meters like what has happened in Chicago. We love uptown!
121	GENERAL COMMENT	Uptown is a busy area, and business owners would love more traffic. It is very hard to reach and park in the area around City Hall and the south side of the train tracks if you want to go to a store or restaurant in that vicinity. North of the tracks, the intersection at Prospect and the tracks is horrendous - there is always congestion and near accidents with cars and commuters trying to cross without any traffic lights or good lighting. Getting through that intersection is often required to get to the few available parking spaces that exist, so it's a disincentive to go Uptown at all.
122	GENERAL COMMENT	Also it's ridiculous to fine people that back into parking spots. We have people come to this town to spend their money, whether it be at the dentist, or hair salons, or restaurants and shops....and you fine them over 50\$ for a parking violation. There's worse things in life! And honestly, I don't think you will take any comments from any person into consideration.
123	GENERAL COMMENT	There should be no parking on Northwest Highway it just ties up traffic.
124	GENERAL COMMENT	It is hard to make anything a destination shop/restaurant/other in PR. There is such limited parking for NW Hwy and Touhy Ave. Businesses. Lots of surrounding options that you are guaranteed to save yourself parking frustration.
125	GENERAL COMMENT	You often see several spaces open up just after "top of the hour" when the fitness classes end and participants leave the fitness studios.

126	GENERAL COMMENT	Parking fine nothing needs fixing
127	GENERAL COMMENT	If you want people to spend more money in stores and restaurants then take out the parking meters because I got to the *sandwich shop* in niles for the fact that I don't have to pay for parking and convenient.
128	GENERAL COMMENT	I think the signs against back into spaces are ridiculous. Why is this a law/ordinance? I drive a pickup truck and it is easier and safer to back into spaces. In addition, pull through is also easier and safer. What is the origin of these signs and what purpose do they serve? What is negative about backing into spaces. Please, please, please consider removing these. It is just silly.
129	GENERAL COMMENT	I think there are many streets through out town that should not have parking on both sides.
130	GENERAL COMMENT	I don't understand how we all got kicked out of the *private* lot 2 years ago and to this day, no one parks there. It's an EMPTY LOT! What city rep stepped on their toes that they kicked us out.
131	GENERAL COMMENT	Parking is more difficult due to difficulty crossing streets on Touhy.
132	GENERAL COMMENT	The main issue is from *church* parents parking and dropping off their kids to school along with the number of *business vehicles* that occupy spaces as their parking spots. It's very frustrating.
133	GENERAL COMMENT	Do not look at parking like Chicago does -- as a revenue source. We want to make Park Ridge a great town for businesses and for residents to commute to Chicago.
134	GENERAL COMMENT	I live close enough to walk when the weather is nice/favorable. Because I live to close, I do not drive often. When I do, I am able to find parking and am ok to walk a couple minutes to get to my destination. I am more concerned with parking restrictions on residential streets changing to allow for others to park there and use Metra or spend a significant amount of time in Uptown. I appreciate our neighborhood streets with space for traffic on both sides and not a lot of car congestion.
135	GENERAL COMMENT	If we want restaurants and retail to thrive in uptown, we need to figure out how to have many more parking spaces. Can we move the library to another location?
136	GENERAL COMMENT	The parking spaces we do have are very tight especially on Prospect by the Theater you can hardly get out of your car unless perfectly centered between the two parking lines another 6 inches would be nice. I know this would cut down on parking spaces but worth it. I am not a large person and it was still difficult to get out of the car especially if you need to get kids or elderly out of the back seats and you take the chance of getting your new car hit by swinging open car doors. We have several empty lots how about making them parking lots for commuters that use the train. Have a morning and evening shuttle bus for train users and keep the parking open for the businesses instead of a car just sitting there all day taking up space. Use the money from the parking tickets that are written and collected.
137	GENERAL COMMENT	Parking is only part of the problem, traffic density is out of control.
138	GENERAL COMMENT	Have to improve the parking around *the Uptown Lot*
139	GENERAL COMMENT	All comments included above. In summary: - commuter parking is non existant - increase in meter rates was a slap in the face - Main Street is now full and any other retail will overwhelm parking - uptown retail parking is adequate
140	GENERAL COMMENT	I hope you don't start charging for parking or making it more difficult to find parking. Parking is a problem in the *Uptown Lot*. It's a pleasure to use the library because a parking space is usually available. Nothing is worse than having to search for parking.
141	GENERAL COMMENT	We need more parking spots in order to support the businesses and have Park Ridge remain a vital community!
142	GENERAL COMMENT	Also look into ways to improve traffic in uptown. During rush, it is a nightmare.
143	GENERAL COMMENT	We could use 1 or 2 short term or loading zone parking spaces in various locations for those doing restaurant carry-out.
144	GENERAL COMMENT	too many of the same businesses nearby each other makes bad business sense
145	GENERAL COMMENT	Please do not add parking spots to Uptown. Every parking spot equals less real estate for the true value of Uptown, which is that it is a city center, community meeting ground, the heart of Park Ridge, a destination. Parking should be secondary to all this.
146	GENERAL COMMENT	I think that this survey doesn't address the parking in the different areas of uptown. To park over by *Uptown Lot* can be very difficult and hard to find a spot. Many times if I don't find a spot, I just give up and go somewhere else. Parking by the library is much easier but the hour limit makes it difficult to see a movie AND go to dinner/drinks. If you business to develop and prosper, we need more parking. Also, more people would take the train (and then frequent more businesses) if they could easily park uptown.
147	GENERAL COMMENT	You need to do something as a City. Provide parking for patrons, customers, and employees.
148	GENERAL COMMENT	Section off side streets (1e: Fairview) with individuale lines to maximize parking spaces
149	GENERAL COMMENT	More business and retail is good for the community, but the parking situation is problematic. Police enforcement penalizes workers of businesses that bring revenue sand jobs to Park Ridge. Our business is considering moving to another village due to parking difficulties and police enforcement.
150	GENERAL COMMENT	The angled spots in front of the shops on prospect either need to be made perpendicular or turning into them from the opposite direction needs to be better enforced. Far too many times I'm waiting for people to illegally turn into those spaces.
151	GENERAL COMMENT	I can usually find parking at the library

