



**CITY OF PARK RIDGE
POLICE DEPARTMENT**
200 S. VINE AVE
PARK RIDGE, IL 60068
TEL: 847/318-5252
FAX: 847/318-5308
TDD: 847/ 318-5252
www.parkridgepolice.org

FRANK J. KAMINSKI
CHIEF OF POLICE

EFFECTIVE IMMEDIATELY

In order to protect our citizens and employees from the spread of the coronavirus (COVID -19), the Park Ridge Police Department has implemented the following protocols which will remain in effect until further notice:

HIGH PRIORITY – EMERGENCY CALLS

The Park Ridge Police Department will only be responding to high priority/emergency calls for service. These types of calls include, but are not limited to:

- Any violent crimes or crimes against person(s)
- Domestic or battery related calls
- Motor vehicle crashes involving injuries or lane blockage
- Burglaries or burglar alarms
- Any calls where evidence needs to be collected or a crime scene needs to be processed
- If a shift supervisor deems it necessary for a police officer to respond

LOW PRIORITY CALLS FOR SERVICE

Low priority calls for service such as information for police reports, delayed reports, non-emergency calls, property crimes or ordinance violations will only be handled via phone. When you call the Police Department's 24/7 non-emergency phone number at (847) 318-5252 you will be advised that an officer will call you back and a report will be generated over the phone.

IF YOU HAVE COME TO THE POLICE TO MAKE A REPORT, PLEASE DO NOT ENTER THE BUILDING IF:

- Your request for services falls into the low priority classification
- You are experiencing a fever, flu-like symptoms, sore throat or shortness of breath, unless you need immediate medical assistance
- You have traveled outside the United States within the last 14 days

PLEASE RETURN HOME AND CALL THE 24/7 NON-EMERGENCY PHONE NUMBER AT (847) 318-5252

Lastly, if a police department representative does respond to your location please know that they may greet you from a distance and not shake hands. This is not intended to cause offense, but rather is best practice to minimize the spread of any viruses.