152	GENERAL COMMENT	YOU want park ridge to support park ridge, help us with flow and ease to shop and dine in our town. Help the seniors with shuttle buses like Niles! Plow and shovel sidewalks might also help everyone.. Very poor job this year around stairs from Metra platform to Touhy Ave. Stairs are still full of leaves from the fall and makes it hard to walk down stairs with leaves and snow. ** Don't our people live and shop in our town to observe the parking?? Why the survey when you know what's wrong! Geez
153	GENERAL COMMENT	It would be nice to see businesses open with adequate parking. The Touhy/Cumberland businesses (**) do not have enough parking and what they do have is incredibly congested. The alley that they use as their main entrance is in desperate need of paving. It gets far too much traffic to be gravel and potholes. Also, the businesses on Northwest Highway are difficult to access unless you are walking.
154	GENERAL COMMENT	It's a catch 22 if you have parking you have viable retail. Viable retail = tax dollars , tax dollars= Lowery tax base. It should be a Easy assignment for Park Ridge officials, get in their cars, drive to 2 adjacent suburbs , Niles and Rosemont , they get it = happy residents and phenomenal city services
155	GENERAL COMMENT	I feel time limits are needed for shoppers/diners/customers so that spaces are not used by people commuting to downtown. However, there should be an option for employees of businesses uptown - I have to move my car every three hours and when there is not spot readily available it puts me very behind in my work schedule.
156	GENERAL COMMENT	The parking spaces are too narrow. My car is so beat up from inconsiderate parkers. They park crooked or take up 2 spaces. Sometimes people have parked so close to me, I couldn't open my door and had to enter through the passenger side and crawl over the center console. Not an easy thing for me to do. There should be some kind of notice given to people who are inconsiderate. Not a ticket, but something to make them aware.
157	GENERAL COMMENT	Some Metra commuters have a problem parking their cars for the day. Businesses, (such as pizza carry out restaurants) have complained there's not enough legal parking in front of their establishments. Easing up parking restrictions for "resident" commuters and in front of businesses and restaurants would be helpful. Monthly (or yearly) pre-paid passes for resident commuters in designated areas outside of the tracks might work. Feeding the coin meters every day for an 8 to 10 hour time slot is quite an inconvenience. This is something the city should explore. I'm totally against any multi level unsightly cement parking garage in Uptown! This would ruin the charm and beauty of our city, and is not necessary, in my opinion.
158	GENERAL COMMENT	Don't want more meters! Keep parking free!!!!
159	GENERAL COMMENT	Handicap parking is difficult to find. Probably won't shop in park Ridge in the winter due to the parking and lack of adequate handicap parking spaces.
160	GENERAL COMMENT	Parking for elderly without handicap parking difficult. To find parking and then walk to the *restaurant* too far. *Coffee shop* patrons use a lot of the parking spaces. Congested parking at the *Uptown Lot*. Too many restaurants without parking to visit them. I stay away from Uptown.
161	GENERAL COMMENT	Library parking lot is great. The *Uptown lot* is a mess with a mix of free and metered parking. Not completely sure what the purpose is of the metered spaces.
162	GENERAL COMMENT	I also stay away from the *weekend food market* now cuz I am afraid of parking in a wrong place and getting a ticket. I understand they are doing a job but it is ridiculous
163	GENERAL COMMENT	The parking question needs to address the needs of several very different groups >>>Commuters (10+ hours) >>>Diners (1 to 2 hours) >>>Fast food patrons (10 minutes) >>>Handicapped (Closeness to destination) >>>
164	GENERAL COMMENT	The signage could be better. Especially in the parking lots where there is free parking but also meters
165	GENERAL COMMENT	Merchants cannot survive if customers cannot access their shops. Additional restaurants have increased the need for parking. Someone should have thought of this in advance. Very poor planning on the part of the City and local government.
166	GENERAL COMMENT	After dark, one can't see the restrictions on the parking meters. Patrons shouldn't have to "know" the price per minute, etc.
167	GENERAL COMMENT	The curbs are too high since they redid prospect. I'm tired of having to help pick up elderly people who can't step up the curb because it is too high. The *doctor* office on Main deals with elderly patients but there is no handicap parking at our end of block, or low curbs
168	GENERAL COMMENT	Parking for merchants around main st and *Touhy and Northwest Hwy* area is most problematic.
169	GENERAL COMMENT	There are plenty of spaces to park in Uptown -- provided a person is willing to walk a block or two. I like the fact that most spaces are free for 2- to 4-hour limit.
170	GENERAL COMMENT	Enforce the NO LEFT TURN into parking along prospect - very dangerous and disruptive to traffic flow yet I see people do it REGULARLY - not clearly marked maybe?
171	GENERAL COMMENT	We have personally almost gotten T-boned while in a cab going over the tracks on Prospect by cars crossing at Summit, and seen many, many other near misses. MAKE SUMMIT ONE WAY OR CLOSE OFF THE ONE BLOCK BETWEEN PROSPECT AND TOUHY to thru traffic (like it was years ago) - Most cars are cutting thru PR --SOMEONE WILL GET KILLED SOON IF YOU DON'T MAKE IT PRIORITY ONE TO FIX THIS!
172	GENERAL COMMENT	the city has approved restaurants when they know there is not enough parking available. They created their own problem and residents now go elsewhere.

173	GENERAL COMMENT	<p>1. The fare box lot behind Main Street, off of Fairview, south of the tracks: There should be a BIG SIGN that indicates patrons can park here for FREE after a designated hour (possibly 5 pm) on weekdays and ALL DAY Weekends, this might ease the parking problems on Main St, Fairview, Prospect, etc. due to restaurants, etc.....I want these establishments to do well, but last Friday, there wasn't a parking spot to be had ....the sign should also be visible from Fairview.....</p> <p>2. The parking lot next to 20A S. Fairview: This used to be the "Fairview Parking Lot" that the city *leased*, before it was sold to the developer. Since it appears that the developer is NOT building additional condos at this time, possibly the City could enter into a short-term lease for this lot. It could be a Fare box lot. I think additional revenue could be made and it would ease some of the parking problems.</p>
174	GENERAL COMMENT	<p>Parking by *food shop* outside is a mess. Way too small of a lot for such a popular grocer. Have to circle multiple times for a space to open. The holidays are the worst. The parking lots behind the stores by the *Uptown Lot* are in really bad shape and the garbage containers become unsightly. Sometimes containers are overflowing. Not attractive. Bank parking is also bad. Glad *bank* opened up on Greenwood. Stopped going to uptown *bank* because too much congestion and shortage of parking there. Parking over the tracks on Main gets pretty bad during the day. Sometimes would have to park way up on a side street and walk to my Chiropractor, after driving around the block a couple of times to even find a space up the side streets. It was usually on certain days and times of day so I would try to make my appointments opposite of bad parking days. Parking to get my hair cut across from *coffee shop* is usually OK, but sometimes it's pretty packed. I feel sorry for the beauticians, they have to park far away or keep moving their cars so they don't get a ticket. During bad weather that's even more unfortunate. They're trying to make a living. I wouldn't bother riding my bike up there. It's not biker friendly. The alley behind Venus, there's a terrible blind spot on the East, look at a satellite map, a huge bush hugging the corner of the old LePeep restaurant blocks the view of the sidewalk coming out of the alley. It's very dangerous for pedestrians. It should be cut down to 2' high or removed. It's a terrible hazard. A truck wouldn't be able to see a small child in the sidewalk. Isn't there a rule about heights of bushes by pedestrian crossings and alley ways?</p>
175	NEW PARKING STRUCTURE	<p>Suggest building a multi-level parking structure. Charge for parking if necessary. Stop building condos/apartments/etc. and concentrate on business development to increase revenue so property taxes might level off to a somewhat less than painful level.</p>
176	NEW PARKING STRUCTURE	<p>Suggest building multilevel above ground parking lots in a couple of locations behind retail. Don't mind a 5 or 6 minute walk. Some of the "paved" surfaces are in terrible condition.</p>
177	NEW PARKING STRUCTURE	<p>The City needs to consider building a parking garage, or garages. Convert existing parking lots to parking garages. Enforce the no left turn for southbound vehicles on Prospect into parking spaces ** on Prospect.</p>
178	NEW PARKING STRUCTURE	<p>I find it difficult to park on the weekends when you are either shopping or going out to eat. We have many new restaurants and stores but only limited space for parking. We definitely need a double decker parking lot close to the stores and restaurants.</p>
179	NEW PARKING STRUCTURE	<p>I think library lot needs to be redeveloped to include huge underground garage with ground floor shops like streets of woodfield and second floor residences and new library I am in real estate and have calculated the value of the land should be a big bargaining chip to entice a developer to foot many of the costs. The parking garage would generate Huge revenue the low rise shops sales tax and the residences property tax. Needs to be designed correctly. The parking lot over by houlihans is cavernous. Not clearly labeled and requires a lot of figuring out. You should be able to park real close underground to the shop you want and go directly upstairs to get. Park ridge also needs to raise the fees for out of town metra commuters as there are many from surrounding areas that park and occupy spots in town. Also tired of commuters parking on residential streets like garden to avoid paying the minimal amount for parking.</p>
180	NEW PARKING STRUCTURE	<p>I think PR should invest in a large commuter building next to the tracks. It benefits our community to bring commuters in to our downtown area. They will be more familiar with our downtown and will use it to shop &amp; eat. However, commuter parking should not be at the expense of the free, convenient parking we have for shopping &amp; eating downtown. By no means should the library lose their parking lot to commuters!!</p>
181	NEW PARKING STRUCTURE	<p>With the addition of new restaurants, parking at dinnertime is the hardest, and we have avoided uptown because of the parking hassles. Wish the city could broker deal with private lots south of tracks to allow more nighttime parking there. Also should consider making at least the south lot behind the *theater*/shops multi-level, with 3 hour parking limits.</p>
182	NEW PARKING STRUCTURE	<p>Should have built multilevel garage behind Prospect shops. Do it now! Lack of parking and time restriction is detrimental to stores and restaurants.</p>
183	NEW PARKING STRUCTURE	<p>We need another parking garage, one that's built better than the underground version we currently have with more space and better routing. It also needs to be ADVERTISED as being available. Oh, and a tunnel from the current underground parking to the the other corners for shopping and banking would go a long way towards giving people a place to park and cover in inclement weather. Lastly, DO AWAY WITH THE TICKETS FOR PULL THROUGH AND BACKED IN PARKING! It's a very consumer unfriendly policy!</p>

184	NEW PARKING STRUCTURE	The key is to develop a long term solution based on projections. The area development has increased significantly, with very little flat areas for parking. What about a below ground level garage back where the Summit shops/theater parking exists? Or under the library lot. But who will pay for that??
185	NEW PARKING STRUCTURE	I am a business owner in the beauty industry, therefore I have clients coming from far south Chicago, Gurnee, Hoffman estates etc. when they drive this far they don't just get one service. They schedule nails, hair, facial and after spending 4hrs they get hungry and spend more money in PARK RIDGE to go eat and sometimes in retail stores. They come back to their car to find a ticket! They don't feel welcome and feel penalized for visiting. Because of Park Ridge I have lost outside business therefore Park Ridge loosing revenue. Behind ** salons is a good place to build a tier parking facility. That will not take away from the cuteness of park ridge because it is blocked from all streets. In the long run this will bring you more business from outside of park ridge and we will be welcoming.
186	NEW PARKING STRUCTURE	PARKING FOR COMMUTERS AND BUSINESS HAS TO BE IMPROVED IF WE ARE CONTINUE TO GROW AND THRIVE...CURRENTLY WE NEED MORE ROOM FOR PARKNG
187	NEW PARKING STRUCTURE	Build a parking garage like downtown arlington hts!!
188	NEW PARKING STRUCTURE	Need parking garage asap
189	NEW PARKING STRUCTURE	Build a parking structure where the farmers market is. Move that to near library
190	NEW PARKING STRUCTURE	If there were a parking garage built, all commuters could buy monthly passes. Encouraging city residents who are commuters, to park here and frequent Park Ridge establishments. Restaurants could also have monthly passes and customers could validate parking when visiting the restaurants- avoiding valet parking.
191	NEW PARKING STRUCTURE	Built a large capacity multi-level parking facility and charge a fair monthly rate.
192	NEW PARKING STRUCTURE	At times, if you want to find a spot right by your destination, you may have to drive around the block. But, I do not think we need a garage of any sort. And if there is a garage that ends up being built it should be built under the library lot (not a 2 level above ground garage).
193	NEW PARKING STRUCTURE	build a parking garage in the small useless back lot summit and Euclid.
194	NEW PARKING STRUCTURE	We need a parking garage easily accessible to downtown. I don't like parking in uptown condos becuz you have to cross very busy streets. Also *the Uptown LOT* parking is so tight that is hard to get in and out of car. Note all the young people downtown- hard for elderly to park far away, to cross streets like Touhy and to get in and out of car in tight spots. Take a few lessons from Palatine and Arlington Heights and add decent parking. Naperville has a great downtown because they have parking. Parking will bring in more revenue making shops and restaurants.
195	NEW PARKING STRUCTURE	1. The car shows take up the entire parking lot. 2. If additional parking is necessary, the property west of Prospect and south of the tracks could be added as a municipal lot. 3. The far western section of the library lot could be converted to a multi tier lot as long as it does not impact the character of the town. 4. Any projects should not negatively impact the character of the town. We have had enough of that already.
196	NEW PARKING STRUCTURE	Why isn't there a parking garage in the library lot? 3 levels? \$3 to park for 12 hours?
197	NEW PARKING STRUCTURE	garage for winter parking would be great. A multi level enclosed garage would be ideal since we do have snow, ice, sleet, and cold weather in the midwest
198	NEW PARKING STRUCTURE	For 35 years I have found restaurants and stores in other communities to give my business to because of the inadequate parking. I would like to see a 2 story parking garage built at the library and also in the *Summit Lot*.
199	NEW PARKING STRUCTURE	Please consider building a multi-level city-owned parking garage located within convenient walking to train and shopping instead of banks and fitness centers (of which there are too many). That new fitness center on Touhy would have been ideal location. A garage would not change the "character image" of the city any worse than that monstrosity of a building design. A garage would generate income for the city as well as property tax for that that business and lessen congestion from commuter parking on side streets all over town! Thank you.
200	NEW PARKING STRUCTURE	More parking is needed by the ** theater main entrance. Between the theater, the *coffee shop*, etc, everyone uses the library lot and there are no spots for patrons. Then again, because of the restaurants, etc, you can never get a closer spot to go to *the candy shop* for example.
201	NEW PARKING STRUCTURE	Need more availability. I'd happily build a garage/ parking lot in a decent space to accommodate and share revenue. I also have SIGNIFICANT feedback to provide on the state of parking at the dee rd train station. Please reach out if you'd like this feedback as well.
202	NEW PARKING STRUCTURE	We need a multi level garage!
203	NEW PARKING STRUCTURE	It would be nice to have a parking structure for commuters and workers. Of course that would invite more commuters and more gridlock.
204	NEW PARKING STRUCTURE	a parking garage /structure is long overdue in uptown park ridge; it is essential for growth of the city
205	NEW PARKING STRUCTURE	I think there is compelling evidence we need to consider purchasing space or constructing a parking garage in the area near/behind Main St.
206	NEW PARKING STRUCTURE	Consider a parking garage Take a look at Rosemont.
207	NEW PARKING STRUCTURE	While day parking and some evenings need relief we do not want to ugly up uptown with ugly level parking lots

208	NEW PARKING STRUCTURE	I really think we need a parking garage in Uptown closer to the Prospect stores. Maybe on that lot at Euclid & Summit. Yesterday I had to fight for a spot over there - almost left when I couldn't find one. Wonder how many people did leave?
209	NEW PARKING STRUCTURE	Why not a garage like other commuter towns like Elmhurst? If you don't arrive by 7AM at the pay lots then you have no chance to get a spot. The meter prices are robbery and thus remain empty most days with commuters using side neighborhood streets. It's shameful.
210	NEW PARKING STRUCTURE	I think it would be beneficial to have a parking garage for Metra commuters like in other communities such as Arlington Heights
211	NEW PARKING STRUCTURE	I wish we could have a larger parking lot uptown
212	NEW PARKING STRUCTURE	Copy anything you can from elmhurst. They have an urban suburban feel with actual parking for their town. Their parking garages fit in with the city and the train as well.
213	NEW PARKING STRUCTURE	I sincerely hope that a central parking structure will be built for commuters with a monthly payment system or some form of electronic payment. I hope that it will be easily accessible for those residents south of Touhy and not be a long walk from the access to the metra. A structure that will stay consistent with the beauty of Uptown, but add to the city's reputation and value as a "commuter town".
214	NEW PARKING STRUCTURE	I think Elmhurst is a similar town that does a great job maximizing parking without giving up storefront locations. I'd love to see parking garages like that in park ridge.
215	NEW PARKING STRUCTURE	You need a parking structure or use of the private lots south of the tracks for night time use when they are empty. What a waste of space
216	NEW PARKING STRUCTURE	As property and business owners on 24 Main Street for just over 20 years, we are delighted to see the recent revival/build up on Main St after all these years here. With this blessing comes a double edge sword because of now the demand of parking so increased due to many new employees and guests to Main Street. It would be incredibly wonderful if the City would consider looking at options for more parking with this rise in demand for parking. Our business patrons are the ones who suffer the most with parking options, as well as our employees. An ideal situation we feel is a dual zoned parking garage for metra commuters as well as longer parking option for employees, thus our patrons can actually find parking. Downtown Palatine is a great example of how other towns dealt with this issue. Thank you for this opportunity for commenting. Sincerely, *salon owners*
217	NEW PARKING STRUCTURE	Build a parking lot.
218	NEW PARKING STRUCTURE	We need a parking garage at the library
219	NEW PARKING STRUCTURE	build a parking garage like arlington heights and desplaines
220	NEW PARKING STRUCTURE	We need a parking garage. ThT would be great. Also, employees of businesses need to park further from their businesses to save spaces for their patrons. (Restaurants, shops, library) Train riders should not take spots of patrons.
221	NEW PARKING STRUCTURE	A parking structure is needed. East or west of the Metra. Question: Why can't the Village cooperate with *firm* for the lot on Prairie?
222	NEW PARKING STRUCTURE	Clearly with the growth of Uptown, there is a need for more parking. Many towns build parking garages to accommodate this. Let's look at all the alternatives before we do that.
223	NEW PARKING STRUCTURE	Don t like to go because of parking. We need more parking.
224	NEW PARKING STRUCTURE	Parking is not that bad. Parking restrictions won't help, we need an underground parking lot if anything.
225	NEW PARKING STRUCTURE	I understand a lot of the metra parking was lost when the condos ** opened. Definitely need more parking the library patrons shouldn't get bumped bc of shoppers/ restaurant patrons.
226	NEW PARKING STRUCTURE	I have been a commuter in Park Ridge for well over 10 years. I have seen the removal of most of the monthly lots with two small exceptions (both of which are on the north side of the tracks). We have a very small daily lot which is always full long before I am able to get my elementary age school children out of the house. We have some additional daily parking (again on the north side of the tracks) which is completely unhelpful for those of us on the south side of the tracks - especially given how Prospect backs up and sometimes its hard to even get over the tracks - much less get over the tracks, down to Edison Park and then walk back to the Park Ridge train station. The meters have over doubled in the amount of quarters they require. I couldn't keep up with the huge number of quarters required to park there on a daily basis, so I resorted to parking in neighborhoods. Those areas are also being taken away block by block as those neighbors complain about the commuters parking in front of their homes every day. (I don't blame them, I wouldn't like it either.) Then, there are the snow days, which due to snow routes take me yet another few blocks away from the train station. Park Ridge really needs a long term solution that actually provides a service/convenience to its commuter residents by allowing them to have a place to park without having to leave extra early to circle around and hunt for a parking spot (or carry 20 pounds in quarters to park for the week). OK, 20 pounds may be an exaggeration, but you get my point. :)
227	NEW PARKING STRUCTURE	If we want to attract more businesses we need a greater parking capacity.
228	NEW PARKING STRUCTURE	The city needs to Visit LaGrange.. They did thier parking garage just right!
229	NEW PARKING STRUCTURE	With new eateries in uptown, parking is becoming more difficult. Need to reconsider putting second story on Summit parking lot. If you shop and eat, you can be there for close to 3 hours.

230	NEW PARKING STRUCTURE	I've talked to my alderman of the possibility of building a multi-level parking lot (that is nicely landscaped) in the *Summit Lot* the city currently owns. This would be a nice central location for folks to then walk to the shops on Prospect and Main St. and also Summit and Northwest Hwy.
231	NEW PARKING STRUCTURE	Look at other successful city layouts, Naperville, Arlington Heights, etc they all have a garage
232	NEW PARKING STRUCTURE	Another parking deck would be helpful.
233	NEW PARKING STRUCTURE	I use to discuss a parking garage with retail space on summit with Ald. Dan Knight. Would be a great idea.
234	NEW PARKING STRUCTURE	Many people live in Park ridge because of its proximity to work in the city. On any given day, very limited commuter parking is taken early by non-residents. Those of us with two working parents and school age children who do not live close enough to metra to walk have no place to park after dropping our kids to get to work. We need to innovate and work a private/public partnership to have adequate (there is not currently adequate) parking near uptown for commuters and now, with increased retail, parking for shopping, restaurants and entertainment. Similarly situated towns like Elmhurst, Glenview, Wilmette have this as part of their near the train town centers. A modest three story parking garage could be funded by user fees and could serve as both commuter and visitor parking. We are better than this as A town. at the least there needs to be resident only commuter parking.
235	NEW PARKING STRUCTURE	Would love to have another multi-level garage in Park Ridge! Also, I'm concerned for the employees who should be able to park for their entire shift at no additional cost. We need to be able to attract good employees as well as consumers.
236	NEW PARKING STRUCTURE	I think the City needs to provide an uptown parking garage that is free for all parking 5 hours or less.
237	PAYMENT METHOD	I understand parking is an issue every where. It just seems that every parking option that I have used in Park Ridge has been eliminated or priced too high for my budget. Additionally, standing at a meter and putting in 24 coins every morning is not a good use of my time before I have to run to the platform for my train. As a working parent, my mornings are always rushed (no matter how much I plan ahead) and having to stop and feed quarters (which typically my days are longer than 12 hours) makes my mornings very stressful. The stress builds when my day exceeds the 12-hour pay limit. I have no way of adding money to the meter. I think a possible solution would be to sell a Monday-Friday street parking permit placard to residents. This would allow residents who take Metra to bypass the step everyday of feeding a meter/box so we are able to make our train in time. I realize everyone has morning challenges, but the winter conditions add more obstacles due to the snow parking restrictions.
238	PAYMENT METHOD	Meters are ancient... and require 3 dozen quarters to fill and half are always broken ..... what year is this where I can't use a debit or credit card..... plus I work at a salon.... my clients constantly complain about circling for 30mins to find parking this is a huge issue and needs to be addressed
239	PAYMENT METHOD	The meters REALLY need to be updated to accept credit or debit cards, or pay by smartphone. The biggest hassel of parking in Uptown is not finding a space, but finding change to feed the meters. Businesses are reluctant to give change if you are not patronizing their business, and often you can't park next to the shop you're visiting.
240	PAYMENT METHOD	Wish the city would get different meters that use credit cards and an app on your phone like Chicago. I love that parking app. Has saved me multiple times when meter due to expire or I didn't have any change. Who carries cash anymore? It would be so much easier to enforce parking too!
241	PAYMENT METHOD	Please modernize pay method. Remove the need for actual quarters.
242	PAYMENT METHOD	I currently pay via cash at a pay box but would prefer to pay electronically or monthly if possible
243	PAYMENT METHOD	Need to install credit card payment machines for parking as the city has or most suburbs have. Cash payment is out of date and ridiculous
244	PAYMENT METHOD	As mentioned above, please switch to something more modern for collecting payments, especially for Metra parking. Mobile payments would be ideal. Getting rolls of quarters to pay for daily parking seems so unnecessary in this day and age.
245	PAYMENT METHOD	From the above, I am obviously a shopper and a commuter, both as a resident. The City's maltreatment of those with real jobs who must commute has no logical or financial foundation. My bank teller, from whom I must get quarters each week, asked why I just don't use my credit card. That says it all. Just switch to a modern collection system, one that would let you extend the time if you are delayed, and one that would accommodate the handicapped. Coin meters fall very short on both of those factors.
246	PAYMENT METHOD	The city also needs to modernize the method of paying for parking. We should have the ability to pay meters from our cell phone through an app, similar to how the city of Chicago provides this option. Second, for the Metra, having dollar bills and change available for use to park is not convenient in any way. Many other nearby towns offer electronic payment, or the ability to buy parking daily parking passes in bulk or prepaid "slugs" to drop in the box on a daily basis.
247	PAYMENT METHOD	The lack of parking in the uptown area has been an issue for visitors and commuters for decades. Now with more visitors to restaurants and retail areas and the demand for commuters to have places to park there is even more of a need to create sufficient parking. There should also be automated stations to pay for parking with several options to make payments.
248	PAYMENT METHOD	Cost for Metra parking is resonable. Paying for parking is a challenge. I would prefer a way to make payments electronically or have a monthly option. Also walking distance for some Metra spots can get long.

249	TIME LIMIT	The lot between Northwest Hwy and Touhy has plenty of paid parking spaces that are permitted and unavailable on Saturday. Couldn't those be used on Saturday as there is not enough parking at that time?
250	TIME LIMIT	Do away with angled parking on prospect to keep traffic moving and avoid the backup at the train crossing. Eliminate the meter parking *in Uptown Lot*. They are empty while everyone is looking for the free parking. Why not open them up so there is more available parking?
251	TIME LIMIT	Eliminate the 3 hour parking make it 5 hours I feel if people have more time they would watch a movie shop and Dine all on one trip
252	TIME LIMIT	Need parking spots with enough time for dinner and a movie without having to move my car.
253	TIME LIMIT	Needs to be better signposted with large P signs. Needs 2 hour max and enforcement. No 12 hr uptown. Commuter parking by permit and in lots only. Uptown parking should be for uptown commercial activity and not commuters to other cities/downtown etc.
254	TIME LIMIT	I think meter parking near retail should be 25 cents per half hour with a 3 hour time limit but meter parking farther away (on Prairie and out) should be 25 cents an hour (\$2.00 for an 8 hour day which equals the Fairview pay lot). As noted above, some very short parking spaces (15 minutes) should also be explored for pick-ups.
255	TIME LIMIT	Meter parking on Washington between Northwest Highway and Touhy is unnecessary. It's not a consistently high demand stretch, and I already pay enough to live in Park Ridge. Pay parking should be eliminated here. Change it to free for two or fours hours if you want.
256	TIME LIMIT	The 3-hour limit for parking is not reasonable for business owners. A possible solution is a sticker that indicates being a business owner that can be provided when we pay for our business license per year.
257	TIME LIMIT	I don't think there should be parking meters in Park Ridge. It is a pain to deal with people circling the "Uptown Lot" to get free parking. Just get rid of the meters to make things easier... all areas. Having some spots with meters and some without is stupid.
258	TIME LIMIT	Sometimes I want to do carryout at an uptown restaurant, but there are no short term (under 20 minute) spaces. And finding parking can be very difficult during meal times. A couple short term spots outside popular restaurants/cafes would be very helpful.
259	TIME LIMIT	as a retail business owner I'm concerned about the availability of parking for my customers. I've received numerous comments that they couldn't find parking so they left. My loyal customers will make an effort to come back but many won't. If it was someone new to my store they'll probably go somewhere else (chain store) that has more available parking. People want to support local businesses but if parking is not available or difficult they'll go elsewhere. Also as a business owner, there should be some sort of permit parking available for an annual fee. I'm happy to pay once instead of plugging meters or paying parking tickets.
260	TIME LIMIT	On Prospect Ave. there should be a time limit
261	TIME LIMIT	Need more 15 minute parking so can run in and get something. Also 5 minute parking in front of restaurants so they can run food out to you. Eliminate meters in parking lot off Washington, between NW Hwy and Touhy. Please review survey done by Economic Council in 2012 for thoughts on parking in Park Ridge
262	TIME LIMIT	The lack of free parking is why so many business fail here. Nobody wants to park in the time limited spots because they'll get a ticket if they're even a minute over. I couldn't have a leisurely lunch with an old friend without getting a hefty fine! It's just awful and makes me not want to come to Uptown. I definitely choose businesses elsewhere that have easier parking.
263	TIME LIMIT	I used to work Uptown and constantly had to remember to move my car. There was no place to park long term.
264	TIME LIMIT	Parking is not clear, if you need to be parked longer than 3 hours, what are your choices, where do you move? We are uneasy giving advice to library users because it's not clear to us what the alternatives are for parking and we don't want them to end up with a ticket.
265	TIME LIMIT	3 hours is not enough time for the free spaces. Parking for business owners is too expensive for permit parking. And there needs to be a handicap spot near Sola. I am shocked that this wasn't factored in when *spa* opened.
266	TIME LIMIT	Consumers and employees (also consumers) should not have to set alarms and worry about parking when they are shopping/spending money. this takes 15-30 minutes each time. The penalties are stiff. **** parking availability is one of the most important variables for successful retail. If the customer can't get to you, you don't have a sale.
267	TIME LIMIT	Patients are often late due to inability to find available parking. I find it unacceptable that I provide a service to the community and I must leave my office every 3 hours to move my car. Additionally, I do not find it acceptable that I need to walk several blocks late at night due to all the new restaurants on Main Street.
268	VALET SERVICE	Restaurants should provide valet service

269	VALET SERVICE	Fastest and cheapest way to help parking situation is to provide more valet parking. This can be per establishment or provided in a central location with valet contracted with the city. I would also concentrate on which areas are the worst. One of those is the Northwest Hwy strip from Meacham to Touhy. There is an empty lot on the corner of NW Hwy and Meacham that PR can consider. Finally, most expensive and permanent solution may be to construct a garage deck on the lot behind *theatre*, which I understand is owned by PR already.
270	VALET SERVICE	The valet on Prospect is a good idea. I don't use it however.



## Uptown Park Ridge Parking Study Outreach Memo | Teska Associates, Inc.

Date: February 22<sup>nd</sup>, 2017  
To: Joe Gilmore, Acting City Manager | City of Park Ridge  
From: Erin Cigliano, AICP, Senior Associate + Designer | Teska Associates, Inc.

---

In December of 2016, the City of Park Ridge contracted with [Teska Associates, Inc.](#) (an Urban Planning + Design firm based in Evanston, IL) to assist with community engagement as part of the Uptown Park Ridge Parking Study being conducted by Gewalt Hamilton Associates, Inc. The memo herein relays details of the approach taken, outreach deliverables, website statistics and comments received via the project website.

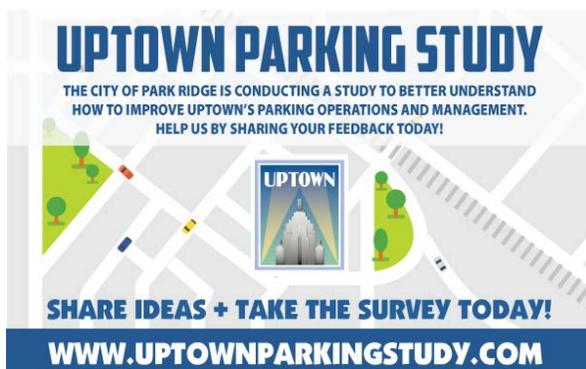
### Engaging the Community

To successfully engage the community and solicit feedback about parking in Uptown, Teska worked with the City to develop creative marketing materials, promotion guidelines and a dedicated project website ([www.UptownParkingStudy.com](http://www.UptownParkingStudy.com)); the details of these efforts are noted below.

### Marketing Materials

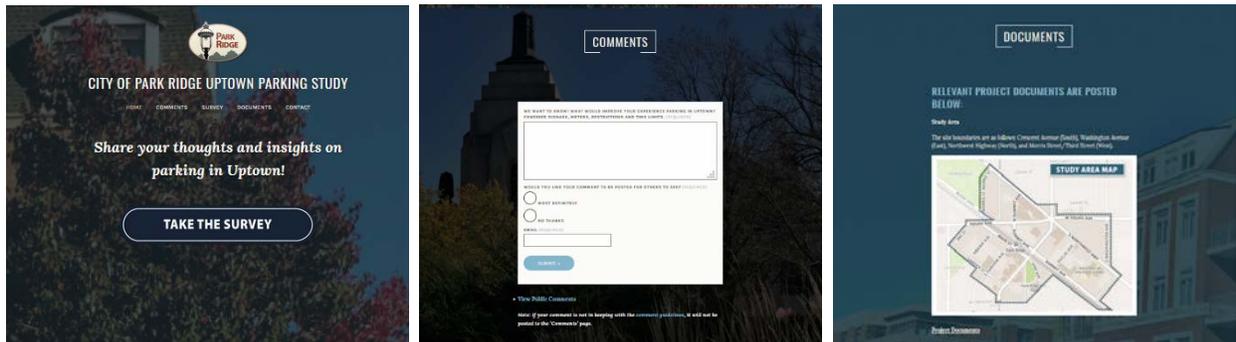
To generate awareness about the project, parking survey and website (see following page) and gather as many insights from residents, businesses and area stakeholders the following promotional materials were designed by Teska and provided to the City:

- 11" x 17" poster for posting at City Hall, the Library, Metra Station, and in shop windows of restaurants and area businesses;
- 8.5" x 5.5" double-sided flyer for windshield-canvassing in area parking lots;
- 2 JPEGs of the marketing images to embed on the City website, newsletters, print materials, social media promotion, and e-blasts;
- Marketing Guidelines: A detailed checklist of how to use the materials, ideal posting locations in Uptown, and a timeline of upcoming local events to tap into, including networking luncheons and chamber events.



## Website

The project website ([www.UptownParkingStudy.com](http://www.UptownParkingStudy.com)) was built and launched on December 9<sup>th</sup>, 2016. It served as an educational and interactive resource wherein visitors could learn about the project, view a map of the study area, read-up on past studies, share comments for public or private viewing and most importantly, take the survey.



Over the 7-week span that the survey was live, the project website received a total of 1,074 unique visitors and 1,728 page views; a chart displaying this web activity is shown below. A total of 17 comments were submitted via the project website (13 public, 4 private) which are included on the following page.



## Survey

The Uptown Parking Study Survey, which was created by the City of Park Ridge via Survey Monkey, included a total of 12-questions and was open for just over 7-weeks, from December 19<sup>th</sup>, 2016 to February 8<sup>th</sup>, 2017. During this time a total of 669 responses and 1,283 comments were collected. The types of users who took the survey (per Question 1, which asks respondents to select their top three reasons for parking in Uptown), showcases a very representative and even distribution, including commuters, visitors/shoppers, library visitors, library employees, business owners, and local employees. Furthermore, the findings from Question 2, which asks participants to rank their top three destinations in Uptown, notes a similar diversity in responses with an overall even breakdown between the Metra, library, cafes/restaurants, retail shops, movie theater and other.

## Conclusion

In summary, the representative nature of survey respondents, the 600+ completed surveys, 1,300 comments (including those received to the project website), and use/traffic statistics of the project website showcase a depth of insight and engagement from Park Ridge and Uptown stakeholders. These statistics and results, when taken together, demonstrate successful outreach and community engagement based on marketing tools provided by Teska and follow-through efforts and execution of promotion by the City. The insights of this feedback will be applied to the Uptown Parking Study findings and recommendations. Detailed findings and results of the survey, including bar-charts and specific comments, can be reviewed via the 2017 Uptown Parking Survey Results document prepared by the City.

# **Appendix 3**

## **112 S Northwest Highway Parking Study**

## Parking Study

To: Mitch Goltz  
GW Properties

From: Lynn M. Means, P.E., PTOE  
Senior Transportation Engineer

Date: September 24, 2015

Subject: 112 South Northwest Highway  
Park Ridge, Illinois

---

### Part I. Introduction

Gewalt Hamilton Associates, Inc. (GHA) has conducted a parking study for the proposed development located at 112 South Northwest Highway in Park Ridge, Illinois. The site is located along the southwest side of Northwest Highway between Euclid Avenue and Ridge Terrace. It contains a vacant, approximately 8,750 square foot building, formerly consisting of the Fred Astaire Dance Studio. As proposed, the development consists of razing the existing building and constructing an approximately 7,000 square-foot building, containing three tenant spaces: a 2,200 square-foot fast casual restaurant, a 1,500 square-foot men's salon and a 3,300 square-foot mattress store. The proposed site will be served by nine (9) off-street parking spaces, including one (1) handicapped space.

The purpose of this report is to identify the parking supply and demand characteristics of the proposed uses and surrounding area. This study included conducting inventory and occupancy surveys of the on-street and public parking lots in the study area, estimating the parking demand of the proposed plan, and determining if the proposed parking supply and operations meet demand. The plan will require relief from the City's Zoning Code in the number of off-street parking spaces that the site can supply.

Exhibits referenced in the following text are located in the Technical Addendum at the end of this document. Briefly summarizing our observations confirm that sufficient on-street parking is available to accommodate the shortfall of off-site parking required for the proposed use.

### Part II. Background Information

#### *Site Location*

*Exhibit 1* provides a site location map of the site vicinity. The site is located along the southwest side of Northwest Highway, approximately midway between Euclid Avenue and Ridge Terrace in the City of Park Ridge.

The site is well served by an adequate network of sidewalks along the study area roadways and established crosswalks at the study area intersections.

The site is also well served by public transportation. Pace operates multiple existing bus routes in the site vicinity: 209 – Busse Highway; 241 – Greenwood – Talcott; and 290 – Touhy Avenue. The Chicago Transit Authority (CTA) also serves the study area via route 68 – Northwest Highway. Metra provides commuter rail service along the Union Pacific Northwest Line that begins in Harvard and ends at the Ogilvie Transportation Center in Chicago. The Park Ridge Station is located on Summit Avenue, approximately 0.25-mile west of the proposed site.

**Parking Survey**

Exhibit 2 shows an aerial photo of the site and surrounding parking options, both in nearby public parking lots and on-street within two blocks. GHA conducted an inventory of the parking spaces available in each area shown. Approximately 700 spaces were surveyed in total and the number of spaces by parking area is listed below. Many of the spaces surveyed are permit or time restricted and signed. A more detailed breakdown of the type of space or posted restrictions is shown on Exhibit 3.

Area	Parking Description	Parking Supply
A	Summit Mall South Lot	127
B	Summit Mall North Lot	53
C	Uptown Lot	292
D	Prospect Avenue: Summit Avenue to Northwest Highway	44
E	Northwest Highway: Prospect Avenue to Ridge Terrace	21
F	Ridge Terrace: Northwest Highway to Summit Avenue	23
G	Summit Avenue (North Side): Prospect Avenue to just northwest Washington Avenue	24
H	Summit Avenue (South Side): Prospect Avenue to just northwest Washington Avenue	107
<b>Total</b>		<b>691</b>

**Existing Parking Occupancy**

In order to determine the existing parking demand in the immediate area, GHA conducted parking occupancy surveys of each of the public parking lots and on-street parking areas listed above. The parking surveys were conducted hourly on Thursday, September 17, 2015 between 10:00 AM and 6:00 PM and on Saturday, September 12 between 10:00 AM and 2:00 PM. These times were chosen as they represent the peak hours of occupancy based on predicted usage during the day for shopping, Metra commuter rail or restaurant lunch time use. During the evening hours, spaces in the study area generally become more available.

Exhibit 3 shows the results of the parking surveys in the study area. The results of the survey indicate the following key findings and observations:

- The peak parking demand in the area occurred at 12:00 PM on a weekday. Parking demand dropped off steadily, thereafter, for the parking lots and on the streets immediately adjacent to the site. Overall, 551 public (non-permit) parking spaces are supplied in the study area and, at most, 81 percent are occupied (weekday at 12:00 PM).

- At least 45 (3-hour) free parking spaces are available at any time on a weekday and at least 26 are available at any time on a Saturday. There are also at least 5 (2-hour) free parking spaces available on a Saturday.
- At least 30 metered (5-hour) parking spaces are available at any time on a weekday and at least 12 are available at any time on a Saturday.
- At least 12 metered (12-hour) parking spaces are available at any time on a weekday and at least 6 are available at any time on a Saturday.
- Parking was well utilized on Northwest Highway, with only a few 3-hour spaces available during the peak midday period.
- The Summit Mall public lots had a minimum of 40 spaces available all day during the week. These lots were essentially full during the Saturday midday peak period, with a minimum of 9 spaces available.
- The Uptown public lot was well utilized during the weekday and Saturday midday peak hours. During other times of the day there was a minimum of 40 spaces available.
- The \$1.50 pay lot parking along the south side of Summit Avenue was well utilized during the weekday commuter peak periods. After 5:00 PM and on Saturday there was a minimum of 37 spaces available.
- Parking during the evening hours is considerably less occupied than during the day.
- Additional public parking is readily available in the Park Ridge Public Library parking lot that was not included in the study area. A recent survey of this lot by GHA indicated at most 16% percent of the available spaces (27 of 174) are occupied after 7:00 PM on a weekday.

### **Part III. Proposed Development**

#### ***Proposed Plan***

*Exhibit 4* presents the proposed Site Plan prepared by Design Studio 24, LLC. As proposed, the existing 8,750 square-foot building located at 112 South Northwest Highway will be razed and a new 7,000 square foot building will be constructed containing three tenant spaces: a 2,200 square-foot fast casual restaurant, a 1,500 square-foot men's salon and a 3,300 square-foot mattress store. There is approximately 400 additional square feet of outdoor seating space that will be used seasonally. The proposed site will be served by nine (9) off-street parking spaces, including one (1) handicapped space.

### **Part IV. Evaluation**

#### ***Parking Calculations per Code***

The subject site at 112 South Northwest Highway is within the City's Uptown Core area and the associated B-4 Zoning District. As such, the specific parking requirements which apply to the proposed use are as follows:

- Building is more than 1,000 square feet, so parking is not required for the first 1,000 square feet for some uses.
- There are four parking spaces along the frontage that may be counted towards the off-street parking requirement.
- Parking is required at the rate of 1 space per 60 square feet of seating space using the restaurant calculation from Table 9 of the Zoning Ordinance.
- Parking is required at the rate of 2 spaces per 1,000 square feet of gross floor area (GFA) using the personal services calculation from Table 9 of the Zoning Ordinance.

- Parking is required at the rate of 3 spaces per 1,000 square feet of gross floor area (GFA) using the retail goods establishment calculation from Table 9 of the Zoning Ordinance.
- Parking is not required for the restaurant use outdoor seating area.

The tenant for the restaurant use is currently unknown. Accordingly, the proposed seating area for the restaurant area was calculated using industry standards, assuming 60% of total area consisting of the dining room seating and the remaining 40% containing kitchen, cooking, storage, preparation, etc. use. Accordingly, it is anticipated that the proposed 2,200 square foot restaurant would provide 1,320 square feet of dining space.

Per the City's Zoning Ordinance, the following summarizes the parking calculations for the proposed mix of uses in the building.

Land Use	Size	Required Parking
Restaurant	1,320 SF dining space	22
Men's Salon	500 SF (1,500 SF less 1,000 SF)	1
Mattress Store	2,300 SF (3,300 SF less 1,000 SF)	7
<b>Total</b>		<b>30</b>

As shown in the above table, the proposed mix of uses requires 30 off-street spaces. As previously described, the proposed development will provide nine (9) off-street parking spaces, including one (1) handicapped space, as well as provide 4 on-street parking spaces along Northwest Highway adjacent to the building. Therefore, a variance of 17 spaces is necessary.

It should be noted, the proposed development consists of three different land use, with peak hours that do not all coincide. Based on sources providing peak parking data: the Institute of Transportation Engineers *Parking Generation, 4<sup>th</sup> Edition* and the Urban Land Institute *Shared Parking, 2<sup>nd</sup> Edition*, as well as surveys conducted at similar facilities as those proposed within the Chicagoland area, the following timeframes represent the peak periods for each use:

- Fast casual restaurants between 12:00 and 2:00 PM on both a weekday and weekend;
- Hair salons between 11:00 AM and 1:00 PM and 5:00 to 7:00 PM on a weekday and 10:00 AM to 2:00 PM on a weekend; and
- Mattress Store between 8:00 and 9:00 PM on a weekday and 4:00 to 5:00 PM on a weekend.

In addition, it is reasonable to assume that some patrons of the proposed restaurant may choose it over their current restaurant located within the site vicinity; these would not add new parking demand to the area.

Therefore, the parking demand estimates as presented in the above table, in reality, may be lower.

## ***Parking Availability***

At the bottom of *Exhibit 3* we have provided a calculation of the available on-street spaces in the study area. As shown, there is plentiful on- and off-street parking available to serve the proposed use. Throughout the weekday, there are more than 106 public parking spaces available (53 on-street and 53 within public parking lots), of which 32 are (3-hour) free parking spaces. On a Saturday, there are a minimum of 138 public parking spaces available (124 on-street and 14 within public parking lots), of which 32 are free parking spaces (26, 3-hour and 6, 2-hour).

## **Part V. Recommendations and Conclusion**

The City's Zoning Code requires 30 off-street parking spaces for the proposed mix of uses in the development. The development will provide nine (9) off-street parking spaces, as well as four (4) on-street spaces along the Northwest Highway site frontage may be considered for meeting the requirement, leaving the balance of 17 to be met by on-street spaces or approval of a variance from the parking requirements.

Our observations illustrate that there is generally a sufficient supply of on-street parking readily available to meet the difference (17 spaces) in parking requirement during the weekday and Saturday midday peak periods and more than sufficient supply during the weekday and Saturday evening. Additionally, there are a number of off-street parking spaces that could be used by the development, as well.

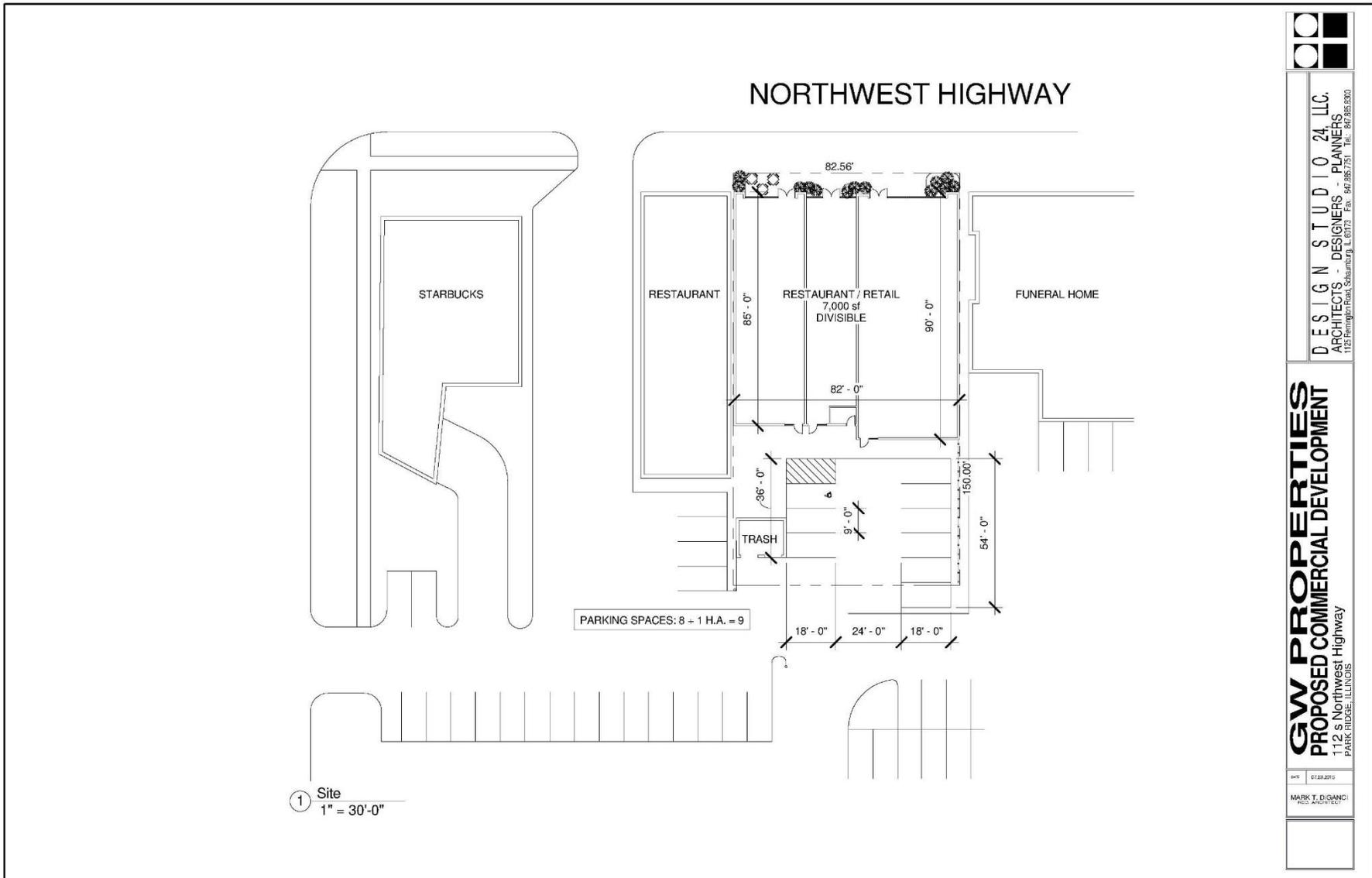
In conclusion, it is our opinion that the parking needs of the proposed mix of uses in the development can be met using on- and off-street spaces in the site vicinity.

## **Part VI. Technical Addendum**

The following *Exhibits* were previously referenced. They provide technical support for our observations, findings, and recommendations discussed in the text.

### *Exhibits*

1. Site Location
2. Area Parking Options – Aerial Photo
3. Parking Occupancy Survey
4. Site Plan



112 South Northwest Highway – Park Ridge, Illinois